

السؤال الأول

April 13

inkfun

KIVETON
PARK STEEL
SUPPLIERS OF QUALITY BRIGHT STEEL

FINANCIAL TIMES COMPANIES & MARKETS

© THE FINANCIAL TIMES LIMITED 1994

Monday April 18 1994

HE SAYS IT EASES THE STRAIN OF RUNNING THE CAR FLEET.

AUTOLASE

ALTERNATIVELY: 021-706 3368

Barclays Bank reforms its structure

By John Gapper, Banking Editor

Barclays, the UK bank, is to announce this week that it is creating a management group to handle relationships with large companies as part of reforms intended to bridge the divide between its commercial and investment banking arms.

Mr Martin Taylor, Barclays' new chief executive, is thought to have opted to replace the bank's divisional structure with a set of management groups based on different sets of the bank's customers.

The reform, the first implemented by Mr Taylor since his arrival in January, builds on changes under which the BZW investment banking division has taken charge of large corporate accounts in the US, Asia and Europe.

Mr Graham Pimlott, head of merchant banking within BZW, is expected to be appointed as head of the new corporate banking group. He is to report to Sir Peter Middleton, Barclays' deputy chairman, on the board.

Mr Taylor is also expected to announce measures to strengthen Barclays' central function. This is intended to create a clear separation between the Barclays group, and the new set of management groups. Under the existing structure, created in 1981, Barclays tried to balance responsibilities between the executive chairman and the chief executives of its three divisions - BZW, banking and service businesses.

But Mr Taylor, who was recruited last year when Mr Andrew Buxton split the roles of chairman and chief executive, thinks the group function has been too weak, and the split between BZW and the banking division too strong.

Mr Taylor believes Barclays should model its structure around different groups of customers. The new large corporate banking group will try to sell a range of other services as well as lending money.

Barclays confirmed yesterday that Mr Buxton's basic pay is to rise by £50,000 to £250,000 (£511,000) this year, while Mr Alastair Robinson, who heads the banking division, will receive basic pay of £220,000, a rise of £30,000.

Santa Fe to float gold subsidiary

By Kenneth Gooding, Mining Correspondent

Santa Fe Pacific, the US railroad and pipeline group, is to float its gold subsidiary on the New York Stock Exchange on terms which value Santa Fe Gold Corporation at between \$1.75bn and \$2.1bn.

The gold business includes some of the US assets Hanson, the Anglo-American conglomerate, acquired with Consolidated Gold Fields of the UK and swapped last year for Santa Fe's coal and aggregate operations. That deal trans-

formed Santa Fe Gold into the sixth-largest North American gold producer with an anticipated 1994 output of 900,000 troy ounces. It also has one of the biggest gold reserves in North America, amounting to 14.1m ounces.

Santa Fe Gold said at the weekend it would initially offer newly-created shares to raise between \$245m and \$275m which will be used to pay down debt of about \$340m.

The parent group's holding will be diluted to 86.2 per cent as a result. It has received notification from the US Revenue

Service that it can distribute the rest of Santa Fe Gold to shareholders tax free.

Analysts expect this to happen before the year-end, qualifying Santa Fe Gold for inclusion in the new Financial Times Gold Mines Index.

A syndicate of underwriters led by Goldman Sachs, Merrill Lynch, and SG Warburg will offer 12m Santa Fe Gold shares in the US while a further 6m shares will be offered internationally by those three underwriters plus JP Morgan, and Union Bank of Switzerland.

Shares will be priced between \$13.50 and \$15.50 each.

Santa Fe Gold has three mines in northern Nevada: Lone Tree, Mesquite and Twin Creeks (a combination of Hanson's Chimney Creek and Santa Fe's Rabbit Creek). It is one of the biggest holders of mineral rights in the western US - 7.2m acres in some of the most prospective regions, inherited from its parent.

Ms Lindsey Falconer, analyst at Ord Minnett, an affiliate of Jardine Fleming, said the market expects the offering to be priced at the top end of the indicated range. Santa Fe Gold

was "a top quality North American senior producer and will be seen as a core holding in this group," she suggested.

Mr Richard Zitting, chairman and chief executive of Santa Fe Gold, said: "This step enables (the company) to access the gold equities market, an important source of capital which is available to other major gold companies."

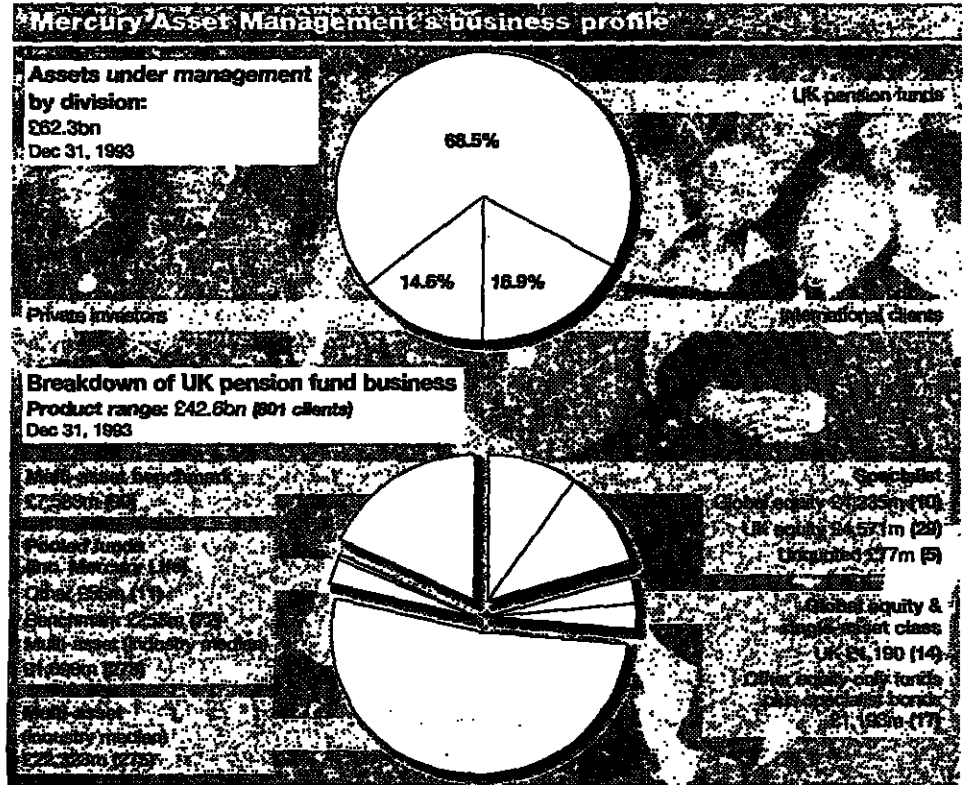
Santa Fe is the second big gold offering to international investors this year; Ghana's Ashanti Goldfields is floated in London this week on terms expected to value it at \$1.67bn.

Norma Cohen on a culture shift at the UK's largest fund management company

Staying in front in a time of change

Below a striking image from the world of sport runs the corporate message: "We have what it takes." The advertiser is Mercury Asset Management, the UK's largest fund management company.

What surprises is not the message itself but the fact that MAM feels the need, for the first time in its history, for this kind of image-building exercise. The move reflects two realities: that the fund management industry is undergoing fundamental change as long-term savings patterns shift and the fact that MAM itself faces growing competitive pressure in its core institutional UK pension fund accounts.



Mr Stevenson, who had been a director in the investment banking division at SG Warburg and a MAM board member for many years, was considered by MAM insiders to be a peacemaking candidate to succeed Mr Peter Stormont-Darling, who retired in 1992.

Former MAM officials said that the view inside the firm was that competition between the two heirs-apparent to Mr Stormont-Darling, Mr Stephen Zimmerman and Mr David Price, was too intense to allow either one to be appointed chairman. Rather than face defection or discord, MAM chose someone from outside its ruling inner circle.

While MAM officials dismiss talk of internal rifts, former employees say it was clear that among Mr Stevenson's main tasks would be to keep the company working as a successful unit.

By the end of March 1993, the last full year for which data is available, MAM had £36bn (£51bn) in UK pension fund assets under management, £6bn in retail funds which come from individuals and £6bn in international funds. Of that, the institutional money had only risen by 15 per cent in the previous year, while the retail assets had grown by 50 per cent.

By the time 1994 figures are released, the retail assets will have grown by a further 50 per cent, boosted by the launch of two of the UK's most successful investment trusts: the Mercury World Mining Trust and the Mercury European Privatisation Trust.

Atlantic Computers payout cancelled

By Vanessa Houlder, Property Correspondent

A planned payout to the creditors of Atlantic Computers has been cancelled, following news of an impending £1bn (£1.46bn) legal claim against the failed UK computer leasing company, its administrator said yesterday.

Mr John Soden of Price Waterhouse, Atlantic's administrator, said he was unable to proceed with plans to pay creditors a first dividend of 16 pence in the pound in June. Instead, payment was "unlikely to exceed a few pence in the pound".

A £1bn legal claim against Atlantic Computers is being prepared by Ernst & Young, the administrators of British & Commonwealth, which collapsed in 1990 following the failure of its Atlantic Computers subsidiary. The writ is expected to allege that Atlantic

Computers mis-stated its financial position when it was acquired for £407m in 1988.

The news of the impending writ has prompted the Atlantic Computer's administrator to serve a protective writ against Atlantic Computers' auditors Spicer and Pegler, now part of Touche Ross. Writs have also been issued against three former Atlantic directors. The purpose of the writs is to indemnify the Atlantic administrators if the B&C action succeeds.

The legal action will come as a blow to creditors who have an estimated £400m of claims. Mr Soden said it could be "four or five years" before the legal action was resolved.

The move by B&C's administrators will dash hopes of a swift payout that were raised when Price Waterhouse recovered £70m of debt due from Atlantic Computer System, a US subsidiary company.

For blue-blooded MAM, 75 per cent owned by the investment bank, SG Warburg, these challenges are bringing a culture shift, if not culture shock. When Mr Richard Royds, managing director in charge of unit trusts, suggested sponsoring a financial news slot on radio two years ago, "Warburg people just about choked on their coffee," one MAM official recalls.

But MAM increasingly recognises that it must find new business beyond its solid base in consistent, successful management of assets for UK pension fund trustees. "The UK institutional market is and will remain tremendously important to MAM," says Mr Hugh Stevenson, MAM's chairman. "But things change."

What Mr Stevenson foresees is a slow, but steady shift in UK pension fund provision. Instead of the traditional defined-benefit scheme of

pooled provision, where retirees are entitled to receive a percentage of their final salary paid from a pension scheme, companies will increasingly offer so-called defined contribution schemes.

To this end, MAM last summer launched a new product, which incorporates sophisticated stock options techniques, through its Mercury Life subsidiary. The product is aimed at taking some risk out of money purchase pension arrangements. The value of an

individual's defined contribution pension can be slashed by a drop in stock and bond markets in the years before retirement and MAM says its product will cut that risk.

The advertising campaign is all part of the process of reassuring pension scheme members that their money is in good hands.

"In a defined-benefit scheme, people feel much closer to their fund manager. It's their own little pot of money. It's increasingly important that the per-

son has a warm feeling about MAM," says Mr Stevenson. "We want MAM to be a household name," says Mr Colin Clark, a director of MAM's institutional business.

Indeed, over the past few years, MAM has been building its private client business, including a first foray into investment trusts. In 1993, MAM was ranked as the UK's sixth largest unit trust company, a jump of three places in the 18 months that Mr Stevenson has been in charge.

Markets this week

Starting on page 16

MARTIN DICKSON: GLOBAL INVESTOR

Fresh outbreaks of political violence seem likely in South Africa over the next few days, ahead of next week's first all-race elections. This might appear to spell sharply higher precious metal prices. Yet the prices of gold and platinum have been notably subdued. Page 16

PETER NORMAN: ECONOMICS NOTEBOOK

With new technologies transforming the global economy, the advanced industrial countries of the OECD are taking a renewed interest in research and development. Israel is showing what big efforts can achieve. Page 16

Bonds:

The Bundesbank's quarter point cut in its interest rates last week failed to bolster market confidence. The markets took the view that interest rates were close to bottoming. Page 16

Equities:

Hopes for a UK base rate cut are back in force following Friday's inflation figures. Page 19

Emerging markets:

The success of the Ghanaian public offer of the Ashanti privatisation on the Ghanaian stock exchange now seems assured. Page 17

Currencies:

Foreign exchanges will focus on the effect of last week's cut in German rates. Page 25

STATISTICS

Base lending rates	25
Company meetings	7
Dividend payments	7
FT-A World indices	25
FT Guide to currencies	17
Foreign exchanges	25
London recent issues	25
London share service	28-27
Managed fund service	21-24
Money markets	25
New int bond issues	18
World stock mkt indices	20

This week: Company news

CITICORP

Shareholders can look forward to a dividend

Citicorp is expected to announce later today that it will begin paying a dividend to shareholders again, finally putting behind it the traumas of the early 1980s.

The bank suspended its dividend in October 1981, four months before it was forced to enter a memorandum of understanding with banking regulators which imposed limits on its financial and operational flexibility. The memorandum was finally lifted last month, paving the way for a reinstatement of the dividend when the bank's board meets this afternoon in New York.

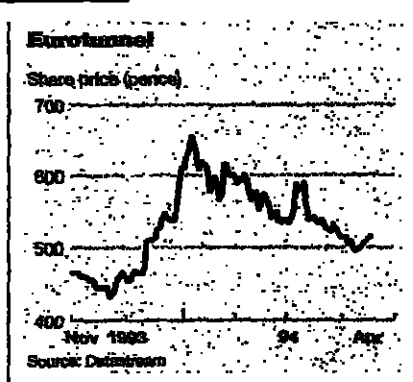
Though it still lags US competitors in terms of capital strength, Citicorp pushed its key tier one ratio above 6 per cent last year. If it matched other banks' pay-out policies, it could reinstate the dividend at around \$1.50, says Mr Frank Sosen, banking analyst at SG Warburg in New York. He adds, though, that the bank is more likely to pay an initial 80 cents-\$1, leaving it room for increases in coming quarters.

Like other big money centre banks, Citicorp will report first-quarter results on Tuesday, while several regional banks announce figures today. The news is likely to be good on the credit side, with further reductions in underperforming assets.

Net interest margins are also expected to have held up well, while regional banks in particular are likely to report a continued pick-up in loan demand.

The big question for the money centre banks, though, how have their trading activities held up in the face of turbulent financial markets?

JP Morgan, which reported last week, avoided any real disasters, though its trading revenues still fell by a fifth. Bankers Trust in particular will come under scrutiny: it relies more than most on the derivatives markets, and has been the subject of persistent rumours of trading losses.



EUROTUNNEL

Light at the end of the summer season

Delays to the start of rail services through the Channel tunnel will mean that Eurotunnel will have to rely on projections rather than hard figures when it unveils its results on Thursday.

A full freight and passenger service will not be running before September-October, missing the crucial summer season.

These delays are costing Eurotunnel tens of millions of pounds a month in lost fares and projected revenues of £224m (£327m) for this year now look hopelessly over-optimistic.

Nevertheless, considerable progress has been made towards resolving the myriad of disputes which have bedevilled the project. The ground has been cleared for a rights issue of up to £750m, probably matched by a similar amount of new bank loans, expected in May.

Eurotunnel's announcement that it plans to seek shareholder approval to increase the number of shares available for this issue has raised fears that it may be planning an even larger fund-raising that it may be prepared to offer shares at a deep discount.

Hanging over the rights issue will be the unresolved questions about the tunnel's ability to attract the customers it needs to pay its way. Prospects for increased traffic look good but avoiding a price war will be more difficult.

OTHER COMPANIES

Analysts believe the worst is over for IBM

International Business Machines will report its first quarter results on Friday with investors anxious to hear whether the struggling computer manufacturer has achieved even a meagre net profit in what is traditionally its slowest sales period of the year.

The consensus on Wall Street is that IBM should report net earnings per share of about 8 cents, on revenues of about \$13bn for the quarter. This would represent a turnaround from last year's first quarter when the company reported net losses of \$39m or 70 cents per share after a charge of \$114m for retirement health benefits.

Most analysts believe the worst is over for IBM. However, last week's disappointing results from Motorola, and heavy losses at Digital Equipment, have increased uncertainty about the high technology sector. Also this week Microsoft, Intel (today) and Compaq Computer (Wednesday) report quarterly figures. All must excel if they are to live up to their reputations as the stars of the computer industry.

Volvo: The Swedish carmaker holds its annual general meeting in Gothenburg on Wednesday with the promise that it will present shareholders with its first comprehensive strategy statement since plans to merge with Renault collapsed last December.

Deutsche Aerospace: The embattled aerospace division of Daimler Benz will present 1993 results. The company last year posted a net group loss of DM\$41m (£19m) and recently said it would cut a further 10,000 jobs.

Aachener und Münchener Beteiligungs: Germany's second largest insurance group, will report unconsolidated results. The company made a net profit of DM\$7.25m (\$42.8m) in 1992 but the outlook for most of the AMB divisions is "not good". The share price has risen 82 per cent since early last year to DM1.215 but one analyst said this was "purely speculative".

Rocher: Shares of most leading pharmaceutical groups have sagged in the past year under pressure from governments for lower drug prices, but these prices have now begun to rise. Investors will learn if their bet has been a wise one as Roche, now the world's most highly valued pharmaceuticals group, reveals its 1993 figures. Net income is expected to be at least 25 per cent higher than 1992's SF\$1.9bn. (\$1.3bn).

Peugeot Citroën: The French car manufacturer will announce results for 1993 on Thursday. Industry analysts are expecting a loss in the region of FF\$1.5bn (\$250m) for the group, reflecting the sharp contraction in the European automobile market last year.

GAN: Analysts have long been braced for a weak set of results on Tuesday when GAN, one of France's largest insurers, unveils its 1993 figures. GAN has been hit by the competitive state of the French insurance sector and by the exposure of its banking subsidiaries to the property market. Mr Tim Dawson, insurance analyst at Lehman Brothers, anticipates a recovery in net profits to around FF\$750m (\$123m) for 1993 from 1992's dire total of FF\$402m.

This announcement appears on a major record only

April 1994

REPOLA

U.S. \$250,000,000

Term Loan Facility

Arrangements

Enskilda Corporate Skandinaviska Enskilda Banken

NATWEST CAPITAL MARKETS

Co-Arrangers

The Mitsubishi Trust & Banking Corporation

Postpankidd Ltd

ABN AMRO Bank (Sverige)

Commerzbank Aktiengesellschaft

Hill Samuel Bank Limited

The Long-Term Credit Bank of Japan, Ltd

The Sakura Bank, Limited

Union Bank of Switzerland

The Yasuda Trust & Banking Co. Ltd

Co-Lead Managers

BHF-BANK

Credit Lyonnais Sweden

The Development Bank of Singapore Limited

The Fuji Bank, Limited

Norddeutsche Landesbank Luxembourg S.A.

Standard Chartered Bank

The Bank of Nova Scotia

Creditanstalt Bankverein

Den Danske Bank

Landesbank Hessen-Thüringen Girozentrale

MeesPierson N.V.

The Tokai Bank, Limited

Vereins- und Westbank AG

Co-Lead Managers

Dresdner Bank Luxembourg S.A.

Managers

Deutsche Verkehrs-Bank AG

The First National Bank of Chicago

The Industrial Bank of Japan, Limited

Svenska Handelsbanken

Agent

Enskilda Corporate

Laurie Morse considers Globex's options following the loss of CBoT

CARNAUDMETALBOX
and managed by a Board of Management and a Supervisory Board
with a Capital of 1 RF 812,081,410
Registered Office: 15 A, rue de Valenciennes - 75017 PARIS
PRELIMINARY NETWORK OF MEETINGS
and Meeting (ordinary and extraordinary) will shortly be called with the following agenda:
AGENDA
1. Accounts, Auditors' reports.
2. Distribution of net income - Dividend
3. A Compromise Act
4. Supervisory Board
5. To discuss shares on the stock market, in order to stabilize the prices
6. To discuss S.A. in Compagnies/Associations of 1,722,301 AMS Packaging shares and subsequent shares
7. To discuss the prior approval of the Supervisory Board, to:
8. The payment of interests, penalties and other pecuniary
9. The introduction of pre-emptive subscription rights.
10. Resolutions
11. Without warrants
12. To discuss options to the members of staff and management of Compagnies.
13. To be by correspondence at this Meeting:
14. To be included in the Company's share register at least five days before the date of the Meeting:
15. DEMACHY WORKS & Cie (S.A., rue La Boétie - 75008 PARIS France) at least 5 days before the date of the shares have been deposited with authorized intermediaries until the date of the
16. Resolutions part of the agenda for the above Meeting must send their request, in the form held during by
17. Date by: 28th April 1994
18. Address: PO Box 34 -
19. ADDRESS - C97 TRD
20. Le Directeur.

صبرنا من الامل

Genentech profits more than doubled

By Martin Dickson
in New York

Genentech, the San Francisco-based biotechnology group, reported first-quarter earnings more than doubled, thanks to initial sales of two new products and increased sales of products already on the market.

The company, in which Roche, the Swiss pharmaceutical group, has a majority stake, reported earnings of \$36.9m, or 33 cents a share, up from \$14.2m, or 12 cents a share, in the same period of last year.

Sales rose from \$153m to \$188.9m. The figures, released on Friday, were below analysts' highest forecasts and the share fell 1% to \$44 on profit-taking.

The two new products launched in the quarter were Nutrin, a human growth hormone, and Pulmozyme DNaase for treating cystic fibrosis. Pulmozyme produced sales of \$22.4m.

Sales of the group's two growth hormone products rose 3 per cent to \$53.6m.

Sales of Actavis, the clot-dissolving drug for heart treatment, rose 43 per cent to \$70.2m.

Upjohn, the pharmaceutical group, reported first-quarter

net earnings of \$135m, or 74 cents a share, compared with \$133.4m, or 73 cents, in the same quarter last year.

Operating revenues totalled \$918.2m, compared with \$918.2m, while operating income fell from \$183m to \$168.8m.

Mr John Zabriskie, chairman, said the sales and earnings performance had been achieved despite intense generic competition against several key products. There was a \$88m drop in sales of the anti-anxiety agent, Xanax/alprazolam, due to increased generic competition.

Warner-Lambert, the pharmaceuticals and healthcare products group, told an analysts' meeting on Friday that it expected to achieve a 5 per cent increase in earnings per share to \$1.42, against \$1.35 last year, when first-quarter results are released tomorrow. Sales should be up 11 per cent. Analysts' earnings expectations were pitched around \$1.38 a share.

Mr Melvin Goodes, chairman, said that for the full year the company expected a double digit sales increase and an earnings gain of at least 8 per cent, excluding restructuring charges and accounting changes.

Groupe Schneider sees benefits of lower debt

By John Riddling in Paris

Groupe Schneider, the French electrical engineering and construction group, raised net profits by 33 per cent to FF406m (\$69.4m) last year as lower debts reduced financial charges and operating margins resisted Europe's recession.

The group, which was last year merged with SPEP, the holding company which is Schneider's principal shareholder, also expressed optimism about 1994. "The activity of the group should benefit from the gradual improvement in the European economy, from a clearer recovery in the US and from continued growth in Asia," the company said.

Last year's result was achieved on a decline in turn-

over from FF59.66bn to FF56.38bn. Most of the fall came from the Enterprise arm, which includes the three main activities of the loss-making Spie Batignolles division.

Losses at Spie Batignolles were reduced last year, from FF276m in 1992 to FF215m, reflecting the impact of cost-cutting measures introduced in 1992. Improvement was limited, however, by slower than anticipated sales of real estate.

According to Schneider, the principal factors behind the rise in profits were the reduction in debt and the resilience of profit margins. Net debts were reduced by about 40 per cent to FF10.9bn at the end of the year, following the sale of non-strategic assets worth about FF2bn.

Iberia in agreement with United Airlines

By Tom Burns in Madrid

Iberia, Spain's government-owned national airline, has announced a preliminary, wide-ranging commercial agreement with United Airlines.

The accord is modelled on the recent undertaking between the US carrier and Germany's Lufthansa to co-operate over flight routes, ticket sales and promotion.

The Iberia agreement will give United Airlines an increased share of the Latin American market, where American Airlines is the dominant US carrier.

The Spanish airline has built up a strong position in Latin America through its shareholdings in Aerolineas Argentinas, which is 85 per cent owned by Iberia, and in Chile's Ladeo and Venezuela's Viasa.

Iberia, which has sustained heavy losses in recent years, in part because of its Latin American investments, is likely to seek a participation by United Airlines in the Aerolineas shareholding.

Iberia said that it will also be downgrading its presence in Miami, where it operates a hub for Central American connections, and turning over most of its business there to the US carrier.

The agreement will allow Iberia's transatlantic passengers access to the United Airlines network in the US and extend reciprocal services to United Airlines passengers travelling on to destinations in Southern Europe.

In this sense it complements the agreement with Lufthansa that is being negotiated by the German airline's network of routes in Northern and Eastern Europe.

Full details of the Iberia-United Airlines pact, the first such international agreement ever undertaken by the Spanish airline, are due to be announced in June.

Iberia is, meanwhile, understood to be conducting negotiations over a possible sharing of European routes with Lufthansa, United Airlines' other European partner.

Digital Equipment losses raise questions of control

Hopes of a short-term recovery for Digital Equipment, once second only to International Business Machines in the computer market, have been dashed with the company's report of far larger than expected third-quarter losses.

Digital stunned investors on Friday by reporting third-quarter losses of \$183.3m, or \$1.34 a share, about four times higher than analysts' projections. Revenues fell 6 per cent to \$3.36bn.

Worse, Mr Robert Palmer, president and chief executive of the computer company, acknowledged that he too had been taken by surprise by the "unacceptable" results, raising serious questions about financial control.

Only nine months ago, Digital appeared to be on the road to recovery. After three years of heavy losses, the company reported a modest quarterly profit.

A broad restructuring, initiated by Mr Palmer soon after his appointment in 1992, was cutting costs, and a new line of computers based on Digital's powerful Alpha microprocessors promised revenue growth.

Optimism began to fade, however, as Digital reported losses for the first and second quarters of fiscal 1994 (ending in June). Now the heavy third-quarter losses have made it painfully clear that Digital's problems are far from being solved.

Confidence in Mr Palmer has been shaken. "There are no excuses" for the company's disappointing performance, he acknowledged. "In one critical dimension, that of profitability, we are not succeeding."

Like IBM, Digital is struggling to adapt to fundamental

changes in the computer market. The company is in the midst of a product transition from its proprietary VAX mini-computers to a new generation of "open systems" products that adhere to industry software standards.

Digital's new "Alpha" products have been well received, with sales more than doubling from the second to third quarters. It has also made remark-

able progress in the personal computer market, rising from the ranks of "also ran" to the Top 10 in the past two years.

It is apparent, however, that these successes have masked a sharp decline in gross profit margins on product sales, down almost 10 percentage points in the third quarter from the same period last year.

Gross margins on a new Alpha computer are 6 to 7 per cent lower than on a similarly priced VAX minicomputer, Mr Palmer explained.

"Thus, as sales of the new products increase and those of the older VAX products decline, Digital's profit margins will continue to erode. Expanding PC sales, with even lower margins, are exacerbating the problem."

Digital's third-quarter results revealed another serious problem in its services business, which until now has provided a stable source of revenues and profits. Service revenues in the quarter fell 11 per cent to

Louise Kehoe looks at the US computer group's shock decline

Digital's biggest challenge, however, is how to cut costs without slowing sales. The company has a far larger salesforce, in proportion to its revenues, than competitors. Mr Palmer acknowledged. Yet it cannot afford to cut back until alternative "indirect" sales channels, via third parties, have been established.

"If we move too fast to take out [people from] sales before we have developed indirect sales channels, the revenue is going to fall faster than the cost. This is not a happy outcome."

Yet Mr Palmer was clear that Digital "needs to move to a competitive cost structure as quickly as possible." He plans to present a new restructuring plan in June that "will not be insubstantial." Analysts expect Digital to cut up to another 20,000 jobs and take a write-off of about \$1bn.

Austrian carton group to raise Sch3.2bn

By Patrick Blum in Vienna

Mayr-Melnhof (MM), the family-controlled Austrian carton board and packaging group, will raise about Sch3.2bn (\$270m) through the planned flotation of the shares.

About 4.4m shares will be offered to investors at Sch720 per share, leaving the family with two thirds of the capital.

Three-quarters of the shares are expected to be placed internationally and the rest in Austria. MM is the leading European producer of recycled carton board, the second largest converter of folding cartons and holds a leading position in the waste paper industry in Austria and Germany.

The proceeds from the issue will help finance acquisitions and further expand the group's operations in Europe. MM has production facilities and subsidiaries in Germany, the Netherlands, Switzerland, France, and Britain, as well as in Austria.

Prices for electricity generated for the purposes of the electricity trading and settlement arrangements in England and Wales					Prices for electricity generated for the purposes of the electricity trading and settlement arrangements in England and Wales				
Domestic Rates for Electricity Trading and Settlement					Domestic Rates for Electricity Trading and Settlement				
12 month period	Unit	Price	Unit	Price	12 month period	Unit	Price	Unit	Price
01/01	£/MWh	11.05	£/MWh	10.91	01/01	£/MWh	11.05	£/MWh	10.91
01/02	£/MWh	11.05	£/MWh	10.91	01/02	£/MWh	11.05	£/MWh	10.91
01/03	£/MWh	11.05	£/MWh	10.91	01/03	£/MWh	11.05	£/MWh	10.91
01/04	£/MWh	11.05	£/MWh	10.91	01/04	£/MWh	11.05	£/MWh	10.91
01/05	£/MWh	11.05	£/MWh	10.91	01/05	£/MWh	11.05	£/MWh	10.91
01/06	£/MWh	11.05	£/MWh	10.91	01/06	£/MWh	11.05	£/MWh	10.91
01/07	£/MWh	11.05	£/MWh	10.91	01/07	£/MWh	11.05	£/MWh	10.91
01/08	£/MWh	11.05	£/MWh	10.91	01/08	£/MWh	11.05	£/MWh	10.91
01/09	£/MWh	11.05	£/MWh	10.91	01/09	£/MWh	11.05	£/MWh	10.91
01/10	£/MWh	11.05	£/MWh	10.91	01/10	£/MWh	11.05	£/MWh	10.91
01/11	£/MWh	11.05	£/MWh	10.91	01/11	£/MWh	11.05	£/MWh	10.91
01/12	£/MWh	11.05	£/MWh	10.91	01/12	£/MWh	11.05	£/MWh	10.91
02/01	£/MWh	11.05	£/MWh	10.91	02/01	£/MWh	11.05	£/MWh	10.91
02/02	£/MWh	11.05	£/MWh	10.91	02/02	£/MWh	11.05	£/MWh	10.91
02/03	£/MWh	11.05	£/MWh	10.91	02/03	£/MWh	11.05	£/MWh	10.91
02/04	£/MWh	11.05	£/MWh	10.91	02/04	£/MWh	11.05	£/MWh	10.91
02/05	£/MWh	11.05	£/MWh	10.91	02/05	£/MWh	11.05	£/MWh	10.91
02/06	£/MWh	11.05	£/MWh	10.91	02/06	£/MWh	11.05	£/MWh	10.91
02/07	£/MWh	11.05	£/MWh	10.91	02/07	£/MWh	11.05	£/MWh	10.91
02/08	£/MWh	11.05	£/MWh	10.91	02/08	£/MWh	11.05	£/MWh	10.91
02/09	£/MWh	11.05	£/MWh	10.91	02/09	£/MWh	11.05	£/MWh	10.91
02/10	£/MWh	11.05	£/MWh	10.91	02/10	£/MWh	11.05	£/MWh	10.91
02/11	£/MWh	11.05	£/MWh	10.91	02/11	£/MWh	11.05	£/MWh	10.91
02/12	£/MWh	11.05	£/MWh	10.91	02/12	£/MWh	11.05	£/MWh	10.91
03/01	£/MWh	11.05	£/MWh	10.91	03/01	£/MWh	11.05	£/MWh	10.91
03/02	£/MWh	11.05	£/MWh	10.91	03/02	£/MWh	11.05	£/MWh	10.91
03/03	£/MWh	11.05	£/MWh	10.91	03/03	£/MWh	11.05	£/MWh	10.91
03/04	£/MWh	11.05	£/MWh	10.91	03/04	£/MWh	11.05	£/MWh	10.91
03/05	£/MWh	11.05	£/MWh	10.91	03/05	£/MWh	11.05	£/MWh	10.91
03/06	£/MWh	11.05	£/MWh	10.91	03/06	£/MWh	11.05	£/MWh	10.91
03/07	£/MWh	11.05	£/MWh	10.91	03/07	£/MWh	11.05	£/MWh	10.91
03/08	£/MWh	11.05	£/MWh	10.91	03/08	£/MWh	11.05	£/MWh	10.91
03/09	£/MWh	11.05	£/MWh	10.91	03/09	£/MWh	11.05	£/MWh	10.91
03/10	£/MWh	11.05	£/MWh	10.91	03/10	£/MWh	11.05	£/MWh	10.91
03/11	£/MWh	11.05	£/MWh	10.91	03/11	£/MWh	11.05	£/MWh	10.91
03/12	£/MWh	11.05	£/MWh	10.91	03/12	£/MWh	11.05	£/MWh	10.91
04/01	£/MWh	11.05	£/MWh	10.91	04/01	£/MWh	11.05	£/MWh	10.91
04/02	£/MWh	11.05	£/MWh	10.91	04/02	£/MWh	11.05	£/MWh	10.91
04/03	£/MWh	11.05	£/MWh	10.91	04/03	£/MWh	11.05	£/MWh	10.91
04/04	£/MWh	11.05	£/MWh	10.91	04/04	£/MWh	11.05	£/MWh	10.91
04/05	£/MWh	11.05	£/MWh	10.91	04/05	£/MWh	11.05	£/MWh	10.91
04/06	£/MWh	11.05	£/MWh	10.91	04/06	£/MWh	11.05	£/MWh	10.91
04/07	£/MWh	11.05	£/MWh	10.91	04/07	£/MWh	11.05	£/MWh	10.91
04/08	£/MWh	11.05	£/MWh	10.91	04/08	£/MWh	11.05	£/MWh	10.91
04/09	£/MWh	11.05	£/MWh	10.91	04/09	£/MWh	11.05	£/MWh	10.91
04/10	£/MWh	11.05	£/MWh	10.91	04/10	£/MWh	11.05	£/MWh	10.91
04/11	£/MWh	11.05	£/MWh	10.91	04/11	£/MWh	11.05	£/MWh	10.91
04/12	£/MWh	11.05	£/MWh	10.91	04/12	£/MWh	11.05	£/MWh	10.91
05/01	£/MWh	11.05	£/MWh	10.91	05/01	£/MWh	11.05	£/MWh	10.91
05/02	£/MWh	11.05	£/MWh	10.91	05/02	£/MWh	11.05	£/MWh	10.91
05/03	£/MWh	11.05	£/MWh	10.91	05/03	£/MWh	11.05	£/MWh	10.91
05/04	£/MWh	11.05	£/MWh	10.91	05/04	£/MWh	11.05	£/MWh	10.91
05/05	£/MWh	11.05	£/MWh	10.91	05/05	£/MWh	11.05	£/MWh	10.91
05/06	£/MWh	11.05	£/MWh	10.91	05/06	£/MWh	11.05	£/MWh	10.91
05/07	£/MWh	11.05	£/MWh	10.91	05/07	£/MWh	11.05	£/MWh	10.91
05/08	£/MWh	11.05	£/MWh	10.91	05/08	£/MWh	11.05	£/MWh	10.91
05/09	£/MWh	11.05	£/MWh	10.91	05/09	£/MWh	11.05	£/MWh	10.91
05/10	£/MWh	11.05	£/MWh	10.91	05/10	£/MWh	11.05	£/MWh	10.91
05/11	£/MWh	11.05	£/MWh	10.91	05/11	£/MWh	11.05	£/MWh	10.91
05/12	£/MWh	11.05	£/MWh	10.91	05/12	£/MWh	11.05	£/MWh	10.91
06/01	£/MWh	11.05	£/MWh	10.91	06/01	£/MWh	11.05	£/MWh	10.91
06/02	£/MWh	11.05	£/MWh	10.91	06/02	£/MWh	11.05	£/MWh	10.91
06/03	£/MWh	11.05	£/MWh	10.91	06/03	£/MWh	11.05	£/MWh	10.91
06/04	£/MWh	11.05	£/MWh	10.91	06/04	£/MWh	11.05	£/MWh	10.91
06/05	£/MWh	11.05	£/MWh	10.91	06/05	£/MWh	11.05	£/MWh	10.91
06/06	£/MWh	11.05	£/MWh	10.91	06/06	£/MWh	11.05	£/MWh	10.91
06/07	£/MWh	11.05	£/MWh	10.91	06/07	£/MWh	11.05	£/MWh	10.91
06/08	£/MWh	11.05	£/MWh	10.91	06/08	£/MWh	11.05	£/MWh	10.91
06/09	£/MWh	11.05	£/MWh	10.91	06/09	£/MWh	11.05	£/MWh	10.91
06/10	£/MWh	11.05	£/MWh	10.91	06/10	£/MWh	11.05	£/MWh	10.91
06/11	£/MWh	11.05	£/MWh	10.91	06/11	£/MWh	11.05	£/MWh	10.91
06/12	£/MWh	11.05	£/MWh	10.91	06/12	£/MWh	11.05	£/MWh	10.91
07/01	£/MWh	11.05	£/MWh	10.91	07/01	£/MWh	11.05	£/MWh	10.91
07/02	£/MWh	11.05	£/MWh	10.91	07/02	£/MWh	11.05	£/MWh	10.91
07/03	£/MWh	11.05	£/MWh	10.91	07/03	£/MWh	11.05	£/MWh	10.91
07/04	£/MWh	11.05	£/MWh	10.91	07/04	£/MWh	11.05	£/MWh	10.91
07/05	£/MWh	11.05	£/MWh	10.91	07/05	£/MWh	11.05	£/MWh	10.91
07/06	£/MWh	11.05	£/MWh	10.91	07/06	£/MWh	11.05	£/MWh	10.91
07/07	£/MWh	11.05	£/MWh	10.91	07/07	£/MWh	11.05	£/MWh	10.91
07/08	£/MWh	11.05	£/MWh	10.91	07/08	£/MWh	11.05	£/MWh	10.91
07/09	£/MWh	11.05	£/MWh	10.91	07/09	£/MWh	11.05	£/MWh	10.91
07/10	£/MWh	11.05	£/MWh	10.91	07/10	£/MWh	11.05	£/MWh	10.91
07/11	£/MWh	11.05	£/MWh	10.91	07/11	£/MWh	11.05	£/MWh	10.91
07/12	£/MWh	11.05	£/MWh	10.91	07/12	£/MWh	11.05	£/MWh	10.91
08/01	£/MWh	11.05	£/MWh	10.91	08/01	£/MWh	11.05	£/MWh	10.91
08/02	£/MWh	11.05	£/MWh	10.91	08/02	£/MWh	11.05	£/MWh	10.91
08/03	£/MWh	11.05	£/MWh	10.91	08/03	£/MWh	11.05	£/MWh	10.91
08/04	£/MWh	11.05	£/MWh	10.91	08/04	£/MWh	11.05	£/MWh	10.91
08/05	£/MWh	11.05	£/MWh	10.91	08/05	£/MWh	11.05	£/MWh	10.91
08/06	£/MWh	11.05	£/MWh	10.91	08/06	£/MWh	11.05	£/MWh	10.91
08/07	£/MWh	11.05	£/MWh	10.91	08/07	£/MWh	11.05	£/MWh	10.91
08/08	£/MWh	11.05	£/MWh	10.91	08/08	£/MWh	11.05	£/MWh	10.91
08/09	£/MWh	11.05	£/MWh	10.91	08/09	£/MWh	11.05	£/MWh	10.91
08/10	£/MWh	11.05	£/MWh	10.91	08/10	£/MWh	11.05	£/MWh	10.91
08/11	£/MWh	11.05	£/MWh	10.91	08/11	£/MWh	11.05	£/MWh	10.91
08/12	£/MWh	11.05	£/MWh	10.91	08/12	£/MWh	11.05	£/MWh	10.91
09/01	£/MWh	11.05	£/MWh	10.91	09/01	£/MWh	11.05	£/MWh	10.91
09/02	£/MWh	11.05	£/MWh	10.91	09/02	£/MWh	11.05	£/MWh	10.91
09/03	£/MWh	11.05	£/MWh	10.91	09/03	£/MWh	11.05	£/MWh	10.91
09/04	£/MWh	11.05	£/MWh	10.91	09/04	£/MWh	11.05	£/MWh	10.91
09/05	£/MWh	11.05	£/MWh	10.91	09/05	£/MWh	11.05	£/MWh	10.91
09/06	£/MWh	11.05	£/MWh	10.91	09/06	£/MWh	11.05	£/MWh	10.91
09/07	£/MWh	11.05	£/MWh	10.91	09/07	£/MWh	11.05	£/MWh	10.91
09/08	£/MWh	11.05	£/MWh	10.91	09/08	£/MWh	11.05	£/MWh	10.91
09/09	£/MWh	11.05	£/MWh	10.91	09/09	£/MWh	11.05	£/MWh	10.91
09/10	£/MWh	11.05	£/MWh	10.91	09/10	£/MWh	11.05	£/MWh	10.91
09/11	£/MWh	11.05	£/MWh	10.91	09/11	£/MWh	11.05	£/MWh	10.91
09/12	£/MWh	11.05	£/MWh	10.91	09/12	£/MWh	11.05	£/MWh	10.91
10/01	£/MWh	11.05	£/MWh	10.91	10/01	£/MWh	11.05	£/MWh	10.91
10/02	£/MWh	11.05	£/MWh	10.91	10/02	£/MWh	11.05	£/MWh	10.91
10/03	£/MWh	11.05	£/MWh	10.91	10/03	£/MWh	11.05	£/MWh	10.91
10/04	£/MWh	11.05	£/MWh	10.91	10/04	£/MWh	11.05	£/MWh	10.91
10/05	£/MWh	11.05	£/MWh	10.91	10/05	£/MWh	11.05	£/MWh	10.91
10/06	£/MWh	11.05	£/MWh	10.91	10/06	£/MWh	11.05	£/MWh	10.91
10/07	£/MWh	11.05	£/MWh	10.91	10/07	£/MWh	11.05	£/MWh	10.91
10/08	£/MWh	11.05	£/MWh	10.91	10/08	£/MWh	11.05	£/MWh	10.91
10/09	£/MWh	11.05	£/MWh	10.91	10/09	£/MWh	11.05	£/MWh	10.91
10/10	£/MWh	11.05	£/MWh	10.91	10/10	£/MWh	11.05	£/MWh	10.91
10/11	£/MWh	11.05	£/MWh	10.91	10/11	£/MWh	11.05	£/MWh	10.91
10/12	£/MWh	11.05	£/MWh	10.91	10/12	£/MWh	11.05	£/MWh	10.91
11/01	£/MWh	11.05	£/MWh	10.91	11/01	£/MWh	11.05	£/MWh	10.91
11/02	£/MWh	11.05	£/MWh	10.91	11/02	£/MWh	11.05	£/MWh	10.91
11/03	£/MWh								

EQUITY MARKETS: This Week

NEW YORK

Frank McGurty

Continued stability in sight

Wall Street investors may have put the rough seas behind them. After safely navigating the month's most important economic obstacles, especially the potential hazards of last week's inflation data, stocks are picking up fresh signals of stability from the catalytic bond market.

But a torrent of quarterly earnings to be released this week is sure to raise a ripple or two. Disappointments could even lead to sell-offs in a particular sector, as Motorola demonstrated last week when its results sparked a rout in technology stocks.

"With most of the major indicators now out of the way, I see the market continuing to stabilise," says Mr Peter Cardillo, director of research at Westfalla Investments.

Last week, share prices held fairly steady and activity returned to a measured pace after a fortnight of staggering volume and sharp swings in the key market indices.

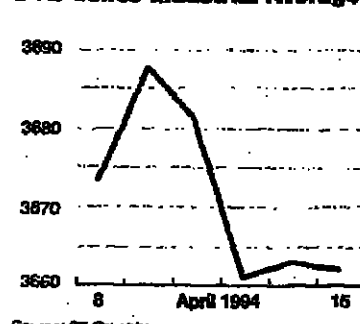
The bellwether Dow Jones industrials finished with a net fall of 11 points on average daily NYSE volume of 271m shares, against 232m the previous week.

But the jitter which have dominated since the Federal Reserve tightened monetary policy for the second time on March 22 have not dissipated entirely.

"Investors have tied themselves in knots about the economy's strength, the inflation outlook and about the prospects of another Fed rate increase," says Mr James Solloway, chief investment strategist at Argus Research in New York. He believes the market is "extremely overvalued" at present but doubts many investors agree with him.

Mr Solloway questions the perception among many analysts

Dow Jones Industrial Average



Source: FT Graphika

that the market's valuation remains excessive. Earnings and share prices are in line with historical levels when special charges for restructurings are excluded from corporate results, he argues.

Last Wednesday afternoon revealed the market's potential for upset. The NYSE's uptick rule, which restricts programme-guided selling, was tripped near mid-day when the Dow plummeted to a 50-point decline. The sudden drop came amid further weakness in the US Treasury market, in a pattern that has characterised the two-month-old "correction" in share prices.

Stocks were rattled because bonds had fallen despite tame consumer and producer price data. Traders were speculating that the Fed may raise interest rates on the heels of Friday's report on March capacity utilisation, which provides clues on long-term inflationary trends.

In the event, the data showed factories, mines and utilities had operated at 83.6 per cent of capacity, a slight gain which fell short of forecasts. The news cleared the way for two uneventful sessions to close out the week.

Mr Solloway sees the likelihood of continued chopiness until the anxieties over interest rates subside. There is no question the mood remains pessimistic, he says.

But even if the market falls anew, he is confident the worst is over.

LONDON

Terry Byland

Hope of early base rates cut revived

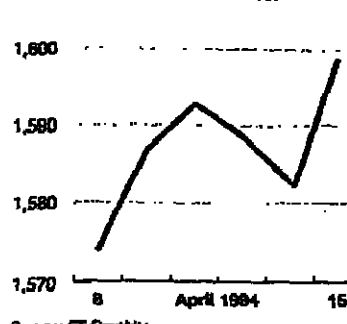
Hopes for an early cut in UK base rates are back in force following the March retail price index figures and the stock market faces this morning with more enthusiasm than for several weeks past. The recent correction appeared to blow itself out when the FT-SE 100 index found support around 3,100. Since then, equities have tried to respond to good company news, in particular to a stream of dividend rises, but have been balked by erratic bond markets, which have been reacting feverishly to developments in the Bundesbank/US Federal Reserve dramas.

Setting aside the Bundesbank's success last week in wrong-footing markets and the anxiety over the accidental downing of US helicopters over Iraq, the international bond market some has not changed significantly. The shift in sentiment has come at home, where the March inflation numbers are seen as providing credibility for the base rate cut which markets assume the UK chancellor of the exchequer would like to make.

Strauss Turnbull believes markets could be looking at annualised inflation of no more than 2 per cent by next month, opening the way for a cut of 1/4 per cent in interest rates, probably around the time of the local elections in May. Most analysts would be in agreement, although some would warn rates will be rising again by the second half of the year.

Dividend growth figures have received a further boost now the effects of the 1993 Budget reduction in advance corporation tax credit has dropped out of year-on-year data. Dividend growth is well on target for expectations of a 6 per cent increase for 1994, according to surveys of fund managers, or as much as 10

FT-SE-A All-Share Index



Source: FT Graphika

per cent, according to some analysts. These trends are expected to remain as strong in 1995.

The best performances have been seen in cyclical stocks as confidence in economic recovery has revived. Building and construction stocks are leading the market and have traditionally responded sharply to interest rate cuts at home and, in the case of several leading stocks, to rate cuts in Germany.

The oil sector is now moving powerfully as some, but not all, analysts begin to predict recovery in crude prices. With BP and Shell heavily-weighted components of market indices, the impact on market ratings of the rally in the oil sector will be significant.

However, any benefits to market indices of oil sector outperformance could be counter-balanced by uncertainty in the pharmaceutical sector. After a poor 1993, the first quarter has proved equally disappointing, with Glaxo underperforming the FT-A All-Share Index by nearly 11 per cent, Zeneca by over 7 per cent, Wellcome by nearly 6 per cent and SmithKline by about 2 per cent.

The damage to drug stocks originated from poor results from the US majors but has left the UK names highly vulnerable to specific developments.

Market recovery is likely to be highly selective.

OTHER MARKETS

ZURICH

A busy week is in prospect for the pharmaceutical sector. Ciba unveils first-quarter sales figures today and Roche full-year results tomorrow. Goldman Sachs expects 1993 net profits will be towards the top end of market expectations, which are for a 18-30 per cent rise. It adds that its own estimate of SFr2.39bn, which would represent a 24.6 per cent increase, may well be exceeded by SFr50-60m. On Wednesday, Sandoz details 1993 figures and announces first-quarter sales for the current year.

PARIS

Peugeot Citroën announces 1993 results on Thursday. Kleinwort Benson forecasts a loss of about FF1.6bn. But it expects the group to report earnings of FF1.57bn in 1994 as a result of its restructuring measures, the success of its new models, notably the Xantia and the 306, and the slight improvement expected in the French economy. It also expects the group to continue to outperform the market in coming months.

The Euro Disney banks expect to finalise their FF13bn rescue package to salvage the troubled leisure group by the end of the week.

AMSTERDAM

Nedlloyd, the Dutch shipping and road haulage group which has been one of the Dutch stock market's best performers in recent months, reports full-year figures on Thursday. The group, which suffered a FF110m loss at the half-way stage, said then that there would be a clear improvement in the second half, although the figures would remain negative.

MILAN

Extension of the pre-opening session on the Milan bourse to 10.30am from the current 10.00am takes effect from today, along with other measures agreed last week in an attempt to ease pressure on the computer system, which has struggled to cope with the recent flood of orders. The new regime includes alterations to accepted bid/sell ranges for shares and rules on grouping of share orders.

TOKYO

Concern over the political situation continues, although the view is growing that there will be no great change in economic policy, whoever becomes the next prime minister. Investors are more likely to focus on the yen and fluctuating global markets.

RISK & REWARD

End-users left behind by change in derivatives



News of further corporate losses on derivatives in the last few days has reawakened concerns about the way companies use these complex financial instruments.

Last week, Procter & Gamble, the US consumer products company, took a \$100m after-tax hit on two "geared" swaps. In Japan, Kashima, a privately held oil company, admitted it had accumulated a massive ¥150bn loss on currency derivatives.

Only a few months ago, the German industrial giant Metallgesellschaft had to seek help from its banks after losing around \$1bn on oil derivatives trades by a subsidiary.

In the light of the recent spate of losses, the Group of Thirty's survey of practices among dealers end-users makes interesting reading.

The G30 survey was conducted a year ago, and formed the basis of the Washington-based think-tank's detailed recommendations on tracking and controlling derivatives.

The survey has just been published, and although some progress in implementing the G30 recommendations may have been made, the findings suggest that the speed of the market's development has in some cases left behind less sophisticated end-users.

The end-users surveyed are mainly companies, or public sector entities, with only a small proportion - 3 per cent - of institutional investors.

According to the survey, 29 per cent of end-users said there was little understanding of derivatives at board level. While 53 per cent claimed "a sufficient understanding relative to the use of derivatives" by their organisation, only 18 per cent felt there was a good understanding.

More encouraging was the finding that 39 per cent of end-users had at least one board member with relevant on-the-job derivatives experience.

However, below board level, 29 per cent said there was no organised training available to management on how derivatives can be used and should be managed.

The survey also showed up some weaknesses in the support functions, where 21 per cent felt the training provided was not adequate to ensure that business is conducted effectively.

The findings among derivatives dealers themselves also left some room for concern: 65 per cent said that their board of directors had some knowledge, but there was a heavy reliance on the next level of management.

However, in one important area - the level of disclosure in public financial statements - end-users are leading the way. 58 per cent state the total notional amount of derivatives outstanding, and 51 per cent divide it by product type.

Among the dealer community, this falls to 38 and 40 per cent respectively. However, since the survey was conducted, there have been notable advances led by the US banks, but filtering down to the normally secretive German banks - perhaps in an attempt to forestall the regulatory enforcement of such disclosure.

Another interesting revelation from the end-users is their heavy concentration on over-the-counter derivatives: 82 per cent said they use OTC more than exchange-traded derivatives.

Although the survey reveals some areas for concern, perhaps the most interesting finding was the extent to which derivatives are now viewed by end-users as an essential tool for risk management, aside from any position-taking or profit-making aims.

All the end users surveyed described the value of derivatives as important, very important or even imperative (42 per cent not one said they were of little value or not very important).

Tracy Corrigan

INDICES AT A GLANCE

	Closing price	Over week	On 12 months	Since Jan 1	High	Low	12 month	High	Low	1994
FT-SE 100	3,168.30	+1.5	+11.8	-7.3	3,520.30	2,786.30	8/5/93	3,520.30	2,786.30	31/3/94
Dow Jones Ind.	3,691.47	+0.3	+5.9	-2.5	3,978.36	3,111.84	28/4/93	3,978.36	3,111.84	4/4/94
Nikkei	20,154.63	+1.2	+2.5	+15.8	21,148.11	13,939.33	13/9/93	20,677.77	15/3/94	17,369.74
Dax	2,200.42	+0.1	+0.4	-2.9	2,267.98	1,603.04	24/5/93	2,267.98	1,603.04	2/3/94
CAC 40	2,169.69	+2.1	+8.8	-4.8	2,355.93	1,835.72	17/5/93	2,355.93	1,835.72	2/2/94
Banca Com. Ital.	800.32	+5.8	+57.4	+29.2	800.50	508.01	18/6/93	800.50	508.01	10/1/94

Source: FT Graphika



BARINGS

	FORD CREDIT FINANCE PLC £100,000,000 Placing New Shares 1994 January 1994
	NATIONWIDE BUILDING SOCIETY £150,000,000 Placing New Shares 1994 January 1994
	N.V. KONINKLIJKE KNP BT Placing New Shares 1994 February 1994
	WELSH WATER UTILITIES FINANCE PLC £100,000,000 Placing New Shares 1994 February 1994
	NATIONWIDE BUILDING SOCIETY £100,000,000 Placing New Shares 1994 March 1994
	SOUTH WEST WATER PLC £100,000,000 Placing New Shares 1994 March 1994

N.V. Koninklijke KNP BT

Annual General Meeting of Shareholders

Shareholders are invited to attend the Annual General Meeting of Shareholders to be held in the Heijmansaal at the Okura Hotel, Ferdinand Bolstraat 333, Amsterdam on Friday 6 May 1994 at 11.00 am.

Agenda

- 1 Opening of the meeting
- 2 Discussion of the 1993 Annual Report
- 3 Approval of the 1993 Financial Statements
- 4 Approval of the dividend proposal for 1993
- 5 Amendments to the Articles of Association
- 6 Proposal to appoint Coopers & Lybrand as auditors of the company
- 7 Explanation of the amendment of the existing call option granted to the Stichting Preferente Aandelen
- 8 Authorization to issue shares
- 9 Authorization to purchase shares of the company
- 10 Consultation in respect of the completion of 3 vacancies of the Supervisory Board
- 11 Any other business
- 12 Closing of the meeting

The full agenda, annual documents, proposal to amend the articles of Association (with explanatory notes) and the particulars as referred to in Article 143, clause 3, book 2 of the Dutch Civil Code will be available for inspection from Wednesday 20 April 1994 until the conclusion of the meeting at the offices of N.V. Koninklijke KNP BT at Paalbergweg 2, 1105 AG Amsterdam as well as at the head offices of the banks mentioned below, where they may be obtained free of charge.

In order to be admitted to the meeting, holders of bearer shares must deposit their share certificates no later than Friday 29 April 1994 with one of the following bodies, in return for which they will be issued with a receipt that will act as a pass for admission to the meeting:

- In the Netherlands:
- MeesPierson N.V.
 - ABN AMRO Bank N.V.
 - Internationale Nederlanden Bank N.V., all in Amsterdam
 - Rabobank Nederland, Utrecht

In Belgium:

- Generale Bank
- Kredietbank
- Bank Brussel Lambert, all in Brussels

In Germany:

- Deutsche Bank AG, Frankfurt am Main and Düsseldorf

In Austria:

- Creditanstalt-Bankverein, Vienna

In Switzerland:

- Swiss Bank Corporation
- Crédit Suisse
- Union Bank of Switzerland, all in Zurich

For this purpose, a declaration issued by a bank or equivalent institution that the share certificates are being held in custody by the institution in question on behalf of the shareholder and will remain in their custody until the conclusion of the meeting will be equated with a share certificate.

Holders of registered shares who wish to attend the meeting are required to advise the Executive Board of the company in writing of their intention, stating the numbers of their shares; such notification must be received by the Executive Board no later than Friday 29 April 1994 at its offices at Paalbergweg 2, 1105 AG Amsterdam (P.O. Box 23456, 1100 DZ Amsterdam).

Shareholders being represented at the meeting by a proxy are required to issue a written proxy. Such proxy must be received by the Executive Board of the company no later than 3 May 1994. Shareholders also include usufructuaries and pledgees which have the right to vote.

Supervisory Board
Amsterdam, 18 April 1994



WORLD STOCK MARKETS

EUROPE (Apr 15 / Fri)									
Stock	High	Low	Open	Close	Change	Volume	Value	Index	Index
Amsterdam	1,200.00	1,190.00	1,195.00	1,195.00	+10.00	1,200.00	1,195.00	1,195.00	1,195.00
Brussels	1,200.00	1,190.00	1,195.00	1,195.00	+10.00	1,200.00	1,195.00	1,195.00	1,195.00
Frankfurt	1,200.00	1,190.00	1,195.00	1,195.00	+10.00	1,200.00	1,195.00	1,195.00	1,195.00
London	1,200.00	1,190.00	1,195.00	1,195.00	+10.00	1,200.00	1,195.00	1,195.00	1,195.00
Madrid	1,200.00	1,190.00	1,195.00	1,195.00	+10.00	1,200.00	1,195.00	1,195.00	1,195.00
Paris	1,200.00	1,190.00	1,195.00	1,195.00	+10.00	1,200.00	1,195.00	1,195.00	1,195.00
Stockholm	1,200.00	1,190.00	1,195.00	1,195.00	+10.00	1,200.00	1,195.00	1,195.00	1,195.00
Vienna	1,200.00	1,190.00	1,195.00	1,195.00	+10.00	1,200.00	1,195.00	1,195.00	1,195.00
Zurich	1,200.00	1,190.00	1,195.00	1,195.00	+10.00	1,200.00	1,195.00	1,195.00	1,195.00
NORTH AMERICA (Apr 15 / Fri)									
Amsterdam	1,200.00	1,190.00	1,195.00	1,195.00	+10.00	1,200.00	1,195.00	1,195.00	1,195.00
Brussels	1,200.00	1,190.00	1,195.00	1,195.00	+10.00	1,200.00	1,195.00	1,195.00	1,195.00
Frankfurt	1,200.00	1,190.00	1,195.00	1,195.00	+10.00	1,200.00	1,195.00	1,195.00	1,195.00
London	1,200.00	1,190.00	1,195.00	1,195.00	+10.00	1,200.00	1,195.00	1,195.00	1,195.00
Madrid	1,200.00	1,190.00	1,195.00	1,195.00	+10.00	1,200.00	1,195.00	1,195.00	1,195.00
Paris	1,200.00	1,190.00	1,195.00	1,195.00	+10.00	1,200.00	1,195.00	1,195.00	1,195.00
Stockholm	1,200.00	1,190.00	1,195.00	1,195.00	+10.00	1,200.00	1,195.00	1,195.00	1,195.00
Vienna	1,200.00	1,190.00	1,195.00	1,195.00	+10.00	1,200.00	1,195.00	1,195.00	1,195.00
Zurich	1,200.00	1,190.00	1,195.00	1,195.00	+10.00	1,200.00	1,195.00	1,195.00	1,195.00
ASIA (Apr 15 / Fri)									
Amsterdam	1,200.00	1,190.00	1,195.00	1,195.00	+10.00	1,200.00	1,195.00	1,195.00	1,195.00
Brussels	1,200.00	1,190.00	1,195.00	1,195.00	+10.00	1,200.00	1,195.00	1,195.00	1,195.00
Frankfurt	1,200.00	1,190.00	1,195.00	1,195.00	+10.00	1,200.00	1,195.00	1,195.00	1,195.00
London	1,200.00	1,190.00	1,195.00	1,195.00	+10.00	1,200.00	1,195.00	1,195.00	1,195.00
Madrid	1,200.00	1,190.00	1,195.00	1,195.00	+10.00	1,200.00	1,195.00	1,195.00	1,195.00
Paris	1,200.00	1,190.00	1,195.00	1,195.00	+10.00	1,200.00	1,195.00	1,195.00	1,195.00
Stockholm	1,200.00	1,190.00	1,195.00	1,195.00	+10.00	1,200.00	1,195.00	1,195.00	1,195.00
Vienna	1,200.00	1,190.00	1,195.00	1,195.00	+10.00	1,200.00	1,195.00	1,195.00	1,195.00
Zurich	1,200.00	1,190.00	1,195.00	1,195.00	+10.00	1,200.00	1,195.00	1,195.00	1,195.00
AFRICA (Apr 15 / Fri)									
Amsterdam	1,200.00	1,190.00	1,195.00	1,195.00	+10.00	1,200.00	1,195.00	1,195.00	1,195.00
Brussels	1,200.00	1,190.00	1,195.00	1,195.00	+10.00	1,200.00	1,195.00	1,195.00	1,195.00
Frankfurt	1,200.00	1,190.00	1,195.00	1,195.00	+10.00	1,200.00	1,195.00	1,195.00	1,195.00
London	1,200.00	1,190.00	1,195.00	1,195.00	+10.00	1,200.00	1,195.00	1,195.00	1,195.00
Madrid	1,200.00	1,190.00	1,195.00	1,195.00	+10.00	1,200.00	1,195.00	1,195.00	1,195.00
Paris	1,200.00	1,190.00	1,195.00	1,195.00	+10.00	1,200.00	1,195.00	1,195.00	1,195.00
Stockholm	1,200.00	1,190.00	1,195.00	1,195.00	+10.00	1,200.00	1,195.00	1,195.00	1,195.00
Vienna	1,200.00	1,190.00	1,195.00	1,195.00	+10.00	1,200.00	1,195.00	1,195.00	1,195.00
Zurich	1,200.00	1,190.00	1,195.00	1,195.00	+10.00	1,200.00	1,195.00	1,195.00	1,195.00

To conquer the EC information mountain, you need an expert guide.

Get the information advantage by reading the Financial Times every day. We cover the latest European, US and International news and analyse the implications from a truly European perspective to help you understand what it means for you and your business.

It is no surprise then that the Financial Times is read by more top business executives in Europe than any other publication.* Make sure you are one of them by getting your own copy of the FT delivered daily to your home or office.

To order simply complete the attached coupon and return it to: Gillian Hart, Financial Times (Europe) GmbH, Nibelungenplatz 3, 60318 Frankfurt/Main, Germany. Tel. +49 69 156 850. Or better still fax your order back to us on +49 69 596 4483 and enjoy the first 12 issues of the subscription completely free.

FT

SUBSCRIBE NOW AND GET THE FIRST 12 ISSUES FREE.

To: Gillian Hart, Financial Times (Europe) GmbH, Nibelungenplatz 3, 60318 Frankfurt/Main, Germany. Tel. +49 69 156 850, Tlx. 410191, Fax. +49 69 596 4483.

YES, I would like to subscribe to the Financial Times, and enjoy my first 12 issues free. I will allow up to 21 days before delivery of my first copy. Please enter my subscription for 12 months at the following rate:

Country: ☐ Austria ☐ Belgium ☐ Denmark ☐ France ☐ Germany ☐ Greece ☐ Ireland ☐ Italy ☐ Japan ☐ Korea ☐ Luxembourg ☐ Netherlands ☐ Norway ☐ Portugal ☐ Spain ☐ Sweden ☐ Switzerland ☐ UK ☐ USA ☐ Other

For subscription in Turkey, Cyprus, Greece, Malta, please contact +32 213 28 16

☐ Bill me ☐ Charge my American Express/Debit Card ☐ Eurocard/VISA Account

Expiry Date:

* Current rates are only valid for the currency in which they are quoted. Subscription prices are correct at time of going to press. Prices are exclusive of VAT in all EC countries except Germany and France. FT-INT No. 01/1422012

To subscribe to the FT in North America contact New York Tel. 752 4580, Fax 362 277, Fax East contact Tokyo Tel. 32951711, Fax 32951712.

Please tick box for more information about our 24 month subscription rates, or rates for (Please specify):

Name:

Company:

Address to which I would like my FTs sent (if different):

VAT No:

Signature:

Date:

Financial Times. Europe's Business Newspaper.

If this page gets your heart racing, you need a Pulse.

Pulse brings you more news from more of the world's markets than any other information page, updated every minute by Dow Jones Teletext.

CALL NOW FOR YOUR FREE TRIAL ON 0800 28 28 26 EXTENSION 1154

PULSE Hutchison Telecom

0800 28 28 26 EXTENSION 1154

0800 28 28 26

AUTHORISED UNIT TRUSTS

● FT Cityline Unit Trust Prices: dial 0891 430010 and key in a 5 digit code listed below. Calls are charged at 39p/minute cheap rate and 49p/minute at all other times. International access available by subscription only. For more details call the FT Cityline Help Desk on 071-873 4378.

in a business manner

● FT Cityline Unit Trust Prices: dial 0891 430010 and key in a 5 digit code listed below. Calls are charged at 39p/minute cheap rate and 49p/minute at all other times. International access available by subscription only. For more details call the FT Cityline Help Desk on 071-873 4378.

صورتا من الاصل

● FT Cityline Unit Trust Prices: dial 0800 430010 and look in a 5 digit code listed below. Calls are charged at 38¢/minute (weekdays 8am-6pm) and 46¢/minute at all other times. International access available by subscription only. For more details call the FT Cityline Help Desk on 071-673 4378.

[illegible][illegible]

50 من الامم

CURRENCIES AND MONEY

POUND SPOT FORWARD AGAINST THE POUND

Apr 15	Closing mid-point	Change on day	Bid/offer	Days' bid	Days' offer	One month	Three months	One year	Bank of England
Europe	17.7350	-0.0155	253 - 447	17.7250	17.7350	0.3	17.7250	0.2	113.2
Australia	(A\$)	-0.0014	025 - 027	02.0027	02.0042	0.1	02.0027	0.1	113.2
Belgium	(Bfr)	-0.0014	025 - 027	02.0027	02.0042	0.1	02.0027	0.1	113.2
Denmark	(DKr)	-0.0014	025 - 027	02.0027	02.0042	0.1	02.0027	0.1	113.2
France	(FFr)	-0.0014	025 - 027	02.0027	02.0042	0.1	02.0027	0.1	113.2
Germany	(DM)	-0.0014	025 - 027	02.0027	02.0042	0.1	02.0027	0.1	113.2
Greece	(Dr)	-0.0014	025 - 027	02.0027	02.0042	0.1	02.0027	0.1	113.2
Ireland	(Ir£)	-0.0014	025 - 027	02.0027	02.0042	0.1	02.0027	0.1	113.2
Italy	(Lit)	-0.0014	025 - 027	02.0027	02.0042	0.1	02.0027	0.1	113.2
Japan	(Y)	-0.0014	025 - 027	02.0027	02.0042	0.1	02.0027	0.1	113.2
Netherlands	(Gld)	-0.0014	025 - 027	02.0027	02.0042	0.1	02.0027	0.1	113.2
Norway	(Nkr)	-0.0014	025 - 027	02.0027	02.0042	0.1	02.0027	0.1	113.2
Portugal	(Esc)	-0.0014	025 - 027	02.0027	02.0042	0.1	02.0027	0.1	113.2
Spain	(Pta)	-0.0014	025 - 027	02.0027	02.0042	0.1	02.0027	0.1	113.2
Sweden	(Skr)	-0.0014	025 - 027	02.0027	02.0042	0.1	02.0027	0.1	113.2
Switzerland	(Sfr)	-0.0014	025 - 027	02.0027	02.0042	0.1	02.0027	0.1	113.2
UK	(£)	-0.0014	025 - 027	02.0027	02.0042	0.1	02.0027	0.1	113.2
USA	(\$)	-0.0014	025 - 027	02.0027	02.0042	0.1	02.0027	0.1	113.2

DOLLAR SPOT FORWARD AGAINST THE DOLLAR

Apr 15	Closing mid-point	Change on day	Bid/offer	Days' bid	Days' offer	One month	Three months	One year	J.P. Morgan
Europe	1.0000	-0.0002	999 - 000	1.0000	1.0000	0.0	1.0000	0.0	101.2
Australia	(A\$)	-0.0002	999 - 000	1.0000	1.0000	0.0	1.0000	0.0	101.2
Belgium	(Bfr)	-0.0002	999 - 000	1.0000	1.0000	0.0	1.0000	0.0	101.2
Denmark	(DKr)	-0.0002	999 - 000	1.0000	1.0000	0.0	1.0000	0.0	101.2
France	(FFr)	-0.0002	999 - 000	1.0000	1.0000	0.0	1.0000	0.0	101.2
Germany	(DM)	-0.0002	999 - 000	1.0000	1.0000	0.0	1.0000	0.0	101.2
Greece	(Dr)	-0.0002	999 - 000	1.0000	1.0000	0.0	1.0000	0.0	101.2
Ireland	(Ir£)	-0.0002	999 - 000	1.0000	1.0000	0.0	1.0000	0.0	101.2
Italy	(Lit)	-0.0002	999 - 000	1.0000	1.0000	0.0	1.0000	0.0	101.2
Japan	(Y)	-0.0002	999 - 000	1.0000	1.0000	0.0	1.0000	0.0	101.2
Netherlands	(Gld)	-0.0002	999 - 000	1.0000	1.0000	0.0	1.0000	0.0	101.2
Norway	(Nkr)	-0.0002	999 - 000	1.0000	1.0000	0.0	1.0000	0.0	101.2
Portugal	(Esc)	-0.0002	999 - 000	1.0000	1.0000	0.0	1.0000	0.0	101.2
Spain	(Pta)	-0.0002	999 - 000	1.0000	1.0000	0.0	1.0000	0.0	101.2
Sweden	(Skr)	-0.0002	999 - 000	1.0000	1.0000	0.0	1.0000	0.0	101.2
Switzerland	(Sfr)	-0.0002	999 - 000	1.0000	1.0000	0.0	1.0000	0.0	101.2
UK	(£)	-0.0002	999 - 000	1.0000	1.0000	0.0	1.0000	0.0	101.2
USA	(\$)	-0.0002	999 - 000	1.0000	1.0000	0.0	1.0000	0.0	101.2

CROSS RATES AND DERIVATIVES

Apr 15	100	100	100	100	100	100	100	100	100
Belgium	(Bfr)	100	100	100	100	100	100	100	100
Denmark	(DKr)	100	100	100	100	100	100	100	100
France	(FFr)	100	100	100	100	100	100	100	100
Germany	(DM)	100	100	100	100	100	100	100	100
Greece	(Dr)	100	100	100	100	100	100	100	100
Ireland	(Ir£)	100	100	100	100	100	100	100	100
Italy	(Lit)	100	100	100	100	100	100	100	100
Japan	(Y)	100	100	100	100	100	100	100	100
Netherlands	(Gld)	100	100	100	100	100	100	100	100
Norway	(Nkr)	100	100	100	100	100	100	100	100
Portugal	(Esc)	100	100	100	100	100	100	100	100
Spain	(Pta)	100	100	100	100	100	100	100	100
Sweden	(Skr)	100	100	100	100	100	100	100	100
Switzerland	(Sfr)	100	100	100	100	100	100	100	100
UK	(£)	100	100	100	100	100	100	100	100
USA	(\$)	100	100	100	100	100	100	100	100

INTEREST RATES

Apr 15	Over	Over	Over	Over	Over	Over	Over	Over	Over
Belgium	Over	Over	Over	Over	Over	Over	Over	Over	Over
Denmark	Over	Over	Over	Over	Over	Over	Over	Over	Over
France	Over	Over	Over	Over	Over	Over	Over	Over	Over
Germany	Over	Over	Over	Over	Over	Over	Over	Over	Over
Greece	Over	Over	Over	Over	Over	Over	Over	Over	Over
Ireland	Over	Over	Over	Over	Over	Over	Over	Over	Over
Italy	Over	Over	Over	Over	Over	Over	Over	Over	Over
Japan	Over	Over	Over	Over	Over	Over	Over	Over	Over
Netherlands	Over	Over	Over	Over	Over	Over	Over	Over	Over
Norway	Over	Over	Over	Over	Over	Over	Over	Over	Over
Portugal	Over	Over	Over	Over	Over	Over	Over	Over	Over
Spain	Over	Over	Over	Over	Over	Over	Over	Over	Over
Sweden	Over	Over	Over	Over	Over	Over	Over	Over	Over
Switzerland	Over	Over	Over	Over	Over	Over	Over	Over	Over
UK	Over	Over	Over	Over	Over	Over	Over	Over	Over
USA	Over	Over	Over	Over	Over	Over	Over	Over	Over

UK INTEREST RATES

Apr 15	Over	Over	Over	Over	Over	Over	Over	Over	Over
Belgium	Over	Over	Over	Over	Over	Over	Over	Over	Over
Denmark	Over	Over	Over	Over	Over	Over	Over	Over	Over
France	Over	Over	Over	Over	Over	Over	Over	Over	Over
Germany	Over	Over	Over	Over	Over	Over	Over	Over	Over
Greece	Over	Over	Over	Over	Over	Over	Over	Over	Over
Ireland	Over	Over	Over	Over	Over	Over	Over	Over	Over
Italy	Over	Over	Over	Over	Over	Over	Over	Over	Over
Japan	Over	Over	Over	Over	Over	Over	Over	Over	Over
Netherlands	Over	Over	Over	Over	Over	Over	Over	Over	Over
Norway	Over	Over	Over	Over	Over	Over	Over	Over	Over
Portugal	Over	Over	Over	Over	Over	Over	Over	Over	Over
Spain	Over	Over	Over	Over	Over	Over	Over	Over	Over
Sweden	Over	Over	Over	Over	Over	Over	Over	Over	Over
Switzerland	Over	Over	Over	Over	Over	Over	Over	Over	Over
UK	Over	Over	Over	Over	Over	Over	Over	Over	Over
USA	Over	Over	Over	Over	Over	Over	Over	Over	Over

EURO CURRENCY INTEREST RATES

Apr 15	Over	Over	Over	Over	Over	Over	Over	Over	Over
Belgium	Over	Over	Over	Over	Over	Over	Over	Over	Over
Denmark	Over	Over	Over	Over	Over	Over	Over	Over	Over
France	Over	Over	Over	Over	Over	Over	Over	Over	Over
Germany	Over	Over	Over	Over	Over	Over	Over	Over	Over
Greece	Over	Over	Over	Over	Over	Over	Over	Over	Over
Ireland	Over	Over	Over	Over	Over	Over	Over	Over	Over
Italy	Over	Over	Over	Over	Over	Over	Over	Over	Over
Japan	Over	Over	Over	Over	Over	Over	Over	Over	Over
Netherlands	Over	Over	Over	Over	Over	Over	Over	Over	Over
Norway	Over	Over	Over	Over	Over	Over	Over	Over	Over
Portugal	Over	Over	Over	Over	Over	Over	Over	Over	Over
Spain	Over	Over	Over	Over	Over	Over	Over	Over	Over
Sweden	Over	Over	Over	Over	Over	Over	Over	Over	Over
Switzerland	Over	Over	Over	Over	Over	Over	Over	Over	Over
UK	Over	Over	Over	Over	Over	Over	Over	Over	Over
USA	Over	Over	Over	Over	Over	Over	Over	Over	Over

STOCK EXCHANGES

Apr 15	100	100	100	100	100	100	100	100	100
Belgium	100	100	100	100	100	100	100	100	100
Denmark	100	100	100	100	100	100	100	100	100
France	100	100	100	100	100	100	100	100	100
Germany	100	100	100	100	100	100	100	100	100
Greece	100	100	100	100	100	100	100	100	100
Ireland	100	100	100	100	100	100	100	100	100
Italy	100	100	100	100	100	100	100	100	100
Japan	100	100	100	100	100	100	100	100	100
Netherlands	100	100	100	100	100	100	100	100	100
Norway	100	100	100	100	100	100	100	100	100
Portugal	100	100	100	100	100	100	100	100	100
Spain	100	100	100	100	100	100	100	100	100
Sweden	100	100	100	100	100	100	100	100	100
Switzerland	100	100	100	100	100	100	100	100	100
UK	100	100	100	100	100	100	100	100	100
USA	100	100	100	100	100	100	100	100	100

BASE LENDING RATES

Apr 15	Over	Over	Over	Over	Over	Over	Over	Over	Over
Belgium	Over	Over	Over	Over	Over	Over	Over	Over	Over
Denmark	Over	Over	Over	Over	Over	Over	Over	Over	Over
France	Over	Over	Over	Over	Over	Over	Over	Over	Over
Germany	Over	Over	Over	Over	Over	Over	Over	Over	Over
Greece	Over	Over	Over	Over	Over	Over	Over	Over	Over
Ireland	Over	Over	Over	Over	Over	Over	Over	Over	Over
Italy	Over	Over	Over	Over	Over	Over	Over	Over	Over
Japan	Over	Over	Over	Over	Over	Over	Over	Over	Over
Netherlands	Over	Over	Over	Over	Over	Over	Over	Over	Over
Norway	Over	Over	Over	Over	Over	Over	Over	Over	Over
Portugal	Over	Over	Over	Over	Over	Over	Over	Over	Over
Spain	Over	Over	Over	Over	Over	Over	Over	Over	Over
Sweden	Over	Over	Over	Over	Over	Over	Over	Over	Over
Switzerland	Over	Over	Over	Over	Over	Over	Over	Over	Over
UK	Over	Over	Over	Over	Over	Over	Over	Over	Over
USA	Over	Over	Over	Over	Over	Over	Over	Over	Over

MONEY MARKET FUNDS

Money Market Trust Funds

Trust Funds		Euro Bank (London) PLC Premier Accs	
Invest	Rate	Current	100
100	100	100	100
100	100	100	100
100	100	100	100
100	100	100	100
100	100	100	100
100	100	100	100
100	100	100	100
100	100	100	100
100	100	100	100
100	100	100	100
100	100	100	100
100	100	100	100
100	100	100	100
100	100	100	100
100	100	100	100
100	100	100	100
100	100	100	100
100	100	100	100
100	100	100	100
100	100	100	100
100	100	100	100
100	100	100	100
100	100	100	100
100	100	100	100
100	100	100	100
100	100	100	100
100	100	100	100
100	100	100	100
100	100	100	100
100	100	100	100
100	100	100	100
100	100	100	100
100	100	100	100
100	100	100	100
100	100	100	100
100	100	100	100
100	100	100	100
100	100	100	100
100	100	100	100
100	100	100	100
100	100	100	100
100	100	100	100
100	100	100	100
100	100	100	100
100	100	100	100
100	100	100	100
100	100	100	100
100	100	100	100
100	100	100	100
100	100	100	100
100	100	100	100
100	100	100	100
100	100	100	100
100	100	100	100
100	100	100	100
100	100	100	100
100	100	100	100
100	100	100	100
100	100	100	100
100	100	100	100
100	100	100	100
100	100	100	100
100	100	100	100
100	100	100	100
100	100	100	100
100	100	100	100
100	100	100	100
100	100	100	100
100	100	100	100
100	100	100	100
100	100	100	100
100	100	100	100
100	100	100	100
100	100	100	100
100	100	100	100
100	100	100	100
100	100	100	100
100	100	100	100
100	100	100	100
100	100	100	100
100	100	100	100
100	100	100	100
100	100	100	100
100	100	100	100
100	100	100	100
100	100	100	100
100	100	100	100
100	100	100	100
100	100	100	100
100	100	100	100
100	100	100	100
100	100	100	100
100	100	100	100
100	100	100	100
100	100	100	100
100	100	100	100
100	100	100	100
100	100	100	100
100	100	100	100
100	100	100	100
100	100	100	100
100	100	100	100
100	100	100	100
100	100	100	100
100	100	100	100
100	100	100	100
100	100	100	100
100	100	100	100
100	100	100	100
100	100	100	100
100	100	100	100
100	100	100	100
100	100	100	100
100	100	100	100
100	100	100	100
100	100	100	100
100	100	100	100
100	100	100	100
100	100	100	100
100	100	100	100
100	100	100	100
100	100	100	100
100	100	100	100
100	100	100	100
100	100	100	100
100	100	100	100
100	100	100	100
100	100	100	100
100	100	100	100
100	100	100	100
100	100	100	100
100	100	100	100
100	100	100	100
100	100	100	100
100	100	100	100
100	100	100	100
100	100	100	100
100	100	100	100
100	100	100	100
100	100	100	100
100	100	100	100
100	100	100	100
100	100	100	100
100	100	100	100
100	100	100	100
100	100	100	100
100	100	100	100
100	100	100	100
100	100	100	100
100	100	100	100
100	100	100	100
100	100	100	100
100	100	100	100
100	100	100	100
100	100	100	100
100	100	100	100
100	100	100	100
100	100	100	100
100	100	100	100
100	100	100	100
100	100	100	100
100	100	100	100
100	100	100	100
100	100	100	100
100	100	100	100
100	100	100	100
100	100	100	100
100	100	100	100
100	100	100	100
100	100	100	100
100	100	100	100
100	100	100	100
100	100	100	100
100	100	100	100
100	100	100	100
100	100	100	100
100	100	100	100
100	100	100	100
100	100	100	100
100	100	100	100
100	100	100	100
100	100	100	100
100	100	100	100
100	100	100	100
100	100	100	100
100	100	100	100
100	100	100	100
100	100	100	100
100	100	100	100
100	100	100	100
100	100	100	100
100	100	100	100
100	100	100	100
100	100	100	100
100	100	100	100
100	100	100	100

صبرنا من الاعلى

TRANSPORT - Cont.[illegible]

Toronto-Dom	10.34
Trans Can Pipe	81 1/2

SOUTH AFRICAN

	Notes	Price ch
Anglo Am Ind		\$22 1/2
Barlow		\$3 1/2
Gold Field Prop R		76
NK Props		80
SASOL		280
SA Brews		E10 1/2
Tiger Cons		663
Tongaat-Huolt		492

GUIDE TO LONDON

Prices for the London Share Service

Member of the Financial Times Group

Company classifications are based on
Share indices.

Closing bid prices are shown. Price
wherever indicated.

Where stocks are denominated in
indicated after the name.

Dividend covers are based on "most
dividend costs to profit after taxes,"
but including estimated extent of
published on Tuesday-Saturday

[] Indicates the most actively
traded transactions and price.
Stock Exchange Automated
stocks through the SEAG
index since inception to re-
turn of interest rate reduced.
Figures or report quoted;
Not officially UK listed; double
From standard/interest report
(GSN) not listed on Stock Ex-
change degree of capital
Not officially UK listed; double
Price at time of acquisition
Indicates dividend after period
to present dividend or figure
larger bid or repurchase
Forecast dividend; stock issue
statement.

[illegible]

FT Free Annual
You can obtain the current company associated with FT788 by ring 051-770 0770 (weekends) or Fax 051-770 0770 the UK, ring +44 81 770 0770. Reports will be sent the availability.

FT Cityline
For up-to-the-second share 0338 43 or 0891 43 follow-up after the share prices. Call cheap rate and 40p per min. An international service is to UK, annual subscription £20. Call 051-770 0770 (4-44) for more information on FT 6

4 prs close April 15

[illegible]

Continued on next page

BE OUR GUEST.

STANHOPE



When you stay with us in
BRUSSELS
stay in touch - with
your complimentary copy
of the

www.stanlope.com

FINANCIAL TIMES
London & Brussels editions only

GET
OFFICE

صديقا من الاعمال

FT GUIDE TO THE WEEK

18

MONDAY

Hosokawa succession



Japan's ruling coalition is expected to put forward Yasuhiro Hosokawa (left), foreign minister, as candidate for the prime ministership in a parliamentary vote to be held this week. The vacancy follows the resignation of Morihiro Hosokawa on April 8.

Meanwhile, Michio Watanabe, a member of the opposition LDP and a former foreign minister, plans to form a breakaway party. His hope is that the ruling coalition's dominant right wing may then back him for the premiership.

EBRD meetings: The board of governors of the European Bank for Reconstruction and Development holds its third annual general meeting in St Petersburg, Russia (to Apr 19). It will discuss a new strategy that concentrates resources on the private sector.

European Union: Foreign ministers begin a two-day session in Luxembourg. On the agenda are financing of the EU's common foreign and security policy, talks with Ukraine on a possible partnership and co-operation accord, and the EU-Cyprus association council.

Strasbourg: The final European Parliament session before the European election in June begins (to Apr 22).

Benzair Bhutto: Pakistan's prime minister begins her first official visit to Germany (to Apr 21). It intends to cement the "very friendly" relations between the two countries. Germany is Pakistan's third most important trading partner and the visit includes talks with Siemens, one of several German companies which have invested DM\$1m in Pakistan and to which Bhutto will look for more investment as she pushes ahead with privatisation. Talks with the government are expected to centre on nuclear weapons, Yugoslavia and Kashmir.

Hungary: Begins its "small shareholders programme", an attempt to broaden privatisation, with a public offering of shares in Sopron Brewery. On the same day, retailer Fotex expects to complete a \$100m international equity offering, the largest by an east European company.

Chernobyl checks: International Atomic Energy Agency officials are to make a tour of inspection of the Chernobyl nuclear power station (to Apr 22). Their visit comes after a report described the plant as unsafe. It was the scene of the world's biggest nuclear accident, when reactor number 4 exploded 3 years ago this month.

Holidays: Zurich (markets closed).

19

TUESDAY

Arafat visits Moscow

Yasser Arafat, leader of the Palestinian Liberation Organisation, is to visit Moscow in an effort to obtain stronger support from the Russians in the joint US-Russian sponsored Middle East peace process.

Later in the week, Mr Arafat may hold talks with Shimon Peres, Israel's foreign minister, during the G7's Moravia economic conference both will be attending in Bucharest.

Nights issue: An Australian parliamentary delegation begins a three-day visit to Bougainville, the Pacific island controlled by Papua New Guinea. It has been the scene of bloody clashes between secessionist rebels and PNG defence forces.

Access has been negligible since the conflict escalated five years ago, and one of the delegation's aims is to investigate alleged human rights abuses.

Airport disputes: The European Commission is due to decide whether to start infringement proceedings against Air France for discriminating against non-French airlines at Orly airport, Paris. The dispute, which is likely to prove controversial, has already been delayed for several weeks after the Commission bowed to French demands that it be delayed until after Air France's unions had voted on the airline's restructuring plans.



The UK and other member states insist Air France is abusing a monopoly position at Orly (left), and the decision is likely to prove highly political in the light of the other row bubbling in the Commission over the huge state aid package the French government recently gave the airline.

Euro Disney: The heads of the loan syndicates to the troubled theme park near Paris will this week be in tense negotiations to persuade all the group's 61 banks to approve proposals for its FF\$13bn (\$2.2bn) financial restructuring. Only four of the banks have yet to agree to an 18 month interest holiday. All 61 lenders are expected to have rubber-stamped the rescue deal by Friday.

Swedish bonds: Sweden is to auction SKr10bn (\$1.3bn) of 20-year index-linked zero-coupon bonds, starting today, and continuing on the 20th and 22nd. It is Sweden's first issue of bonds to be linked to inflation, in the form of the consumer price index.

FT Survey: Estonia.

20

WEDNESDAY

IMF prepares for spring

The International Monetary Fund prefaces the spring meetings of its governors in Washington DC with the publication of its World Economic Outlook. Early drafts suggest the IMF has upgraded its forecast for growth among the Group of Seven countries to 2.4 per cent, against 2.2 per cent in September, largely because of higher growth expectations for the US.

Prospects elsewhere in the G7 are uninspiring, although Britain can look forward to growth of 2.5 per cent, in spite of this year's tax increases.

Rio Group meetings: Foreign ministers from the Rio Group, which represents Latin America and the Caribbean, meet their counterparts from the European Union in Sao Paulo, Brazil (to Apr 23).

Nigeria's official "war against indiscipline and corruption" is due to start today. The military regime promised in November an extensive purge, but corruption probes in the central bank and the oil industry have disclosed nothing yet.

Hanover Messe, the world's largest industrial fair, begins (to Apr 27). Some 350,000 people are expected to visit the 1m sq m exhibition area, where 8,848 assorted companies from 60 countries will display their wares.

UK unemployment figures for March are expected to show a further fall after February's seasonally adjusted decline of 38,800. A surprise rise in January raised doubts about the recovery, but unemployment appears to have resumed a downward trend. Analysts predict a seasonally adjusted drop of about 25,000.

UK average earnings will be closely watched. Last month, they revealed a slight pick-up in wage inflation. An unchanged annual rate of 3.25 per cent is expected for February.

UK PSBR: Government borrowing figures for March and the whole 1993-94 financial year are published. Although March is traditionally a month of high expenditure, the Public Sector Borrowing Requirement is still expected to undershoot the \$50bn budget forecast. The consensus forecast points to a March PSBR of £11.1bn, and borrowing of £45.8bn in 1993-94.



Kremlin chess contest: The Intel chess grand prix opens in the Kremlin, Moscow, where Gary Kasparov faces 15 challengers, including Britain's Nigel Short.

Speed games, with 25 minutes for each player, will decide the \$100,000 prize fund. Follow-on tournaments are to be held in New York, London and Paris.

21

THURSDAY

Russia says no to Nato

Andrei Kozyrev, Russian foreign minister, was due to sign the Partnership For Peace today - but has now said he will not. The change of mind follows Nato air strikes on Serb positions round Gorazde which were not co-ordinated with the Russian side.

On Sunday, he said: "We want a more serious and substantive agreement... an agreement that will exclude unilateral actions, particularly military ones in areas where we clearly have to co-operate."

Crane Montana: The Romanian capital Bucharest hosts its first big international conference since the Ceausescu fell in 1989, with the Crans Montana Economic Forum (to Apr 24). The meeting, devoted to emerging markets, is due to be attended by seven heads of state, 10 prime ministers and 13 foreign ministers.

Aluminium pact: Trade delegates from some of the world's big aluminium-producing countries meet in Brussels. They will discuss progress following their historic agreement, reached in January, to cut world output by between 1.5m and 2m tonnes. Western companies have announced annual cuts of more than 900,000 tonnes, but Russia is having difficulty reaching its objective of cuts of 300,000 tonnes by the end of April.

Kohl in Hungary: Chancellor Helmut Kohl of Germany visits Hungary to boost the country's governing conservatives ahead of elections on May 8. Germany has championed Hungary's bid to join the European Union, and Hungarian prime minister Peter Boross will want to make domestic political capital out of the special relationship.



Queen's Awards for Industry: The 1994 winners of the Queen's awards for export, technological, and environmental achievement are named today. The awards honour companies that have achieved an outstanding increase in export earnings, an advance in the application of technology or a benefit to the environment. They are held for five years from their announcement.

FT Survey: Queen's Awards to Industry.

UK retail sales: A disappointingly low 2.5 per cent annual growth in retail sales in February sparked fears that consumers were curbing spending ahead of this month's tax rises.

March figures, published today, will be watched closely by the markets for a further indication of consumer confidence. The City consensus, for a 0.3 per cent month-on-month increase, making the annual rise 2.7 per cent, is in line with CBI reports of modest growth.

Holidays: Brazil (markets closed).

FRANSE



TO SPEAK, READ OR WRITE NO ENGLISH!
GOD SAVE THE FRENCH LANGUAGE!

In the week a Euro Disney rescue package is expected, France-side to protect the mother tongue

22

FRIDAY

Papandreou meets Clinton

US President Bill Clinton receives Andreas Papandreou, Greece's prime minister, at the White House in Washington. The US is expected to press Greece to be more flexible in its dispute with its neighbour Macedonia over its name and flag.

It is Mr Papandreou's first visit to the US since he founded the Panhellenic Socialist Movement (Pasek) 20 years ago. Previously, he lived in the US for 25 years, and headed the economics department at the University of California at Berkeley.

European steel: European Union industry ministers meet in Luxembourg. Discussions will centre on the steel industry and a Commission proposal to extend a rescue plan until November while companies finalise ways to cut 8m more tonnes of capacity in hot-rolled products.

Saleroom: Canaletto's A Capriccio of the Scuola di San Marco in Venice is the centrepiece of an auction of old master paintings by Christie's of London. The work, which dates from the 1740s, is estimated to fetch between £1m and £1.5m.

23-24

WEEKEND

G7 takes stock

Finance ministers and central bank governors from the Group of Seven industrial countries gather in Washington on Sunday to review economic growth, prospects for employment, and efforts to support Russia's struggling economy.

Their meeting - the third this year - may also focus on recent turbulence in financial markets, following the US decision in February to raise short-term interest rates.

Baria awards: The British Academy of Film and Television Arts on Sunday presents its Production and Performance Awards for the best films, actors and television shows of the year.

El Salvador holds a run-off on Sunday in the presidential contest between Armando Calderon Sol, of the ruling rightwing Arena party, and Ruben Zamora, who heads a leftist coalition which includes the former FMLN guerrilla group. Mr Calderon Sol is the favourite, after just failing to gain 50 per cent of the vote in the first round.

Compiled by Patrick Stiles
Fax: (+44) (0)71 873 3194

ECONOMIC DIARY

Other economic news

Monday: UK producer price figures for March are expected to show continued wide margins, with input prices falling by 3.7 per cent compared with March last year and output prices rising by 2.8 per cent, substantially down from August's 4.3 per cent peak. The median forecast for the output price index, excluding food, drink, tobacco and petrol, points to "underlying" inflation of 2.5 per cent at the factory gate.

Tuesday: US merchandise trade figures for March should reveal a deficit of \$9.5bn against \$9.8bn in February. French visible trade should show a FF\$1.9bn surplus.

Wednesday: Better weather should help US housing starts to rebound in March. But the expected surge to an annual rate of 1.42m from 1.31m in February may not last because of rising interest rates.

Thursday: Provisional figures for French consumer prices in March point to a drop in the year-on-year rate to 1.5 per cent from February's 1.8 per cent.

Friday: UK money supply figures may show a recovery in bank and building society lending to £1.5bn in March from £800m in February.

Statistics to be released this week

Day Released	Country	Economic Statistic	Median Forecast	Previous Actual
Mon	Japan	Mar trade bal, custom cleared	\$14bn	\$10.9bn
April 18	UK	Mar producer price index (input)**	-3.7%	-3.6%
	UK	Mar prod price index (output)**	2.8%	3.3%
	Canada	Feb building permits*	1%	0.4%
Tues	US	Feb trade goods and services -	-	-88.5bn
April 19	US	Feb merchandise trade BOP	-88.5bn	-111bn
	US	Feb merchandise exports	-40.5bn	-39.5bn
	US	Feb merchandise imports	-48.0bn	-71.0bn
	Japan	March money supply**	1.9%	1.6%
	Japan	Broad liquidity**	-	3%
	Canada	Feb merchandise trade (CS)	1bn	\$70m
	Canada	March leading indicator*	0.4%	0.8%
	Canada	Feb wage settlement increases	0.8%	0.6%
Wed	US	March housing starts	1.42m	1.31m
April 20	UK	March unemployment rate	-25,000	-38,800
	UK	Feb average earnings	3.25%	3.25%
	UK	March PSBR	£11.1bn	£4.6bn
Thur	US	Initial claims w/e April 16	340,000	348,000
April 21	US	April Philadelphia Fed index	-	24.1
	US	March Treasury budget	-305bn	-314.8bn
	US	M1 w/e April 11	\$6bn	\$1.5bn
	US	M2	\$7.5bn	\$-0.4bn
	US	M3	\$5bn	\$0.3bn
	Japan	Feb consumer spending**	-	2.7%
	Japan	Feb income (workers)**	-	0.6%

Day Released	Country	Economic Statistic	Median Forecast	Previous Actual
	UK	March retail sales*	0.3%	-0.5%
	UK	March retail sales**	2.7%	2.8%
	France	March consumer price index**	-	1.8%
	Italy	April consumer prices (allied)**	4.1%	4.2%
	Canada	Feb retail sales*	0.5%	0.6%
Friday	UK	March M4*	0.6%	0.9%
April 22	UK	March M4**	5.8%	5.9%
	UK	Lending	£1.5bn	£0.8bn
	UK	Mar bdy cty new commitments	£2.8bn	£2.8bn
During the week...				
	Germany	Feb capital account	-	DM29.6bn
	Germany	Feb long term cap account	-	DM17.3bn
	Germany	Mar producer price index*	0.1%	0.1%
	Germany	Mar producer price index**	0.3%	0.2%
	Germany	Mar M3 from Q4 base	14%	17.5%
	Germany	Feb trade balance	DM6.7bn	DM5.9bn
	Germany	Feb current account	DM-2.6bn	DM-5.7bn
	Italy	Q4 GDP**	-0.48%	-
	Italy	Feb wholesale prices	4%	4.2%
	Italy	Feb producer price index	3.4%	3.5%
	Italy	Feb industrial production	1.4%	0.9%
	Nianda	Mar unemployment rate	7.9%	7.7%
	Spain	Feb trade balance	Pta-190bn	Pta-90bn

*month on month, **year on year

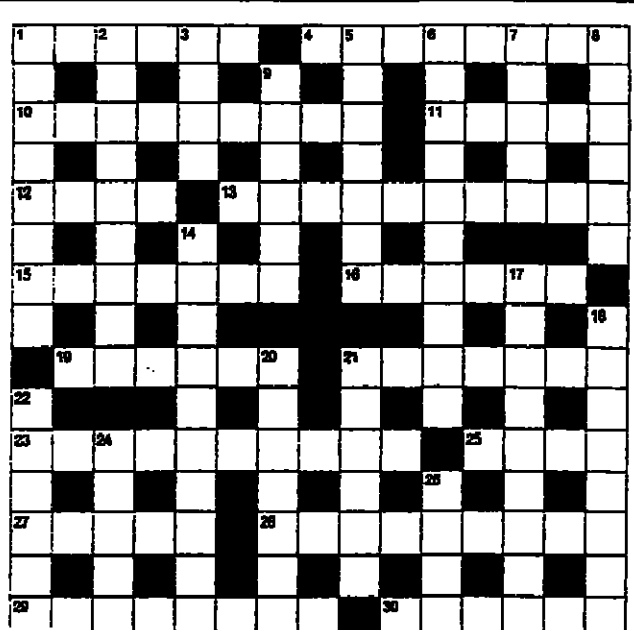
Statistics, courtesy MMS International.

ACROSS

- Decline? Rubbish! (6)
- Drawing off water for garden-riding (8)
- Country people beginning to provide evidence (9)
- Accommodated - may be taken aboard (3,2)
- Make short work of the tall grass (4)
- A girl's long hair gives much trouble (10)
- Pressing for neatness (7)
- Took it easy the oriental way when in debt (6)
- Note the run to 1 dn (6)
- Cowherd's awful food (7)
- Loyalty to a certain party for instance is admitted by a union (10)
- Some townspeople can obtain grants (4)
- Were distracted about noon, only to start again (5)
- Ivy is at all times aware of environmental responsibility (9)
- The hanger-on equal to a position offered (8)
- Man races to get in drink that's superior (6)

DOWN

- After a sleep come down and check (6)
- Trises shade the paving (9)
- Support I down (4)
- Turner the artist holding back to mount this (7)
- Permission to cause a sensation (10)
- A bit of an ordeal to some vocalists (5)
- No longer the attitude taken to risk (6)
- City family in fix (8)
- When women are preparing for retirement they may well get put on (10)
- Men wanted to organise income (9)
- Public relations is the sole right accorded to a person sent down (8)
- Dealing with a negotiator employed by chemists (7)
- Many longer to be hidden away (6)
- Persian ruler reducing Sparta to ruins (8)
- What's put inside an ocean-going vessel (5)
- The monstrous creature is sent up so! (4)



MONDAY PRIZE CROSSWORD

No.8,431 Set by VIXEN

A prize of a Pelikan New Classic 380 fountain pen for the first correct solution opened and five runner-up prizes of £25 Pelikan vouchers will be awarded. Solutions by Thursday April 28, marked Monday Crossword 8,431 on the envelope, to the Financial Times, 1 Southwark Bridge, London SE1 9HL. Solution on Tuesday May 3.

Name: _____
Address: _____

Winners 8,420

Mrs A.G. Olsen, Northampton;
R.W. Morgan, Croydon;
H.M. Saraff, Prague, Czech Republic;
B.J. Coutanche, Jersey;
Peter & Kim Burns, Gants Hill, Essex;
K.E. Hubbard, Leigh on Sea, Essex

Solution 8,420

SHEPHERD RAN
ENUGAOEF
ARDEN HANDEYD
POGAGES
LARGHETTO EROES
AS EINS
NEEDLES SIND
E O E A D
H P A C C A
ATRIC HANDEYD
S I L N E I R
CUSTODIAN HAVI
O A M U O S E
TAN HOMESTRETCH



"Henley, personally..."

As a decision maker in your organisation, you should know how important your individual skills and experience are to its success. Realising your full potential, a Henley Executive Development Programme through learning, discussion and practical exercises will expose you to the latest global management techniques and practices.

With top managers from across the world at one of the premier business schools, you'll gain a precious insight to the way others work to succeed. From middle managers through to board directors, Henley has a choice of Executive Development Programmes to bring out the very best in you. For more information call Hazel Carruthers on 0491 571454. International Code +44 491.

Henley Management College, Greenlands, Henley-on-Thames, Oxfordshire RG9 3AU, England. Telephone 0491 571454. Fax 0491 571655.

BUILDING PEOPLE - BUILDING BUSINESS

JOTTER

Are you a Business Angel looking for companies to invest in? Venture Capital Report investigates and features 150 companies seeking capital and/or partners. Investors should call for a free trial subscription. Tel: 0491 579999 Fax: 0491 579825

VCR est 1978

150 في الامم

VEHICLE FLEET MANAGEMENT

Monday April 18 1994

Changes in the taxation of company cars have failed to shake their popularity as status symbols. In Europe, the entry of Japan's three UK-based producers has raised competition for business fleet orders to fever pitch, says John Griffiths

The mother of all battles

The business car market is crucially important to all car makers. In the UK and Germany, for example, it accounts for more than one-half of all sales.

In the past 15 months competition for business sales has reached fever pitch, stoked up by one of the steepest downturns on record in Continental European markets.

Although a frail recovery is now beginning, the competitive temperature is also being raised by other factors, notably the coming on stream of two more Japanese "transplant" car factories - Toyota's and Honda's - in the UK.

Nissan, the first, is now well established, having first begun production at Sunderland in the mid-1980s. But it has expanded well beyond original projections, last year making nearly 2850,000 units and becoming the biggest car exporter from the UK.

Toyota's and Honda's UK plants have been on stream only since the beginning of last year and are still climbing

Japan's three UK "transplants" see more business sales as vital

towards their combined declared capacity of 300,000 units a year. Yet few expect that these plants will also be expanded further, and in any case the EU is scheduled to become completely open to all Japanese cars, including direct imports from Japan, by the end of the decade.

All three know they must have a firm presence in the business car market for their long-term viability to be ensured - and are meeting fierce resistance from the indigenous European industry.

One of the predictable consequences is that the customers - the businesses, partnerships and individual entrepreneurs operating an estimated 10m-plus business cars on Europe's roads - are enjoying a buyers' market stretching as far into the future as the industry cares to look.

Also helping to hold down prices, and driving manufacturers and their dealers to offer business car operators an ever more extensive and sophisticated network of support services, is the continuing sharp debate on variations in new car prices within Europe and whether the existing system of exclusive new car dealerships - which requires an exemption from EU competition rules - should be allowed to continue after the exemption expires in mid-1995.

Not surprisingly, the industry fears a retailing "free-for-all", and has been trying to harmonise prices and limit increases, in an attempt both to mute the criticisms of consumer groups and to avoid upsetting Brussels while it ponders the "block exemption" options.

As a result, most fleet managers would appear to have little incentive to take advantage of the creation of the EU to indulge in cross-border shopping for cars.

The lion's share of fleet business traditionally has gone to a country's leading indigenous, or at least very long-established, producers - in the UK, that means Ford, Vauxhall, Rover and Peugeot. Few other manufacturers or importers have previously managed to secure more than a one or two per cent share each in the face of deep discounting - of 35 per cent or more in a few extreme cases - and other inducements by the majors to retain fleet business.

In addition, until the "transplants" began generating significant component and other jobs in the UK and Continental European sector, Nissan and other Japanese companies had to contend with widespread corporate hostility to "buying Japanese", and even Sunderland-built Nissans were proscribed from many fleets.

But as several annual surveys of company car policies now show consistently, this prejudice is fading fast in Con-

tinental Europe as well as the UK. Toyota claims to be already on the "approved" list of more than 600 sizeable companies in the UK alone.

To raise the competitive stakes further, North American manufacturers are also eyeing Europe's business car market as potentially fertile ground for US-built niche vehicles such as MPVs (multi-purpose vehicles) and recreational four-wheel-drives.

So far, however, Europe is showing no signs of imitating the US, where company car provision is low and where leasing of cars by individuals, rather than purchase, is gaining ground rapidly.

This is despite some gloomy prognostications in the UK, where steep rises in company car taxation imposed from the late 1980s until last year has prompted some industry observers and accountancy groups to suggest that many company car drivers, if offered a cash alternative, would take it.

In reality, the company car had long been seriously undervalued for tax purposes. And company car policy surveys undertaken since the 1993 Budget - which claimed to have at last achieved tax "neutrality" for the company car - indicate clearly that no significant decline in the company car population is in prospect.

That will have come as no surprise to people like Mr Tony Vernon-Harcourt, joint editor of the annual Monk's Guides to company car policies in both the UK and Continental Europe. The perception that company cars are a peculiarly British phenomenon is just plain wrong, he points out. They have become a deeply-entrenched part of remuneration packages throughout Europe, with any tax advantages they may possess forming only part of the picture.

Perceived status, the freedom from servicing and repair "hassles", and from the stress of buying and selling cars privately all figure high on the list of company car "pluses", while Monk's researches show that companies regard their ability to offer the "right" sort of company car as a useful weapon in wooing talented staff away from rivals.

Just one statistic makes the point - in 10 out of the 12 countries surveyed, regularly by Monks, at least nine out of 10 general managers have an automatic entitlement to a car. Surveys among wide cross-

Many firms have a poor grasp of their fleet costs and how to curb them

sections of the business community consistently indicate that many companies still have only a poor grasp of their true fleet costs and how to minimise them. However, as the number of factors to be considered multiplies, the management of company fleets becomes an ever more demanding business.

To traditional concerns such as model choice, efficient purchasing, replacement cycles and maintenance organisation there have recently been added factors such as soaring insurance premiums and the requirement to take measures against the likelihood of theft. As a result, many companies have thrown their hands in the air and have simply surrendered their fleets to outside management.

Thus a new catch phrase has entered the world of fleet management: out-sourcing. Implemented to the full, it means a company simply receives a monthly bill for everything connected with its fleet from contract hire rentals to fuel statements.

"But outsourcing begs the question of just how far you go," according to Mr Geoffrey Bray, sales and marketing director of Fleet Support Group, who maintains that it can be an unjustifiably expensive "cop-out" by company management.

A sobering thought for many an in-house fleet manager...



□ Vauxhall-Opel Omega: General Motor's new executive sector challenger



□ Rover 400 tourer: the BMW subsidiary's first venture into the premium estate car sector



□ Renault Laguna: aggressive pricing aimed at winning substantial fleet business



□ Peugeot's 805: is this the shape of 'multi-purpose' fleet vehicles to come?

IN THIS SURVEY

PRICES in the EU converge too slowly; offices on wheels; managers' mid-life foibles PAGE 2

JAPAN-UK transplant companies open a second sales front; user profile: LUCAS PAGE 3

UK car tax changes: who are the winners and losers? PAGE 4

DEALERS' second hand price bibles compared; user profile: ASDA PAGE 5

NEW moves in the escalating war against car theft; insurance rates rise slows down PAGE 6

RISE and rise of the diesels; lessors and contractors keep their spirits up; M&S goes for out-sourcing PAGE 7

MEDIUM size cars challenge the big executive models for staying power and reliability; trucks that are built to last PAGE 8

We've just INVESTED £10 MILLION

IN YOUR BUSINESS.

BUSINESS SOLUTIONS IS A TOTALLY NEW CONCEPT FROM FORD TO HELP YOU MANAGE YOUR COMPANY CARS.

IT'S BASED ON THE PREMISE THAT PROVIDING YOU WITH QUALITY CARS IS ONLY THE FIRST STEP. THROUGH OUR NEW £10 MILLION BUSINESS CENTRE, OUR 60 HIGHLY TRAINED STAFF CAN ASSIST YOU BY PROVIDING A 'ONE STOP SHOP' FOR ALL YOUR COMPANY NEEDS.

WE UNDERSTAND THE DIFFICULTIES THAT FACE THE FLEET MANAGER, FROM GETTING HOLD OF THE PERSON YOU

NEED THROUGH TO SOURCING A DEMONSTRATOR. NOW ALL IT TAKES IS JUST ONE QUICK PHONE CALL.

WE WON'T PASS THE BUCK, WE WON'T GIVE YOU THE RUNAROUND AND WE WON'T FORGET ABOUT YOU.

THAT'S A PROMISE.

IN THE UNLIKELY EVENT THAT WE CAN'T HELP YOU IMMEDIATELY, ONE PERSON WILL MAKE IT THEIR BUSINESS TO SORT OUT YOUR PROBLEM AND GET BACK TO YOU WITHIN AN AGREED TIME.

BUT IT'S NOT JUST PROBLEMS WE'RE HERE FOR, WE WILL GIVE YOU ANY ASSISTANCE OR INFORMATION WE CAN TO HELP YOU RUN YOUR FLEET AS SMOOTHLY AS POSSIBLE.

IF YOU NEED A BUSINESS SOLUTION FOR YOUR COMPANY VEHICLES CALL US ON 0345 23 23 23.



BUSINESS SOLUTIONS

VEHICLE FLEET MANAGEMENT 2

Standardising Europe's car prices is thwarted by exchange rate turbulence, says Kevin Done

Convergence remains a fantasy

A closer convergence in new car prices across Europe will remain "a mere fantasy", as long as the European Union is confronted with frequent significant exchange rate realignments, according to leaders of the European car industry.

The latest survey of car prices published by the European Commission at the end of last year showed that around 80 per cent of car prices from European manufacturers and 90 per cent of Japanese car prices had differentials across the EU of less than 20 per cent.

According to the Commission, Spain and Portugal are now the lowest price markets in the EU, while Germany is the highest (based on prices in November, 1993).

The issue of pan-European car pricing has been caught up in the growing debate about the future of the car industry's controversial selective distribution system, which allows the use of exclusive dealer networks.

As far as the European Automobile Industry Association (ACEA) is concerned, however, it is currency fluctuations that have the "decisive influence" on car prices. "Greater convergence of car prices in Europe will remain a mere fantasy as long as the European Union is confronted with frequent, significant exchange rate realignments and widely varying tax regimes," the association said in a recent statement.

This stance, broadly rejected by European consumer organisations, that are seeking the removal of exclusive dealer networks, has been given significant support by the latest European Commission price study.

The focus on carmakers' pricing policies

across Europe is unlikely to ease in the near future, however, as the issue of price differentials is inextricably linked to the debate over the selective distribution system. In mid-1995 the present 10-year "block exemption", which controversially allows carmakers to use a selective dealer distribution system in contravention of European Union competition rules, is due to expire.

The exemption, granted in 1985, was conditional in part on car prices between member states not differing by more than

All EU manufacturers have price differences of more than 25 per cent for at least one model

12 per cent in the long-term or by more than 18 per cent for periods of less than a year.

Before the currency turmoil in the autumn of 1993, the motor industry had been warned by the EU competition authorities that a renewal of the block exemption would depend importantly on car manufacturers' performance in conforming with these limits on car price differentials.

Since the upheaval in the European exchange rate mechanism, carmakers have been able to seize on the currency issue in their defence.

Car manufacturers' efforts to reduce price differentials had not been reflected in the prices published by the Commission, as they had largely been offset by recent currency realignments versus the ECU, said ACEA.

These had varied from a 3 per cent revaluation in the Deutsche Mark and the Guilder and 7 per cent devaluations of the Escudo and the peseta.

The Commission's latest study - the second of what is now becoming a regular biannual exercise - does accept that "car manufacturers have tended to reduce price differentials for most of their models", if monetary fluctuations are excluded.

When the effects of exchange rate changes are removed, about 90 per cent of all car price differentials covering both European and Japanese models are less than 20 per cent across EU member states, says the Commission.

The study shows that the biggest price disparities occur in the market segments for small cars, while the price differentials are not as marked for medium and large cars.

Spain was now the lowest price market in the EU according to the latest Commission survey, but as recently as June 1992 it had been the highest price market according to ACEA.

All European manufacturers have price differentials of more than 25 per cent for

at least one model, however. The widest price difference in November was shown by the Seat Ibiza small car with a range of 41 per cent between the prices in Germany and Portugal.

Seat, the Spanish subsidiary of the Volkswagen group of Germany, currently has the widest price variations for identical models across the EU, according to the latest study, with 50 per cent of its models having price disparities of more than 20 per cent.

By contrast, the Volkswagen marque has significantly reduced its price differentials from 50 per cent of its models having disparities of 20 per cent or more in the Commission's initial study in the first half of 1993 to only 10 per cent at the end of 1993.

Price differentials for Japanese models are on average lower than for European models, the Commission says.

According to a recent study published by Ludvigsen Associates on the issue of the block exemption, the present EU requirement for aligning prices across the Union is one of the "most difficult issues" facing the Commission in framing a new regulation.

"Price differences of more than 18 per cent will continue for reasons that have nothing to do with selective distribution," says the report, *Beyond 1995: The Future of Car Dealer Franchising in Europe*.

Rather than converging with the single market, such exogenous factors as currency fluctuations and national taxes are stubbornly resistant to harmonisation.

The Ludvigsen report supports the move by the Commission to encourage greater price transparency in the EU, however, through the biannual price study. It suggests that the requirement for such transparency could be made part of the regulation for a renewed block exemption.

It supports too the call from motor retailers for the practice of direct sales by

Some UK carmakers are sharply cutting or even eliminating dealer margins on selected new models

carmakers to large fleet customers to be curtailed. "High volume purchasers can obtain much deeper discounts from manufacturers than the manufacturers' own dealers commonly can. Such customers include the daily rental companies, and the contract hire and leasing companies as well as large corporate fleet operators.

"The discounts available to daily rental companies, for example, often allow the car to be disposed of for more than the acquisition price," says the report published last month.

The UK Retail Motor Industry Federation in particular has criticised the "deep

discounts which large fleet owners obtain from suppliers, which distort the price structure for other buyers."

The latest European Commission car price study noted that "a general downward trend" for car prices in the EU had occurred during 1993. It is unclear how far this trend has been reflected in actual prices for the final car buyer, however.

In the UK some carmakers are sharply cutting or even eliminating dealer margins on selected new car models in a move to reduce the list prices in particular of entry level models, the cheapest cars in a manufacturer's range.

One of the first to take such action has been Volvo, the Swedish carmaker, which has eliminated the dealer margin on its entry level cars and has replaced it with a handling charge.

Volvo accepts that the actual transaction price paid by the customer on its cheapest models has not changed, but the elimination of the dealer margin and the handling charge, and the list price now represented the transaction price.

"Before with discounts it was possible to get down to the prices we are now advertising in our list prices. We are legitimising the cut-price deals that were being done before, but which we could not advertise. Our dealers wanted a car below £10,000 again, after our price increases last September had taken our cheapest cars well over £10,000."

Volvo has not yet decided whether it will extend the initiative in the UK to other models. "We are treating this as a pilot scheme. If it is successful, we could look elsewhere in our range."

Mobile telephones just keep on proliferating, reports Paul Taylor

The car becomes an office

Leaving the office used to mean saying goodbye to phone, fax and computer. In the last decade, however, technology advances, particularly in data processing and cellular radio-telephony, have led to the birth of the mobile office.

The mobile telephone, in particular, has quickly established itself as an effective business tool in the UK and elsewhere in Europe. Since the introduction of cellular radio services in Britain in 1985, the number of subscribers to the two original analogue national networks, Cellnet and Vodafone, has grown to around 2.1m - or almost a fifth of the total 9.5m users in Europe.

Most of these subscribers are business users, many of whom started with a dedicated carphone but have more recently moved to hand-portable telephones. Many of these lightweight pocket-sized handsets can also be used in conjunction with a car-kit which removes the limitations of battery life and provides better reception.

The clear advantage of hand-portables is that they travel with the user - not the vehicle - so they can be used almost anywhere.

Nevertheless, some large fleet buyers have continued to buy dedicated carphones because of the substantial cost savings available with bulk equipment purchases.

Over the past 18 months the range of mobile telecommunication equipment and services

I'M TIED UP AT THE IN-CAR OFFICE, MISS PLAYFOOT. FAX ME A COFFEE WILL YOU?



has proliferated. In particular, the advent of digital cellular technology has spawned a second generation of cellular networks in the UK and Europe, and encouraged the operators of the traditional analogue networks to repackaging their services in a broader range of tariff structures aimed at different segments of the market.

For example, the two analogue network operators in the UK now offer six different tariffs. Both have built digital network services based on the pan-European GSM standard - Vodafone has developed two service offerings, Metrodigital and Eurodigital on its GSM network.

Although the uptake of these new GSM services has been relatively slow in the UK where the analogue networks

are well-established and provide superior coverage, elsewhere in Europe, especially Germany, GSM services have grown rapidly.

The business traveller in particular stands to gain some considerable advantages from digital services such as GSM.

Digital services provide clearer and more reliable connections which are also more secure from eavesdropping. By the mid-1990s GSM customers will be able to travel throughout Europe using the same handset.

In the UK, a second set of digital services based on a subset of the GSM standard, dubbed Personal Communications Networks (PCNs) have also appeared. Mercury One-2-One, the first PC service in Europe, was launched in the

UK last autumn, and Hutchison Microtel plans to launch a rival service this month.

Elsewhere in Europe, Germany has licensed one PCN operator and France is licensing another. It remains to be seen whether these services prove attractive to business travellers in the longer term as PCN services were originally envisioned as primarily urban services aimed at individual customers.

Mercury One-2-One, which offers both personal and business tariffs, has a limited appeal for the moment as its service availability is confined to London and the south east, although this is being steadily extended.

This fragmentation of the cellular market has added to customers' confusion. Already some vehicle fleet operators find they are inheriting a haphazard collection of equipment, service contracts and billing systems.

According to Mercury Mobile Services, an independent service provider, many corporate users do not know how many mobile phones they have or how they are being used. To address this problem, MMS offers a "free mobile communications audit" and a "consolidation service" which has been used by corporate clients ranging from Digital Equipment to Shell, the Automobile Association and UPS.

However, cellular telephony is not the only communications choice available to large corporate fleet operators. Some large customers, including local government and utilities, which only require vehicle-to-vehicle or vehicle-base communications, have discovered that public access mobile radio (PAMR) networks such as National Band Three (NBS) in the UK can offer significant cost advantages.

NBS's network covers 85 per cent of the UK population and now claims more than 45,000 subscribers ranging from transport, distribution and construction companies to couriers, construction companies, waste disposal organisations and security firms.

PAMR networks can also offer highly competitive mobile data services to customers who require voice and data communications, or just data for example to log and track fleet vehicles.

As the use of portable fax machines and "notebook" portable computers has grown, so too has the demand for mobile data transmission. Not surprisingly, this can be done in a growing number of ways, for example by using modems with the existing cellular telephone networks; by using PAMR or private mobile radio networks; or the services of dedicated mobile data network operators.

Generally, transmitting data over an analogue cellular system is far more difficult than over the "fixed wire" public telephone system. One increasingly popular alternative is to use dedicated mobile data services such as the Ram Mobile Data network in the UK which, like most other dedicated mobile data networks in Europe, is based on Ericsson's Mobitex technology.

Although mobile data services have generally grown more slowly than expected, the expansion of mobile computing and the next generation of portable digital assistants (PDAs) such as Apple's Newton is expected to lead to growth by the end of the century.

Poll reveals quirks of the mature manager, says Kenneth Gooding

Cabriolets and the over 40s

Now here's an interesting fact: the older the manager of a company car fleet, the more likely he or she is to restrict the choice of car available to employees.

This emerged from a recent survey by Lex Vehicle Leasing when more than half the companies questioned said they would not allow employees to have "exotic" vehicles such as four-wheel-drives, sports cars and cabriolets.

Lex's explanation: "This suggests that, as far as the fleet manager is concerned, a company car is a tool of the trade and to be used for the company's purpose. Therefore, non-standard cars may be considered inappropriate."

Older fleet managers, those over the age of 46, were the most likely to restrict choice of vehicles: 63 per cent of this age group offered no choice of exotic cars compared with 47 per cent of those under 35. "This may be explained by the fact that older fleet managers are more likely to be found in larger companies where company policy is likely to be more tightly defined," says Lex in its 1994 "Report on Motoring".

Perhaps the most important trend to be pinpointed by the survey was that, despite a reduction in Britain's white collar workforce, debates about the future of the company car and imminent changes in the system of company car taxation, there was no evidence that companies were phasing them out. Nor were employees pushing for cash in lieu of a company car.

These findings are reinforced by research by PHH Vehicle Management Services which showed no sign of any decrease in company car popularity.

Its survey revealed the most significant factor behind any increase or decrease in a company's fleet size was a corresponding change in the size of the workforce.

Only 1 per cent of company car drivers questioned for the Lex survey reported that their company was phasing out company cars. More than half, 51 per cent, reported no change of any kind in their company's policy towards company cars.

The most significant change in policy was that about one in every five drivers, 21 per cent, said that their employers had delayed renewal of company cars during the previous year.

The survey showed that only 2 per cent of those questioned had had to give up their company car during the past two years. Of these, 65 per cent had become ineligible for a company car either because they had changed jobs or because they no longer had a job. Only 11 per cent of those who no longer had a company car claimed to have opted for cash or a salary increase within the same company instead of the use of a car.

The Lex survey, research for which was carried out by MORI last October, showed most company car drivers seemed to think of their cars as "tools of the trade". No



Source: PHH Vehicle Management Services

fewer than 69 per cent of those surveyed believed their vehicle to be essential for their job.

This rose to 98 per cent among those who travelled more than 12,000 miles on business each year. In all, only 15 per cent of company car drivers thought of their car as a "perk" and simply part of their remuneration package. Interestingly, over three-quarters of directors and partners considered their vehicle to be essential to carry out their jobs effectively, compared with fewer than half the senior managers questioned.

Changes to the personal taxation on the benefit of having a company car, introduced in April this year, seemed to have had little impact on the opinions or actions of company car drivers, says the Lex survey.

More than one in three of them, 36 per cent, had not or did not expect to react in any way to these changes. However, 24 per cent of those ques-

tioned said they had asked for, or were likely to ask for, a pay rise, because they assumed the new tax system would make them worse off. Only 14 per cent of drivers said they had asked for, or were likely to ask for, a cheaper car to compensate for the rising tax burden.

Lex found that a high proportion, 38 per cent, did not know how much company car tax they paid. It suggests that this might be because the tax is usually wrapped into the driver's general tax code and paid via PAYE.

Company car drivers, particularly those who clock up more than 20,000 miles a year, admitted to more motoring offences than private drivers. According to Lex, more than three-quarters (76 per cent) admitted to speeding on normal roads compared with 59 per cent of private drivers.

Company car drivers were also more likely to park illegally, intentionally drive through a

red light, not to "belt up" and to drive a car while over the legal alcohol limit.

Paradoxically, despite this somewhat cavalier attitude towards motoring offences, many company car drivers felt strongly about safety features in cars. They appeared more interested in safety features than in security measures.

The fitting of air bags, anti-skid braking and side-impact protection bars featured highly in company car drivers' aspirations. Nevertheless, Lex found that company car drivers expected to have security features such as central locking, car alarms and deadlocks on their cars.

In spite of recent reports about concern among women about their safety while travelling alone, only 28 per cent of companies said they took special measures to protect female company car drivers. "Once again, the car the fleet manager, the greater was his or her concern."

More than eight out of 10 (82 per cent) of the drivers questioned said they would replace their car if they no longer had a company vehicle. Of these, just under two-thirds (62 per cent) would replace their company car with a used vehicle and 31 per cent said they would buy a new one. Most (90 per cent) said they would buy a car of similar quality and type to the one provided by their companies.

© "The Lex Report on Motoring - the Company View", £150 from Lex Vehicle Leasing in the UK on 0628 398000.

KENNING LEASELINE

The Caring Company

Kenning Leaseline is an Inchcape Company.

Inchcape plc is the international services and marketing group which operates in over 80 countries, providing service and representation for many of the world's best known companies.

THE STRUCTURE OF A FLEET MANAGEMENT FACILITY IS TAILOR MADE TO MEET THE REQUIREMENTS OF AN INDIVIDUAL CLIENT.

YOU MAY REQUIRE OUR ALL ENCOMPASSING "TOTAL CARE" PACKAGE.

VEHICLE ACQUISITION, ROAD FUND LICENCE RENEWAL, RELIEF VEHICLE SUPPLY, INSURANCE MANAGEMENT AND VEHICLE DISPOSAL NEEDS ARE ALL UNDERTAKEN ON YOUR BEHALF.

YOU MAY REQUIRE A MORE BASIC MAINTENANCE, MANAGEMENT AND CONTROL FUNCTION.

EITHER WAY KENNING LEASELINE - THE CARING COMPANY - CAN PROVIDE THE SOLUTION.

Further information regarding our Fleet Management facilities is available by contacting:

Sue Perry
KENNING LEASELINE LIMITED
WESSEX HOUSE, HAMBLETON ROAD
WATERLOOVILLE
HAMPSHIRE PO7 7TY
Tel: 0705 264411 Fax: 0705 267734



An Inchcape Company



"We can't give you the figures until we know the facts"

(we're often asked for a quote)

Understandably cost is always high on the agenda when making decisions about your company vehicles. But at Godfrey Davis, we know there is more to managing costs than simply comparing rival quotes. That's why we begin by asking the right questions to enable us to make an informed decision about the right solution for you. A solution which is appropriate and cost effective. So by all means ask us for a quote, but don't be surprised if you end up with something much more substantial.

Godfrey Davis
CONTRACT HIRE

Tryford House, High Street, Bursley, Herefordshire WD2 3AX Telephone: 011 930 0950
Member of DWS BANK Group

LET US STEER YOU THROUGH FLEET LOGISTICS

As Europe's leading vehicle distribution company, Walon understands all the ins and outs of fleet logistics. So for expert guidance, call Gerard Barclay or Tim Barber today in complete confidence on 0245 29111, or write to Walon Ltd., Boundary Way, Luton, Bedfordshire LU21 5HZ.

WALON
Your logistics partner

سكنا من الامل

VEHICLE FLEET MANAGEMENT 3

Japan-UK plants chase bulk sales, says Kevin Done

Triple offensive

The three Japanese carmakers - Nissan, Toyota and Honda - are seeking to increase significantly their presence in the UK fleet market as output grows from their UK car assembly plants.

The fleet market - defined as sales to companies running 25 or more vehicles - accounted last year for 42 per cent of the overall UK new car market of 1.78m. Its share has jumped from only 27 per cent in 1987.

The business market - defined as sales to companies running between two and 24 vehicles - accounted for additional sales of around 350,000. Nissan, which has the largest share of any Japanese carmaker in both the UK and in west Europe, estimates that two out of every three new car purchases in the UK are made with company money.

These sectors cannot be ignored by any of the world's leading carmakers aiming to capture a significant share of the UK new car market.

As long as the Japanese car producers were constrained by quota limits on direct vehicle exports from Japan, they preferred to direct their main attention to the retail market, but that picture is now changing dramatically, as they build up local sources of production in Europe. Toyota and Honda have their first European car assembly plants in operation and they are all located in the UK. As far as the fleet market is concerned, this gives them the opportunity of breaking through any remaining prejudices on the part of the big

fleets against buying cars that are not British or European-built.

The quota restraints on direct exports from Japan are in any case being eased, as the European Union moves towards removing all restrictions on car imports by the end of 1993. In the case of Nissan, the remaining quota restrictions are already of little significance for its UK sales efforts, however, as 70 per cent of the vehicles it sells in Britain are now European-built.

It was the first Japanese carmaker to begin car production

"We are going forward carefully and comfortably"

in Europe in 1988, and by last year its output in the UK had jumped to 246,291, of which 74 per cent were exported.

Honda and Toyota both began car production in the UK in late 1992. Toyota output at its plant at Burnaston, near Derby, totalled 37,314 last year and is forecast to rise to 100,000 this year. Honda produced 32,139 cars at its plant at Swindon, Wiltshire, last year and this is expected to reach 100,000 in 1995, when it adds assembly of a second car range.

All three Japanese carmakers chose large family cars as their first models for local production in Europe, models which sell to the heart of the fleet market. The Nissan Primera, the Toyota Carina E, and

the Honda Accord are competing directly with the best-selling fleet cars of Ford and Vauxhall, the Mondeo and the Cavalier.

Honda claims that it is targeting the user-chooser company car driver rather than the large fleets, which have only one of two makes. "There is little profit in that sector," it says, "and competition between Ford and Vauxhall is cut-throat." It expects around 50 per cent of the UK sales of its Swindon-produced Accord to be company purchases.

Honda says that it cannot match Ford and Vauxhall discounts, but it claims that the overall running costs of the Accord are lower than for its rivals because of better second-hand values.

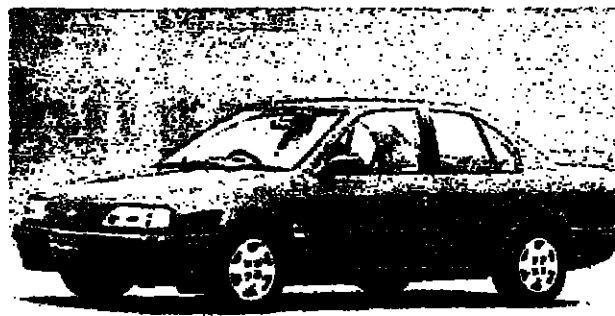
Nissan has faced a particular sales and marketing challenge in Britain, as it seeks to rebuild its share of the UK market following the setbacks it suffered during its long-running legal battle with Nissan UK, its former independent importer/distributor controlled by Mr Octav Botnar.

It has only held direct control of its UK sales and marketing operations since the beginning of 1992, when it started with a total of 150 dealers.

Nissan's share of the UK new



□ Toyota Carina E XLi, made at Burnaston, Derbyshire



□ Nissan's Primera, a large family car made at Sunderland

car market had held steady at around 6 per cent throughout the 1980s, but slipped to only 4 per cent in 1991 at the height of its conflict with Mr Botnar.

With an expanded dealer network - it is being increased from 294 at present to 330 by the end of the year - Nissan is aiming to raise its share of the UK new car market to 5.5 per cent in 1994 from 5 per cent last year and 4.7 per cent in 1992 according to Mr Andy Green, sales director of Nissan Motor (GB).

As part of this effort it is increasing its presence in particular in the fleet market. Mr Green forecasts that fleet sales will account for 25 per cent of Nissan's new car sales this year compared with less than 20 per cent in 1993.

While the fleet sales market is dominated by the traditional big four groups in the UK new car market, Ford, General Motors (Vauxhall), Rover and the PSA Peugeot Citroën group of France, the Japanese car-



□ The Honda Accord, made at Swindon, Wiltshire

makers are beginning to gain ground.

Ford, Vauxhall and Rover all lost share in the fleet market last year. By contrast Nissan raised its share to 2.7 per cent from 1.6 per cent a year earlier, while Toyota increased its share to 1.6 per cent from 1.0 per cent in 1992. The earlier dominance of Ford, Vauxhall and Rover in the fleet market has been undermined, and the share of these three has fallen

from 88 per cent in 1987 to 69.3 per cent last year.

Nissan has raised its fleet car sales from 5,431 in 1991 - the low point when it was still immersed in its legal fight to take control of the franchise - to 10,890 in 1992 and 19,939 last year.

According to Mr Simon Rutherford, NMGB national fleet sales manager, Nissan is aiming to increase its fleet sales to around 24,000 this year

to claim around 3 per cent of the fleet market.

Nissan has built up a 16-strong fleet sales department including six field staff, and is now running a fleet of 400 demonstrator vehicles. Two managers specialise in looking after the top 50 contract hire and leasing companies in the country.

Having reached its initial targets in the market for large fleets, Nissan has also started to pay more attention to the local business and medium fleet sectors with the launch of its Nissan In Business dealer programme. To date 52 of its larger dealers have been selected to join the initiative, which is designed to complement the group's national fleet activities and build more company sales in local markets.

Toyota started preparing its fleet sales activities in 1990 in preparation for the start of production of the Carina E in the UK at the end of 1992. In 1990 its fleet sales totalled only

1,326, but sales have doubled each year since to 2,690 in 1991, 6,521 in 1992 and 12,120 last year.

In the same period the share of Toyota's UK sales derived from the fleet market has risen from 3 per cent in 1990 to 23 per cent last year, while its share of the overall UK fleet market has jumped from 0.2 per cent to 1.6 per cent in the same period.

Toyota is aiming to increase its fleet sales again this year by close to 50 per cent to 18,000 according to Mr Brian Mahony, Toyota (GB)'s corporate business director. He expects fleet sales to be accounting for as much as 30 per cent of Toyota's total UK car sales by the end of the year with the share reaching as much as one-third over the longer-term.

The UK-produced Carina is accounting for 55-60 per cent of Toyota's fleet sales, and half of the group's fleet sales are to contract hire and leasing companies.

From one person in 1990 the Toyota (GB) fleet sales department has grown to 14, its fleet of demonstrator vehicles has jumped from 8 to 200, and its database of potential fleet customers has climbed from 1,200 to 11,500.

Toyota has chosen 80 dealers from its 270-strong network as its main strategic fleet dealers, and it is here that it has concentrated its specialist training efforts. "We are now a player in this market, and we are going forward carefully and comfortably," says Mr Mahony.

■ User profile: LUCAS

Preference for Rovers

Restructuring, downsizing, re-organising - all flourishing euphemisms to disguise the painful need to get costs into line with sales. Of all the perks once available to company executives, the greatest, the car, is under attack from all directions.

Lucas Industries is another example of what can be done with a bit of creative attention resulting from commercial pressure. In the course of a year Lucas now reckons to be making savings of £3m through significantly changing its company car practices. While the overall car pool has stayed constant, with around 2,000 vehicles, its sourcing and servicing of that pool has considerably altered.

There are two categories of employees entitled to a company car at Lucas, the essential user - where it is a tool of the job, a function of doing thousands of miles annually on company business - and management executives whose position in the company hierarchy entitles them to a car as part of their overall package.

In January, 1993, the company began looking into its company car policies, with a view to tightening up the costs and bringing some managerial order to what was rather a hodge-podge of choice. "In a sense we were running what was a whole series of mini-fleets, which was both very expensive and sometimes confusing. It didn't make a lot of sense," says the company.

Until last year both categories of user - essential car and management - were able to exercise a reasonable amount of choice over brand and model; users were able to choose from six different manufacturers, have any model within a certain price bracket, and could choose from diesel or petrol.

No longer. In cost-conscious times some things have to go, and essential car users now

are restricted to one brand of car - Rover - under a sole agreement. Mr George Simpson, formerly chairman of Rover, is to take over as chief executive at Lucas in May.

Another fundamental change is that all Lucas's essential car users must these days drive diesel cars, and choice of models has been circumscribed. These fundamental changes have not been applied to the management car, over which the individual still has a choice of manufacturer and model. Lucas argues that as the company car for this grade of employee is still seen as an incentive, part of the overall salary package, the decision to leave things as they were is justified.

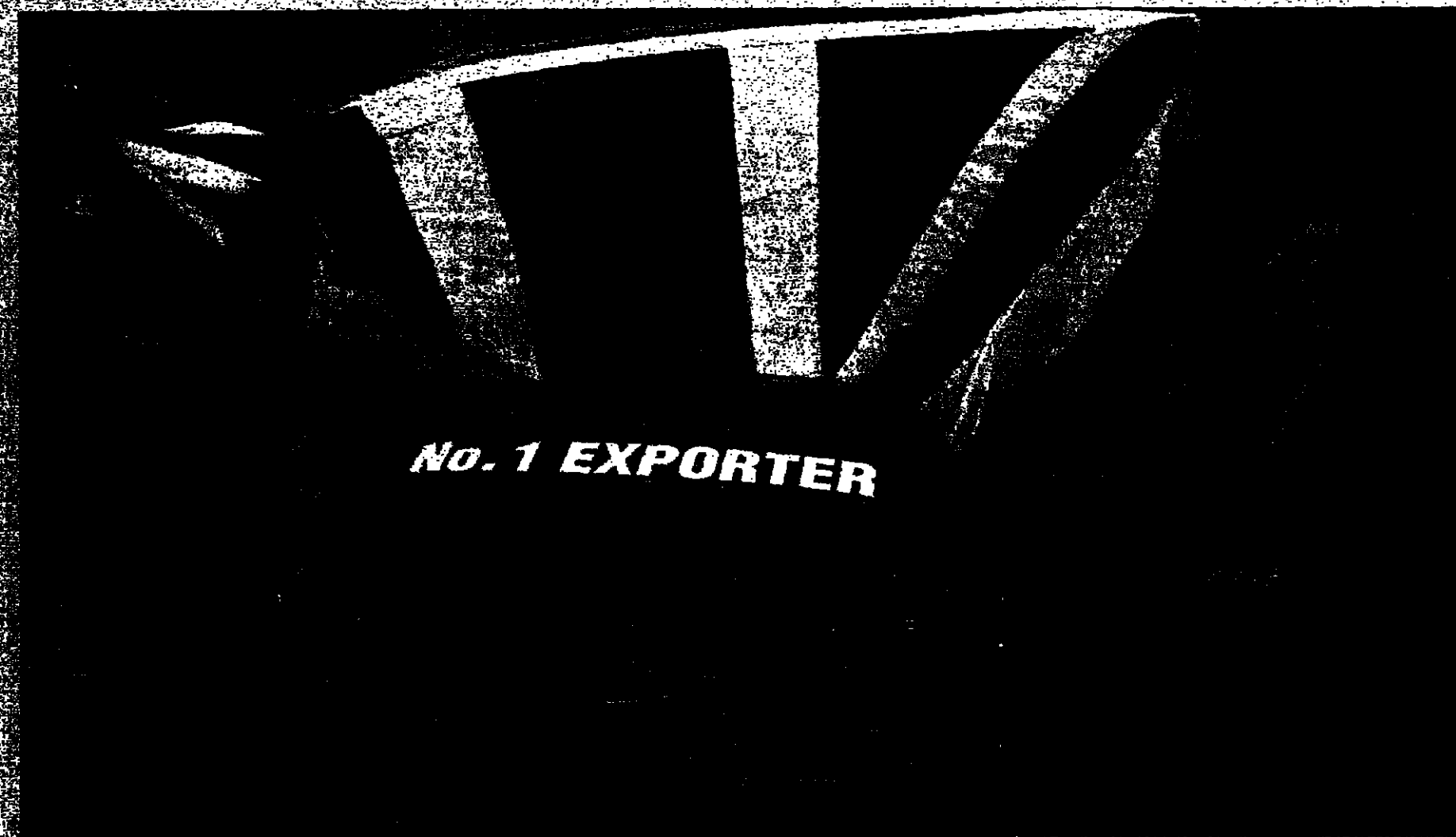
A further significant change is that Lucas now operates a policy of contract hire, where previously it owned its fleet. Lex Vehicle Leasing now manages the fleet. "This minimises our administration costs and we can utilise their fleet management expertise," says Lucas.

So far, the company has not offered cash incentives to its employees to react to their company car. But the company is making it possible for individuals within the management car bracket to downgrade their vehicle, in order perhaps to get a smaller car and a variable sum of money, rather than stick with large, plush models.

And as for the April 6 tax changes, Lucas thinks they will not really affect its policies, but will naturally influence individual decisions in ways yet to be seen. Perhaps the only safe prediction is that many more individuals are likely to be thinking more carefully about precisely what benefits accrue from possessing a company car - which in turn may erode its already tarnished status as a status object.

Gary Mead

WHO BENEFITS FROM MILLIONS OF POUNDS WORTH OF BRITISH INDUSTRY GOING ABROAD?



No. 1 EXPORTER

YOU CAN WITH A NISSAN

NISSAN

Nissan was Britain's biggest car exporter last year. Of the 245,000 cars produced at our Sunderland Plant over 125,000 were sent to 24 countries around the world, including Japan. That's more than any of our rivals, contributing almost £1 billion in earnings to the British economy. It's statistics like these that have helped Nissan win the Queen's Award For Export for two years running. And the cars themselves are no strangers to the winner's rostrum either, with the Sunderland-built Primera winning FLEET countless accolades since its launch and in 1993 the Micra being the first British car to win the coveted European Car Of The Year Award for many years. If you want to back a British winner, you can with a Nissan. For more information please phone 0923 899 466. Or send your business card to: Nissan Fleet, The Rivers Office Park, Danham Way, Maple Cross, Hertfordshire WD3 2YS.

Opting out of your company car for cash? opt into, PENTAGON (P.E.N.T.A.G.O.N.)

THE NEW OR NEARLY NEW CAR SOLUTION

- LOW DEPOSIT - ANY MAKE OR MODEL
- FULL MAINTENANCE - LOW FIXED COSTS

Option to purchase available FOR YOUR PERSONAL QUOTATION

071 702 0801

or Call in at 21 Mansell Street, London. E1 8AA

TO YOU WITH US

ER YOU THROUGH LOGISTICS

WELDON

VEHICLE FLEET MANAGEMENT 4

On this page, John Griffiths examines the implications of UK tax changes for company car owners

Simplicity and clarity at last

On April 6 the Inland Revenue introduced a new regime for taxing the private benefit employees enjoy from the use of their company cars.

Out went the awkward 20 year-old system under which tax payable was assessed by means of scale charges on a matrix of car price and engine capacity bands. In came a much simpler system, based on a straightforward percentage of a car's list price plus extras at time of purchase.

The new regime has a considerable impact on individuals and their current cars, creating thousands of winners and losers in net tax payment terms. But it is claimed by the Government not to increase the overall burden of company car taxation. In the Government's view, the company car became tax neutral - in other words, as a benefit it became taxed

fairly - when scale charges were last increased for the 1993/94 tax year.

Impact on individuals aside, there is one very considerable benefit in the new regime for all involved in company cars.

Because it is based on fixed percentages of list prices, the regime is self-adjusting. Provided the government makes no changes to the percentages themselves - and this would be difficult now that it has proclaimed the level of company car taxation to be fair - the assessed taxable benefit will rise automatically with new car prices. Fleet managers and

company car users alike should have a more stable framework within which to plan policies or make car choices.

For the motor industry and the dealers, especially, the new regime should thus end the period of uncertainty which traditionally set in before each Budget, as rumours circulated about how much company car taxes were likely to rise that year.

Particularly at the end of the 1990s, there was good reason for the company car sector to be fearful every time the Chancellor rose to his feet, because

company car taxes were more than doubled within five years.

The essential elements of the new regime are:

• All employees earning over £3,500 a year and with the benefit of private use of a company car are liable to pay tax on this benefit.

• The benefit is calculated as a percentage of the list price of the car plus extras, and is variable by two factors - the business mileage covered each year by the user, and the car's age.

• The highest percentage, 35, applies to a user covering less than 2,500 business miles a year in a car less than four

years old. This percentage is reduced by one third, to 23.3 per cent, where the business mileage is between 2,500 and 10,000. When business mileage is over 10,000 this percentage is halved, to 11.67 per cent.

In turn, each of these percentages is reduced by one-third in cases where a car becomes more than four years old during the tax year under assessment. Thus, the 35 per cent assessment would become 23.3 per cent; the 23.3 per cent drops to 15.56 per cent, and the 11.77 to just 7.78 per cent.

As a result of intensive lobbying by luxury car makers

such as Rolls-Royce and Aston Martin, whose £100,000-plus cars would be excessively disadvantaged by the scheme, there is a cap, or list price upper limit, of £30,000 above which the same tax would be assessed irrespective of price.

When the outlines of the list price scheme were announced, speculation was rife that a market could rapidly develop in extras fitted after the purchase, to lower the tax burden.

Since then, however, the Inland Revenue has framed its definitions more tightly and the list price has to comprise: • manufacturer's, importer's

or distributor's published list price on the day preceding registration, plus VAT (the 10 per cent special car tax was abolished in two stages last year); • delivery charges, including VAT;

• list price of accessories installed before the car is delivered to the employee, also including VAT and fitting charges;

• plus the list price, plus VAT and fitting, of any accessories fitted subsequently costing more than £100.

Accessories in this category fitted before July 31 are exempt. Employees can make a capital contribution to the car, for example in order to obtain a better vehicle than the one to which they are ordinarily entitled.

Doing so reduces the list price pound-for-pound for tax purposes up to a maximum contribution of £5,000. Any higher payment by the employer will be disallowed for tax purposes.

The Inland Revenue has also moved to plug one small loophole in the previous taxation regime which allowed mainly perk users to run expensive classic cars on a low-tax basis. These were classified, under

the old regime, as merely cars over four years old of a certain engine capacity, even if the car in question was a £250,000 Ferrari from the 1950s or 1960s.

Hopes that a similar car could be valued for tax purposes on its 40-year-old list price have been dashed: if it is price have been an open market, adjusted to have an open market value of £15,000 or more the Inland Revenue will value it.

There are no changes to the basis on which Inland Revenue assesses an employee's private benefit for an employee's private use of a car which is not self-adjusting and for the current tax year is assessed at £500 for a car of under 1.4 litres, £510 for 1.4-1.6 litre cars, £1,900 for over 2 litres, and £250 and £750 respectively for diesels under and over 2 litres.

In all cases, the employee will actually pay 25 per cent or 40 per cent of all the above amounts, depending on his or her marginal tax rate.

Employees must also pay National Insurance contributions amounting to 11.2 per cent of the benefit to the employee of private use of the car and on the fuel benefit where applicable.

They will face a number of other new obligations, including to make quarterly returns, starting in July, identifying who has received, changed or handed back a company car, and when, together with details of model, fuel used, and price, any contribution by employee and the expected annual business mileage.

TABLE 2: BREAK-EVEN LIST PRICES

Banding	Break-even list price (£)	2,500 miles or less	Annual taxable benefit (£) 2,501-17,999 miles	18,000+ miles
More than £20,000	43,029	15,060	10,040	5,020
£19,251-£20,000	26,814	9,515	6,210	3,105
Less than £19,250				
Engine size				
1400cc or less	9,900	3,465	2,310	1,155
1401-2000cc	12,814	4,485	2,990	1,495
Over 2000cc	20,571	7,200	4,800	2,400

Source: Grant & Young

TABLE 4: HOW MUCH WILL YOUR CAR COST YOU? (£)

Model	List price	Old scale charge	New benefit value	Difference	Change to tax bill
Rolls-Royce Silver Spur II	119,428	10,040	16,967	8,927	3,451
Porsche 911 3.6 Turbo	89,490	10,040	16,967	8,927	3,451
Mercedes-Benz SL 500	74,400	10,040	17,580	7,540	2,928
Jaguar XJ 12	48,800	10,040	11,387	1,247	539
BMW 730i V8	38,500	10,040	8,996	-1,045	-418
Range Rover Vogue SE	38,130	10,040	8,430	-1,610	-644
Jaguar XJ6 4.0S	33,700	10,040	7,968	-2,177	-871
Roller Sterling	27,995	6,210	6,532	322	129
BMW 525i SE	25,850	6,210	6,092	-178	-71
Saab 9000 CSE 2.0i	20,245	6,210	4,724	-1,486	-594
Ford Granada 2.0i Ghia	18,150	2,990	4,468	1,478	591
Audi 80 2.0E	16,528	2,990	3,657	667	267
Vauxhall Carlton Pleza 2.0i	15,950	2,990	3,722	732	293
Vauxhall Cavalier 2.0 SRi	14,325	2,990	3,343	353	141
Ford Mondeo 1.6 GLX	13,300	2,990	3,103	113	45
Rover 214 SLi	11,985	2,310	2,787	487	186
Peugeot 405 GL 1.8i	11,620	2,990	2,711	-279	-111
Ford Escort 1.4L 3dr	9,775	2,310	2,281	-29	-12
Mini Mayfair	6,785	2,310	1,586	-725	-290

Figures assume business mileage of between 2,501 and 17,999 and a 40 per cent taxpayer

Source: W.F. Corroon

TABLE 1: 1993/4 TAX SCALE CHANGES CARS UNDER 4 YEARS OLD

Original Market value	Engine size	High business mileage (10,000 miles or more)	Average business mileage (2,501 to 17,999 miles)	Low business mileage (2,500 miles or less)
£	cc	£	£	£
Up to 19,250	0-1400	1,155	2,310	3,465
	1401-2000	1,495	2,990	4,485
	2001+	2,400	4,800	7,200
19,251 to 29,000	All	3,105	6,210	9,315
Over 29,000	All	5,020	10,040	15,060

CARS OVER 4 YEARS OLD

Original Market value	Engine size	High business mileage (10,000 miles or more)	Average business mileage (2,501 to 17,999 miles)	Low business mileage (2,500 miles or less)
£	cc	£	£	£
Up to 19,250	0-1400	790	1,580	2,370
	1401-2000	1,015	2,030	3,045
	2001+	1,610	3,220	4,830
19,251 to 29,000	All	2,080	4,160	6,270
Over 29,000	All	3,330	6,660	9,990

business miles in 1.4 to two-litre cars costing up to £19,250 under the old system. They will have to run a replacement car costing no more than £12,814 if a higher tax bill is not to be incurred.

It is in this category that some of the loudest squeals of protest are being heard.

• In TABLE 3, where car list prices intersect with the old scale charge band, drivers can ascertain the increase/decrease in their tax assessments.

• TABLE 4 shows specific examples of winners and losers among drivers covering 2,500

to 18,000 business miles on a 40 per cent marginal income tax rate.

The heaviest losers are those driving less than 2,500 business miles a year with cars at the £20,000 ceiling where an additional actual tax bill of £7,100 will be incurred.

Just how many losers there are likely to be in the middle manager category was underlined in February by a study of 255 business organisations from W.F. Corroon, the human resources and employee benefit consultants.

It found that most middle managers drive Fords, Vauxhalls and Rovers costing between £16,000 and £23,600 and that 56 per cent would have £500 increases in their tax bills.

However, such drivers are unlikely to receive much sympathy from those with more utilitarian cars in the under two-litre category.

A sales rep driving a basic 1.6 litre car costing £7,000 less than an executive's "tax break special" was, under the old banding system, paying the same as his more well-heeled counterpart.

Winners and losers

Hundreds of thousands of winners and losers have been created by the revised company car taxation system, even though the government does not expect to increase its tax intake.

The majority of the UK's estimated 2m company car users should see their tax bill this year rise or fall by only small amounts following the introduction of the new system earlier this month.

But some are in for a nasty shock with fundamental implications for their, and their companies', future car choices and policies.

Increases of up to £500 in actual tax payable may be faced by the many executives who cover between 2,500 and 18,000 business miles a year and operate so-called "tax break specials" - cars costing just under the old £19,250 price band and with engines of just under two litres.

What makes an employee a winner or loser and how are the sums involved calculated? The process is relatively simple.

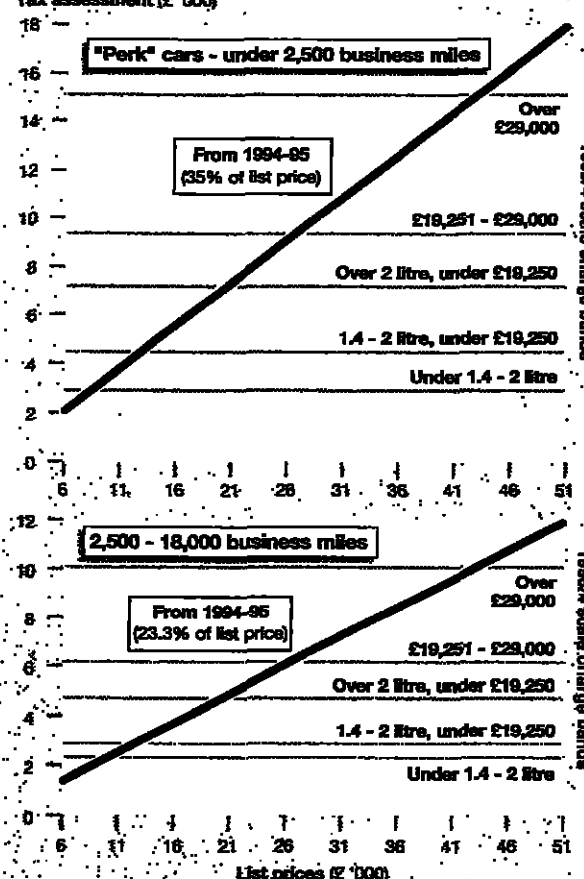
The accompanying tables show:

• TABLE 1. The tax scale changes for 1993/94 plus the price and engine capacity bands by which they were determined. The table also shows reductions in the assessed benefit occasioned by three business mileage thresholds - under 2,500 miles, between 2,500 and 18,000 miles, and over 18,000 miles.

The new tax system is based on a percentage of the car's list price. The percentage for a driver covering under 2,500 business miles is 35 per cent;

Table 3: tax - winners and losers

Tax assessment (£ '000)



for between 2,500 and 18,000 business miles this reduces to 23.3 per cent; and to 11.67 per cent for over 18,000 business miles.

Drivers should deduct a further one-third in each case if the car becomes more than

four years old during the relevant tax year.

• TABLE 2 provides a reference guide to the break-even points between the old regime and the new.

Take, for example, drivers who covered 2,500 to 18,000

ADT Auctions has never done anything by halves. Which is why other auction companies seem half-hearted in their approach. ADT's service puts your business needs first. So whether you need a complete fleet planning consultancy, state-of-the-art technology or the firm assurance that your assets are in the very safest of hands, you know ADT Auctions won't cut any corners.

ADT Auctions
THE WORLD'S LARGEST AUCTION GROUP

ADT AUCTIONS, BLACKBURN AIRPORT, CAMBESLEY, SURREY GU11 8LG. TEL: 02531 876555

Car versus cash: trick or treat?

Under new tax rules nearly 60 per cent of UK executives would be better off swapping their company cars for extra pay and a mileage allowance, according to a survey by Stoy Benefit Consulting.

Almost one third would benefit by more than £750 a year, the company concluded.

Stoy Benefit's survey, which was undertaken after the new tax regime was announced last year, looked at 5,400 companies operating a total of 189,000 cars.

It claimed to be the largest ever undertaken in the business cars sector and was particularly useful for fleet managers. This was because it based its calculations about employee benefits on the premise that costs to the company of a cash scheme should be the same as if company cars continued to be provided.

However, the survey found that the other 49 per cent of executives would benefit from keeping their cars - nearly one quarter of them to the tune of £700 a year or more.

The conclusion, according to Stoy Benefit's managing director, Mr Brian Friedman, had to be that, while the company car was no longer as tax advantageous as it used to be, "there are still many for whom it remains so".

The government's policy towards taxing company cars "may, therefore, be said to have been effective in producing the much more balanced position revealed by the survey", he added.

However, whether an individual is better off taking cash instead of a car depends very much on personal circumstances and requires analysis of a number of variables.

These could include the mix of business mileage to private mileage, the cost of finance, interest foregone and the mileage rate for use of a private car on business.

Several tax consultancies and accounting groups, such as Coopers and Lybrand, KPMG Peat Marwick and BDO Binder Hamlyn, have developed complex computer models to make these evaluations.

Given the correlation now existing between price and taxation levels, companies should clearly encourage the type of employee reassessment which might encourage staff to hold on to company cars, albeit cheaper ones.

This is because the lower the list price, the lower the company's own costs, including the pro rata reduction of the 10.2 per cent National Insurance Contributions the employer is obliged to pay on the employee's private benefit of the car.

Another good reason for doing so, suggests remuneration and consultancy and actuarial group Wyatt, is that many companies have little idea of the daunting costs of running a private car.

When they make cash offers in compensation for a car they could be storing up industrial relations problems for the future, once employees find out the costs of providing their own cars even with company mileage allowances.

Most offers "fall far short" of actual costs, according to Wyatt's annual study of company cars and flexible benefits packages.

Also "few employees have a clear idea how to calculate the true value of a company car in their personal circumstances", the study, based on a survey of 260 companies operating fleets ranging from a few dozen cars to several thousand, concludes. It found that 69 per cent of organisations surveyed were responding to taxation changes by reviewing their company car policies with 28 per cent of the total offering a cash alternative to the car more than double the 1992 rate.

Popular methods for working out the cash benefit included ensuring that it did not cost the company any more than the car or providing the notional cost of contract hiring a car.

However, even in companies offering the cash alternative, the take-up rate was found to be very low - no more than 10 per cent.

The Wyatt study concludes: "Given being a more or less neutral cash alternative offer, in the absence of a positive communication and selling programme, few employees are likely to choose the cash alternative."

And most employees (85 per cent of those surveyed) still want to retain their company car fleet and, therefore, are not actively seeking to persuade employers to give up their cars.

There are other ways of minimising the tax burden.

One, in the short term at least, is for employees to keep their company cars if they become four years old in the current tax year.

As an example, the car might have had a £10,000 list price in 1990.

Under the new list price scheme, it would qualify for a one-third reduction for tax assessment purposes.

Simply to replace that car with the same model, at a list price of around £13,000, would virtually double the tax bill.

However, there is more to the car versus cash equation than money itself.

Many company car drivers tempted by the cash option are likely to be dissuaded by the "hassle" factor of running their own cars.

For most company car drivers, service or repair is simply a matter of phoning for the car to be picked up and to be delivered back to their home or company.

Most private motorists face the dreary business of delivering the car to a garage, finding transport to work, making their own way back to the garage and, possibly, a long wait for a potentially unexpectedly heavy bill.

There are also insurance premiums to worry about - no longer a minor issue as a result of increased premiums thanks to soaring crime and accident rates.

Considerations like this perhaps help explain the cash take-up is so low currently.

The finding is not Wyatt's alone. Monks Partnership, in its own annual survey of companies' car policies, also found fewer than one in 10 drivers taking it up.

The small take-up is in spite of a near-doubling in the percentage of surveyed companies making the offer.

سكنا من الاموال

A plethora of rival price lists are being used by dealers. Tony Bosworth examines their merits

Multi-coloured swapshops

We don't bet on the future and we don't predict the future values of cars," says Leslie Allen, director and managing editor of the motor trade's used car price bible, Glass's Guide, "because it really isn't possible to see what will happen in the future."

Try telling that to the growing band of companies doing exactly that - publishing rival price guides which claim to predict accurately the price of cars three or four years ahead. The need for such information is clear. Leasing companies buying fleets of new cars want an idea of how much those same cars will fetch tomorrow.

"It's the whole basis of the leasing industry," says Colin McLean, chairman of the British Vehicle Rental and Leasing Association's leasing and fleet committee, "and clearly the biggest pitfall for lease companies is that they get the future values wrong."

But do the price guides get them right? Sometimes not, says Alex D'Adda, managing director of Evesham-based Leasecon, a mid-sized company which runs 12,000 cars for its UK-based clients. D'Adda has recently spoken out against price guides, citing what he believes are their vastly inflated future values for a number of diesel cars when compared with their petrol counterparts.

"How can one possibly believe, as CAP and Yellow

Book are proposing, that a BMW 323TDs Touring model is going to be worth vastly more than the equivalent petrol model," asks D'Adda.

CAP Monitor is published by CAP, Nationwide Motor Research, based in Skipton, North Yorkshire, and is the brainchild of John Procter and John Nolan, two Yorkshire car dealers who set up the organisation in 1979 and still own it. Their first publication was the Black Book, brought out specifically to rival Glass's Guide. Like Glass's, it is a monthly

Glass's Guide was launched in 1933 and is claimed to be part of the oldest UK research body

publication which lists values for used cars. CAP has since launched similar books for different markets: Red Book for commercial vehicles, Green Book for motorcycles. In 1991, it launched Monitor, the publication which forecasts future values.

CAP will not reveal its subscriber figures, though sales and marketing manager Joy Whitaker claims "most of the

people who order Glass's also order CAP".

Glass's Guide was launched in 1933 and is claimed to be part of the longest running research organisation in the UK.

Today, Glass's Guide is jointly owned. Thomson Publishing has a 51 per cent share and the remaining 49 per cent is owned by Hemmings, a small publishing company. Glass's is the only price guide to have an ABC circulation figure: the most recent showed 47,000 subscribers.

More recently the Yellow Book joined the fray. Yellow Book is not a product from CAP as one might suppose, but was launched three years ago by motor industry research company Sewells International, which later sold it to consumer publishing group EMAP-Response.

Yellow Book's publisher, Bill Mason, says there are currently 300 subscribers, but adds that the figure is growing rapidly.

CAP's Black Book and Glass's Guide live and breed on today's information and, in the case of secondhand prices, this information comes from the trade. Glass's Guide relies



All the world's a market: a dealer bids via satellite television to an auctioneer in the Rotherham studio of Auction Vision, which claims to have run the first international car auction with this kind of technology

mainly on a network of car dealers, auction houses and fleet managers, all of which feed prices realised in dealerships and auction rooms into the guide's headquarters in Weybridge, Surrey. Glass has six full-time editors, each conducting around 250 face-to-face interviews a month with people in the motor trade.

CAP - it stands for Current Actual Prices - has a team of 15 editors, former motor trade sales people. They receive prices information from a team of 20 researchers, who travel up and down the country visiting dealers and auction houses and recording realised prices. This information is fed into CAP's computer, then published.

When it comes to future residual values, the job is not so straightforward, especially when a new car comes on to the market. How does one

work out, for example, a Rover 600's future value?

Our editors sit down and look at the car in detail," says Joy Whitaker at CAP. "and if it's a new car then they would compare it with an obvious rival. In the Rover's case, they'd compare it with the BMW 3-series, and would reach a projected future value based on this comparison. In cases where there is perhaps no direct competitor, they will take two or three rivals which are nearest and compare them all."

Yellow Book does things differently, obtaining its information from David Henley Systems, a systems and database company which has supplied information to leasing and fleet management companies for the past 10 years. Yellow Book turns to economist

Professor James Morrell for additional price information.

EMAP-Response clearly sees a substantial market in price and cost information for fleet and leasing customers, a factor behind its recent launch of the awkwardly named TOPCALC system (Total Fleet Operating Cost Analysis), described as an independent guide to the life costs of vehicle fleets. This computer-based system can be used to call up information about any car, covering a range of 10,000 to 40,000 miles a year.

The system can give the total costs of the operating life of the car over any period up to four years, or they can be broken down into monthly and pence-per-mile figures. Additionally TOPCALC can supply details of car manufacturers' retail prices, fuel and maintenance costs, factory fitted

options and, the big one, future residual values.

For the companies operating these price guides, it is a highly lucrative business. For example, Glass's 47,000 subscribers are said to pay a minimum annual fee of £125 for the monthly guide and £250 a year if they opt for the computer disk version. CAP charges £130 a year for its Black Book, which is as well known in the trade as Glass's Guide, and Yellow Book costs £274.

But how well do these guides do their job, and do they exert an influence on the market which is out of proportion to their ability and knowledge?

"There has certainly been a concern in the industry that CAP Monitor and Yellow Book try to predict, rather than forecast, and there is a difference," says Howard Thomas, operations director at Lease Plan, Europe's largest car leasing company, running more than 200,000 cars for clients.

"Obviously, because our whole industry is based on the final value of a car we purchase today, mistakes can be very costly indeed. I simply don't think some of the price guides have enough information to make some of the judgments they do."

"This is underlined by the cases where the rival guides sometimes show thousands of pounds difference on the same car. The reality here is that the motor trade pays in pound

notes - they are the ones who realise the real value of a car."

Alex D'Adda at Leasecon contracts says that he, too, has seen differences in the values of cars in the price guides, and it worries him. "We recently sold £2m worth of used company cars, cars whose residual value had to be worked out three years ago. We had to get it right. One per cent out, and we'd have been seriously out of pocket with obvious implications for our company and our clients. We have to put our money where our mouth is, the price guides don't have to do that."

The BVRLA is also concerned about the residual values of cars and is not content to rely on the price guides. Over the past two years, it has been building its own comprehensive database, taking confidential information from 28 of its most representative member companies on projected residuals, as well as realised residuals.

The results of the BVRLA Residual Value Survey are supplied to the 23 companies which contribute, giving them a good picture of trends in the industry. All other BVRLA member companies can receive the report for a small fee.

"We have to remember that it's always going to be very difficult to forecast three or four years ahead," says McLean, "and we also have to look at factors other than the car itself - for example, the likely inflation during that period, any changes in taxation, price of fuel, anything like that which could influence the final value. As far as the price guides are concerned, I don't feel that they exert too much influence in the market."

Operator profile: ASDA

Need before status

All the UK's big food retailers are finding their margins under pressure these days. This is leading to a renewed determination to keep down costs, including very often a re-think on company car policies, writes GARY MEAD.

One of the more determined approaches has been that of Asda, fourth-biggest of the supermarket groups, serving about 4m customers weekly. The company's fleet which in 1992 peaked at 1,250 units, is now down to just below 1,000 units. It leases all its cars because of tax benefits and "to avoid exposure to the risk on residual values".

According to Asda, the company is trying to get away from the notion of a company car being a status trophy, encouraging instead the view that it is a tool, to be given to executives according to performance and need. There are five levels of eligibility for a car within the company.

A car used to be given according to an executive's grade in the company hierarchy, but since June 1993 a new policy has been introduced which relates an employee's remuneration to performance and not to managerial position.

Asda says the "new flexibility has been very popular with car drivers". The policy gives those eligible for a company car a wide range of choice of make and brand, the only restrictions being for insurance reasons on "hot hatches", two-seaters or soft tops. Previously only a narrow narrow range of cars was available.

As part of its efforts to

the biggest issue concerns the new tax regime, and it is beneficial to drive a company car. So far only 20 Asda executives have decided to take up the cash allowance being offered instead of the company car.

The company has only been offering the cash offer for a year, and the offer can be taken up only when a car comes up for replacement, so it remains early days. The company says it expects the proportion taking up the cash offer to increase steadily. The allowance reflects the lease price, plus petrol and insurance costs.

Asda executives who do modest business mileage are becoming very sensitive to list prices when selecting their new car - a natural response in the circumstances.

POWER CORRUPTS, SIMPSON - AND 200 TURBO-CHARGED HORSE POWER CAN CORRUPT ABSOLUTELY



tighten cost controls Asda at the same time altered its policy on replacements. Where it was three years or 60,000 miles, it is now four years or 80,000 miles. The company says it encourages the use of diesels because of greater fuel efficiency. Individuals are offered the choice of a better model than he or she would otherwise be eligible for, if the choice is a diesel model.

Asda operates a single supplier policy and has used Avis for the past five years, though it does periodically put the business out for competitive tendering. It says that econo-

"Lease Plan's management of our fleet is visibly cost-effective."

Jim Marshall
Finance Director
Cow & Gate Nutricia Ltd
BMW 520i Touring

Leasing, like motoring, is safer when you can see where you're going. Which is why we developed our Open Calculation System.

"Lease Plan displays all our costs, at every stage," says Jim Marshall of Cow & Gate Nutricia, one of Britain's leading baby food manufacturers. "I know how much they pay for our cars, fleet management charges, purchase discounts and interest rates."

Indeed, our Open Calculation System is so fair, it could even result in us refunding some of your fees. At the outset, we estimate your yearly running costs: building in finance, vehicle licence, breakdown and recovery, insurance and fuel, vehicle supply and disposal.

And at the end of the lease period, if your running costs are less than the original estimate, we return the difference.

But if they're more, we absorb the extra cost.

Everything Lease Plan does is open to your scrutiny, including management fees.

And while Cow & Gate Nutricia is providing nourishment to new generations, we feed Jim Marshall all the information he needs to keep in control, with monthly status reports on the fleet.

With 250,000 vehicles in our fleet and 30,000 of them in the UK, no-one is better qualified or able to make your fleet run more efficiently and economically.

So, to make a visibly cost-effective difference, please call 0800 393126, or write to: Lease Plan UK Limited, Thames Side, Windsor, Berkshire SL4 1TY.

Lease Plan

Europe's leading vehicle management company

How do YOU ensure a trouble-free transition to this month's NEW COMPANY CAR TAX REGULATIONS?

Use the same data as the Inland Revenue! Refer to Glass's...

From 6th April 1994 tax on company cars (until now based on engine size) must be calculated using manufacturers' prices, including optional extras and delivery charges.

That could greatly add to the workload on your accounts staff... but fortunately, you have a simple, time and money-saving solution!

Produced by the publishers of the famous Glass's Guide - the "bible" of the motor industry for over 60 years - the NEW COMPANY CAR TAX GUIDE service means you can accomplish hours of work in minutes.

Your annual subscription (April '94 - March '95) includes quarterly updates to coincide with P46 returns.

Order before 31st May 1994, and the price is just £100 for the book version. You can also use the Guide on your PC (system software supplied). So you can calculate taxable amounts and produce records and reports. Disk version - £252.63 (including VAT).

Historical data is also available, back to January 1989.

ORDER BY CREDIT CARD - OR FOR FURTHER INFORMATION CALL THE CUSTOMER SERVICES HOTLINE -

0932 823 823

(QUOTE AD118)

Registered Office: Elgin House, St. George Avenue, Weybridge, Surrey KT13 0BX, Reg No. 717446 England.

INTRODUCTORY OFFER - 1994
1st QUARTER INFORMATION FREE WHEN YOU REPLY BEFORE 31ST MAY 1994

"This new service means that I can get all the information I need for my tax returns from a company I can rely on."

Rod Whitelock, Company Secretary.

GLASS'S GUIDE

VEHICLE FLEET MANAGEMENT 6

Rented and leased vehicles are increasingly likely to be stolen, says Tony Bosworth

Not all customers are honest

Such is the growing incidence of theft of cars in the UK that Avis staff are now taking photographs of people who want to rent their vehicles.

"We're using this system at high risk locations", says Avis Operations Director, Steve Maltby, "and we'd rather not rent to those who won't have their picture taken."

Maltby is also chairman of the security committee of the British Vehicle Rental and Leasing Association (BVRLA) and is concerned at the numbers of vehicles being stolen both in the leasing and daily rental sectors of the market.

"It's costing our members £125.5m a year", he says, "and when you consider that 60 per cent of the light commercial vehicles which are stolen are never recovered, and some 17 per cent of the cars are never seen again, you can see the scale of the problem."

Of the 1.2m cars run by BVRLA members, 3 per cent of the leasing cars and 3.5 per cent of the daily rental cars are stolen every year.

Interestingly, Avis carried out a simple test in its Northern Ireland operation which significantly cut down on theft. Of its 400 fleet cars, some 21 were fitted with an expensive engine immobiliser, while the others were supplied with a disc steering wheel lock. Some of Maltby's colleagues scoffed at the garishly coloured lock, but his action was soon vindicated.

"Within two weeks, seven of the cars fitted with engine immobilisers had been broken into, but those cars fitted with the steering wheel lock were untouched."

"The point is, it's highly visible, so it's a deterrent to the petty thief, and he's usually the one who breaks into cars. He sees the steering wheel lock, he goes to the next car which isn't protected."

And thereby hangs the next problem. Many in the leasing

industry believe that the car manufacturers and the government must do more to protect all vehicles from the criminal.

The actual theft of vehicles seems to be slightly slowing down, says Howard Thomas, operations director of Lease Plan, Europe's largest vehicle lease company, though thefts from vehicles are still very evident. "What annoys me is that today the anti-theft technology is proven, and it's relatively inexpensive, and yet some of the vehicle manufacturers are still not putting enough standard anti-theft equipment into cars." As an example, Thomas points to the number of cars which are fitted with a simple perimeter alarm.

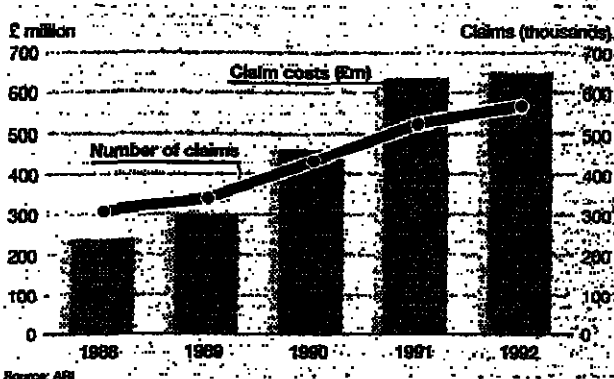
"Some buyers haven't a clue what this really is", says Thomas, "and many come out of the showroom with the idea that it protects the car. But it only protects the doors, and perhaps the bonnet and boot. It does not stop the criminal smashing the window and reaching inside and taking whatever is in the car. With this sort of cheap alarm system such a theft doesn't even activate the alarm."

Thomas adds that a car's image also attracts the thief. "We get far more break-ins of BMWs than we do of Ford Mondeo or Vauxhall Cavaliers, though usually the theft is because there's a good in-car entertainment package there. What we like to see is a sound system which is built into the car, which forms part of the build of that car, so it cannot be taken out, and if it is, then it's of no use."

There had been important strides, for example the Vauxhall Astra where the radio's display was not part of the unit itself, but some manufacturers were still doing only half a job.

Take the new Renault Laguna. It had an easily stealable radio, which was not built into the car. "To us this is a

Vehicle crimes: insured losses



distinct disadvantage." Thomas points to other cars where there are similar problems.

"The Citroen Xantia has engine immobilisation, which we see as a very important feature, but you cannot get it on the diesel models, the best sellers in the Xantia range."

This is a view echoed by others in the industry. As Steve Maltby points out, "the car

manufacturers are generally doing more, responding to pressure from government as much as anybody else, but one of the sad things is that while they are increasingly putting security of all types in their most up-market models, there are generally less anti-theft measures across their ranges.

Whether somebody is paying £6,000 or £60,000 for a car he should be entitled to a decent

level of security. Car manufacturers who are not supplying anti-theft across their ranges are not supplying a proper service to the customer."

Ford, now considered by many in the industry to be at the cutting edge of anti-theft technology, disagrees.

"We have alarms on all of our models as standard, with the exception of the four-wheel drive Maverick", says Ford's Don Hume, "and all of our Focus and Escort now come, as standard, with the transponder key, each of which has a one in 10 trillion start code programmed into it. Without the right key it's not possible to start the engine."

But Ford also still fits perimeter alarms to many cars, rather than a full ultrasonic system. That said, Ford is testing a tracking device which can tell a control room where a specific car is at any time.

A similar system is used by Swindon-based Datatrak which can track stolen vehicles, directing the police to them, wherever they are. This system has proved especially useful to safeguard valuable freight.

There are other advanced systems being tested by police forces throughout the country. One of the most interesting is a device which couples a transmitter in the hire car with a receiver fitted into police cars.

Should the car be stolen, the police could not only track it, but once they got close enough they could activate the receiver to slow down the stolen car, stopping it safely, and then presumably arresting the thief. If on-going tests are successful and the system gets Home Office approval it could be fitted as standard on some expensive cars next year.

In tandem with their own tracking device, Ford is also continuing to experiment with satellite tracking. This system would ensure that at any given time the car could be pinpointed - within seconds - wherever it is in the world.

Clearly anti-theft technology will continue to improve, but caution is required with some of these devices. Three years ago a British company developed a system which locked the thief in the car. That is not always a good idea.

Insurance rates have peaked, says Richard Lapper

Time for a breather

Buyers of motor fleet insurance have faced significant increases in their costs in the last three years.

In response to heavy theft and accident losses on motor fleet business and after suffering their worst overall losses in the history, in 1991 and 1992 the UK's biggest insurance companies increased rates sharply and reduced their exposure to motor fleet insurance.

However, there have been signs recently that rates are beginning to fall as competition returns to the market.

"Rates are holding at present levels or if anything getting cheaper," says Mr David Ney, executive director of Willis Corroon Risk Management, the risk management arm of the insurance broker.

Royal Insurance, one of the country's largest composite insurers, which imposed rates of 15 per cent in 1992 and 18 per cent in 1993, said its rates remained flat at the beginning of this year.

And at Lloyd's, underwriters say rates are dropping. "There are definitely lower rates around. The prices at which business is being underwritten is tending to fall," says Mr Martin Gibbins, underwriter for Wessex Motor Policies at Lloyd's, part of the Wellington Group.

Mr Gibbins cautions, however, that the picture is uneven and that on average his group renewed most policies at the beginning of this year with small increases.

Although there has been some reduction in the claims, partially reflecting the introduction of security devices by many fleet managers, drivers of company cars are still more likely to have an accident than drivers who use their own cars.

Mr Ney says that accident frequency rates of 60 per cent, in which six drivers out of every 10 insured have an accident, are typical for motor fleets, compared with 20 to 25 per cent for private motorists.

Mr Ney cites some examples of accident frequency rates of more than 100 per cent.

So why is fleet insurance becoming cheaper? One reason is that a number of new insur-

ers are chasing business.

Mr Gibbins says that up to a dozen Lloyd's syndicates are now "dabbling" in motor fleet business, compared with five or six syndicates underwriting the business last year.

In addition, a number of companies who treated motor fleet business with "disdain" a year ago are now rediscovering their appetite for the class.

Mr Ney suggests that rate competition in the personal motor market, which has been fired by the growth of direct telephone-based companies such as Direct Line, Churchill and The Insurance Service, is now "bleeding through to the fleet market."

The implication here is that companies who are losing significant portions of the personal market to their more

The direct phone-based personal insurers are now tackling the fleet market

technologically advanced competitors are compensating by bidding competitively to win motor fleet business.

General Accident, the Perth-based composite, scaled back its involvement in the market for larger fleets last month. Mr Nigel Lister, the company's assistant general manager (UK), says he believes competition is now returning to the market, making the class less viable than it was a year ago and confirming his company's pessimistic assessment of the class. GA is concentrating its efforts on becoming a market leader for mini or small fleets of up to 25 vehicles.

GA carried out a detailed study of the market over the past 17 years and came to the conclusion "that at the end of the day there is nothing anybody will be able to do unless the whole market says it cannot write risks at these rates," explains Mr Lister.

Mr Lister says that GA's operating ratios (claims plus expenses as a percentage of premiums) were among the best in the market, indicating that markswide losses in the class are inevitable. "There are always a few companies who think they have got it

right. The whole thing shifts gears, moves sideways and just tumbles along in the same old way," he says.

"It is the same old merry-go-round. I'm absolutely convinced that nobody is going to make money on large fleets."

Mr Lister says that one of the main difficulties faced by motor fleet underwriters is the long tail of liability claims, a problem which has become more acute since most big fleets usually limit their insurance to third party coverage.

Companies says Mr Lister is assessing its premium rates on the basis of a claims history stretching back only three years. Yet many of the heaviest claims can take up to five years to crystallise.

The implications of this rate competition could undermine efforts by insurers to make fleet managers more safety and security conscious.

Mr Gibbins says that even in current market conditions there is still scope to press policyholders to introduce alarms, immobilisers and transponders to their vehicles. Transponders, small electronic tag devices embedded in the body of cars and lorries, allow the police to track the whereabouts of stolen vehicles.

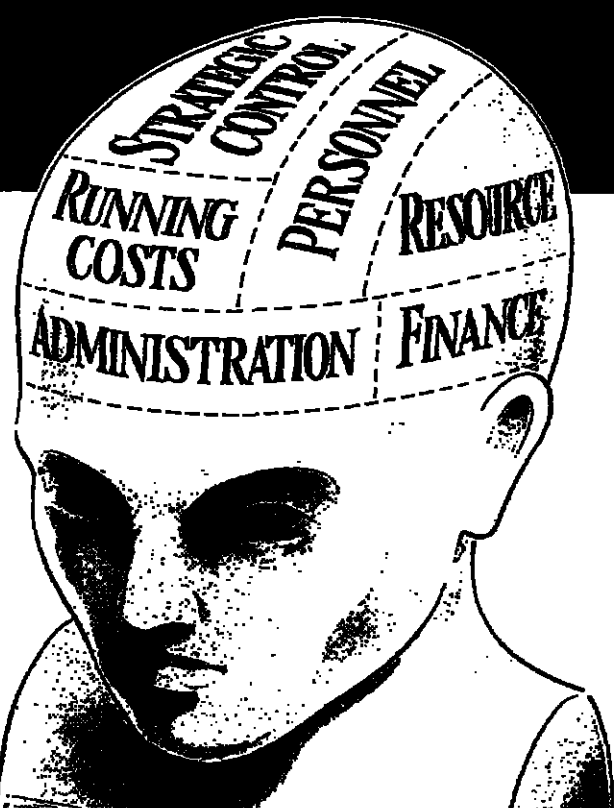
However Mr Lister and Mr Ney are less optimistic. Mr Ney says: "Forward thinking companies are always going to embrace risk management but for many the motivation to improve risk is financially driven. If premium costs fall, it makes the benefits of driver testing less attractive."

General Accident introduced an arrangement which offered discounts for fleet managers who sent their drivers on approved training courses, but Mr Lister says that take-up was limited.

"In a surprising number of cases we just got a blank look. People would say 'we just can't afford to have a driver off the road.'"

Many people were just not interested, "despite all the hype," added Mr Lister. These companies that practice risk management are "shining beacons. They are very conspicuous indeed."

JUST THINK
WHAT
OUTSOURCING
YOUR FLEET
could
save you.



There is one thing above all else that we strive to give our clients.

Freedom.

As the largest contract hire, vehicle leasing and fleet management company in the UK, we are pioneering the way forward in vehicle fleet outsourcing to allow major blue chip clients to focus their thoughts entirely on their core business.

We have developed a total concept that takes away all the resource hungry aspects of running a fleet, but leaves you in firm control. It can encompass every conceivable area that lies between initial fleet policy consultancy and vehicle disposal, to release you from as much of the task as you think is necessary.

Put simply, we will take a great deal of care and time to create a personal solution that will work in perfect harmony with your own business objectives.

Just as importantly, we deliver a standard of service that has won the industry's most coveted award - **FLEET NEWS 1994 AWARDS** Best Contract Hire Company of 1994.

If you want to save considerable time and money, call The Marketing Department on 0345 585840 and tell them what is on your mind.

COWIE Interleasing

For a fleet that's a credit to your business
Cowie Interleasing, Brindley Wharf,
Icknield Port Road, Birmingham B16 0BE.
Telephone: 021-456 4444

We believe there are only
two ways to run your
company car fleet
**COST-EFFECTIVELY
AND EFFICIENTLY.**

For any organisation the car fleet is an area of high expenditure. But how can you be certain you are investing wisely? How can you be sure you can't improve the way you finance and manage your fleet?

Leasecontracts has the answer. We can show you how to judge your current fleet operation against specific quality standards.

Our business has been successful because we identify each client's needs carefully and thoroughly, and then respond with equal precision.

By measuring your fleet's performance against the best in the business you have nothing to lose and everything to gain. So call us now.

CALL NOW (0386) 870884

Leasecontracts

Leasecontracts Plc, Laurence House, Piccadilly, Evesham
WR11 5YT. Tel: (0386) 870884 Fax: (0386) 870895

**"ALL COMPANY
CAR DRIVERS
SHOULD ATTEND
THE 1994
FLEET SHOW"**

**"IF YOU DON'T YOU WILL MISS
A FANTASTIC DAY OUT"**

- Driving a car of your choice around the Silverstone race circuit.
- Enjoying the excitement of the 4x4 off road experience on a specially designed course.
- Comparing diesel and petrol cars, like for like.
- Seeing the impressive range of fleet services all under one roof, as well as all the cars.

**FREE CHAUFFEUR SERVICE FOR EVERY VISITOR TO AND FROM
MILTON KEYNES RAILWAY STATION.**

Call 081 961 1000 to reserve your transportation.

**The
Fleet Show
at Silverstone**

19-22 APRIL 1994

SPONSORED BY Fleet News IN ASSOCIATION WITH BVRLA

At 25 per cent of UK sales, diesels may have reached saturation point, says Richard Feast

Now most manufacturers are at it

Demand for diesel passenger cars in the UK has been rising continually since 1990. The better-kicker ride may now be slowing, but it has irreversibly changed the shape of the country's car market.

A decade ago, when diesels were bought by eccentric aficionados compelled to count every penny, they barely rose above 1 per cent of the UK market. Now they account for a quarter of all new cars sold.

That, though, is roughly where they will remain, according to market leader Ford. "The potential is there for a little more, but to some extent it will be restricted by availability," says Ford.

The dramatic overall trend in favour of diesels is accurately mirrored in fleet sales - those classified by the Society of Motor Manufacturers and Traders as over 25 units. Both fleet and retail diesel sales were up by around 70 per cent in the opening two months of this year, compared with a total market gain of just under 18 per cent.

Indeed, the early movement to diesel was largely led by fleets, whose hard-nosed managers were under pressure to cut costs. "We used to make a saving of £1,000 per car per year," reports one fleet manager responsible for 1,100 cars. "It's not as much as that now, because residu-

als [trade jargon for re-sale values] are not as good, but we still make a saving of £400 on each car on fuel alone."

In round terms, a diesel engine is 25 to 30 per cent more economical than an equivalent petrol-engine model. Diesels tend to be more reliable and long-lived too, according to Hertz Leasing.

Ford is spending £90m at Dagenham to lift output of turbo diesel engines to 1,650 a day.

As a result, resale values are higher, though the sheer numbers coming on to the used car market as a result of the boom have softened prices. Supply and demand probably means the end of really high resale values for diesels, though few expect the advantage to be eroded completely.

But the UK spurt was not entirely driven by costs. Other important factors

spurred the growth. The latest crop of high speed car diesel engines is very much more refined. They are quiet, smooth and powerful compared with older technology diesels. Citroën has a turbo diesel ZX which it would pit against any hot hatch-back with petrol power.

Increasing the sophistication of engines was accompanied by a trend to make the cars in which they are installed much more appealing to customers. The days are long gone when diesel power was used only in no-frills economy models like taxis. Trim and equipment levels on offer today are similar to those of petrol cars. Now, for example, there are top level Ford Mondeo Ghias and Range Rover Vogues with turbo diesel power.

At the same time, diesel models no longer carry such large price premiums over petrol, although Audi's advanced direct injection turbo diesel is considerably more than its petrol equivalent. The moves by Citroën and Ford are much more represen-

tative. Those companies have opted for price parity between diesel and petrol for their Xantia and Mondeo models.

These developments so broadened the appeal of diesels that they have resulted in enormous changes to the UK car market.

While overall new car demand plunged from the 2.3m peak in 1989 to 1.58m in 1992, diesel sales grew in each of those three years by an average of about 19 per cent. When total demand picked up last year by 8 per cent, diesel sales shot ahead by almost 70 per cent. More diesels were sold last year than in the previous two years combined.

Even so, car makers were somewhat surprised by the strength of the development in the UK, where, unlike in many European countries, there is little difference between the pump prices of diesel and unleaded petrol.

But with UK diesel demand solid, and Europe's faltering sales recovery under way, car companies are going to need all

the diesel engines they can manufacture in order to hold on to market share. Companies without a strong diesel line-up are bound to lose out.

That is why Ford is investing £90m at its Dagenham factory to lift output of its latest 1.8-litre turbo diesel from the present capacity of 1,350 a day to 1,650. The unit,

Japan has lagged over diesel cars, but is now bowing to demand from Britain and Europe

introduced in the second half of last year, is crucial to Ford.

Fitted to Mondeo and Escort, it has taken the company from fourth in the diesel car pecking order to No.1.

General Motors, Vauxhall's parent company, is putting £200m into a new diesel unit at its manufacturing complex at Kaiserslautern, Germany. It will start production late next year, and be capable of prod-

ucing 250,000 units a year.

Meanwhile, GM is buying diesel engines for its European cars from its Japanese affiliate, Isuzu. In addition, it has just started sourcing larger diesels from BMW for the new Vauxhall Omega which goes on sale this month.

Not that the diesel phenomenon is restricted to the large volume manufacturers. Even leading prestige car makers, whose wealthy customers are less influenced by the economics of diesels, are reporting good demand.

One in every eight new Mercedes-Benz sold in the UK last year was a diesel. Practically one in five BMWs sold in the country so far this year is a diesel.

The trend puts certain competitors at a disadvantage. Jaguar and Saab, for example, have traditionally eschewed diesel power, and are thus unable to take advantage of the present boom. But ignoring a quarter of the market cannot be done over the long term.

Similarly, Japanese companies in the past have put little effort into car diesel technology. Those policies were influenced by the absence of any diesel customers in Japan and the US, where Japan does far more business. But with Britain and the rest of Europe demanding diesels, that is having to change.

Lessors rely on the lure of the company car, says Martin Derrick

More powerful than money

Like everything else involved in the business car market, contract hire and leasing specialists can only wait and see how the company car will be affected by the tax changes which took effect this month.

Scare stories have been circulating in recent months suggesting that thousands - if not tens of thousands - of company car drivers would turn in their keys and demand a cash alternative when they found how much extra tax they would be paying from April 6. But it appears that the cash versus car debate was a bogus one, fuelled by accountants keen to sell reports and ser-

vices at inflated prices. While some companies may consider offering employees an alternative to the company car, the vast majority have not been unmoved. They reason that if they increase salaries to a level which allows the employee to buy and run the same car as he previously enjoyed as a company driver, the cost to the business will be prohibitive.

Despite tax changes - including increases in certain instances - the company car remains a tax-efficient means of remuneration for all except the small percentage of perk drivers doing fewer than 2,500 miles a year and enjoying the benefit of an expensive company car.

Mr. Gary Spellins, sales and marketing director at Lex Vehicle Leasing, the UK's con-

tract hire market leader, with a fleet of 56,000 vehicles, says that the new tax regime will encourage more employees to concentrate on the capital cost of the car in future, but the effects, if any, "will not be seen for another couple of years. Companies cannot change or take back all their business cars overnight, so if there are to be changes in the sort of cars that employees

choose, we'll see this when the normal time comes to replace current vehicles."

The changes he expects are that a proportion of drivers will turn to smaller and cheaper cars in order to reduce their own tax burden. He does not expect the contract hire and leasing market to contract. "The market is broadly very stable," he says. "All we have seen in the last couple of years is a slow down in the frequency of changes of cars - but the number of vehicles on lease or contract hire has remained a very steady 30 per cent of the total company car market."

That market last year was 740,000 new cars delivered to fleets and this year he expects a modest increase to possibly 760,000.

But although the market size seems to be constant, the range and kind of services demanded of contract hire and leasing companies is changing. According to Geoff Cobley, managing director of Fleet Marketing Services, while most enquiries in the first quarter of this year were for contract hire, there is also



strong interest in personal lease schemes, fleet management/maintenance, and insurance claims management.

Contract hire is back at the top of the inquiry tree, he says, because companies which held on to cars through the recession are now more confident and are ordering new cars.

As far as personal leasing goes, in the last six months FMS executives say they have spoken to 160 big fleet operators about this scheme in face to face interviews. Geoff Cobley sees it as potentially a big force in future contract hire business, but others are less certain that the market is truly ready for private leasing.

"We have developed a private leasing product but we won't launch it until there is primary demand in the market

and it's not there yet," says Mr Spellins.

"At the moment, considerable interest is being expressed in outsourcing, a system whereby the contract hire company takes over virtually all the running of the fleet on behalf of the company. Not all our customers, however, want this. Our job is to deliver what the customers want in the way in which they want it delivered."

Contract hire and leasing companies are finding they need to provide ever higher levels of service while at the same time keeping costs to a minimum - because price competition is rife.

The consequences of over-ambitious price competition - usually achieved by gambling on re-sale values three years down the line - can be seen from time to time in the collapse or take-over of a contract hire company - including a number of well-publicised examples.

But, says Mr Terry Naun, chairman of the British Vehicle Rental and Leasing Association (BVRLA), there is no sign of any dramatic changes in the market.

"Though there must be one or two companies in difficulties acquisitions and mergers are running at normal levels. This is a very mature market and for the most part its players are mature businesses.

And they are currently enjoying a definite pick-up in the market," he says.

Lex's view is similar. As the biggest player, it enjoys economies of scale and it can also afford to invest in the most sophisticated systems and technology - for example, 60 per cent of all the vehicles it acquires are bought on-line and the company also has on-line links with all its big fleet customers.

But, says Mr Spellins, despite these many advantages over smaller companies there is little prospect of Lex or Cowie Interleasing - the only other contract hire company of Lex's size - enjoying anything like a monopoly.

"Well-managed companies will continue to increase their market share but not by much, because our customers seem to believe contract hire is a commodity product and so often individual contract decisions come down simply to price. Some companies are finding that sourcing their whole fleet through one contract hire company has significant cost savings in terms of the internal economies that can be made through dealing with a single source, but with over 500 contract hire companies in the market - and the fact that it is very easy to start up a new business in this sector - price competition is here to stay."

M&S has switched to outsourcing. Kenneth Gooding learns why

Third party benefits

Mr David Dennis, compensation manager for Marks & Spencer, has explained why one of Britain's leading retail groups decided to make changes in the way it handled its fleet of 1,200 company vehicles.

"The company car is an extremely important benefit. But it is more than just the provision of wheels.

"It is the total service that matters, the removal of hassle over such things as maintenance, replacement and so on."

By moving to outsourcing, he says, "we've taken a big step forward to enhance this benefit."

Out-sourcing is the latest buzzword in the vehicle fleet management business. This is when a company delegates all its fleet management to a specialist third-party, eliminating the need for dedicated in-house support personnel.

Put quite simply, it is one nominated contract hire supplier managing all the other suppliers to that customer. So all invoices for monthly rentals, excess mileage, or whatever, are controlled by the nominated supplier, who then provides the client with one

consolidated invoice for auditing," explains Mr Neil Pykett, managing director of Cowie Interleasing, the UK's biggest vehicle contract hire company. Cowie have the Marks & Spencer out-sourcing contract.

He said: "We replace the client's software with our own and his people with our people. Although based at our head office, they answer the phone in the client's name. The benefits are that the client has only

while it contacts the car supplier. "With the new arrangements, the driver rings Cowie and gets an instant answer in most cases." M&S was already running its company car fleet "ridiculously efficiently," according to Mr Dennis. It had a fleet manager with one assistant. Staffing remained the same after the change to outsourcing, but the fleet manager had other jobs to do, such as looking after group travel arrangements.

There are four women at Cowie devoting their entire working time to handling the M&S fleet. Previously M&S had its cars on four-year contract hire from three suppliers, including Cowie.

The other two companies are still responsible for maintaining their vehicles but liaise with Cowie. Mr Dennis says that M&S will continue with a second company car supplier - Kenning Leasing - which will have about 15 per cent of the total business "to maintain a competitive element and to provide us with market intelligence."

Out-sourcing is not suitable for every company, according to Mr Colin Grant-Wilson,

Out-sourcing is the latest buzzword in the vehicle fleet business

one set of invoices to audit and we free his own staff to concentrate on other, perhaps more important, core activities."

Mr Dennis said there were two main reasons why M&S moved to out-sourcing - to reduce the administrative burden, of course, and to shorten the communication lines between the company car driver and the people providing the day-to-day service.

No longer does the driver have to contact the M&S fleet department and then wait

The most sensational introduction to a vehicle leasing company you'll ever get.

WE THINK YOU'VE HAD ENOUGH OF "ESSENTIAL" MANAGEMENT REPORTS AND "VITAL" GUIDES FOR A WHILE.

HERE'S SOMETHING DIFFERENT FOR A CHANGE. A VIDEO WITH A SERIOUS MESSAGE THAT JUST HAPPENS TO BE ENTERTAINING AS WELL.

THIS BREATHTAKING VIDEO FOLLOWS REAL POLICE CARS ON THE WILDEST PURSUITS YOU'LL EVER SEE, AND TRACKS SOME OF THE SILLIEST DRIVING EVER SHOWN.

IT MAKES YOUR COMPANY CAR DRIVERS LOOK POSITIVELY SAINTLY, WHILE REMINDING THEM THAT THE OTHER DRIVER MIGHT NOT BE.

AND WHY ARE WE GIVING YOU SIXTH A FAKING 50 MINUTES? FOR FREE?

BECAUSE WE THINK IT'S TIME FOR ONE MORE CHANGE.

TO HIGHWAY.

WE ARE BRITAIN'S LARGEST INDEPENDENT CONTRACT HIRE AND LEASING COMPANY.

WE MATCH COMPETITIVE PRICING WITH TOTALLY IMPARTIAL ADVICE.

AND WE MATCH ABSOLUTE FLEXIBILITY WITH A LEVEL OF PERSONAL SERVICE YOU MAY WELL HAVE FORGOTTEN EVEN EXISTED.

IT'S A FORMULA THAT WE HAVE BEEN PERFECTING FOR NEARLY TWENTY YEARS. AND IT WORKS.

SO, JUST FOR A CHANGE, DON'T TELEPHONE US. INSTEAD MAIL OR FAX BACK THE COUPON AND IT WILL BE OUR PLEASURE TO SUPPLY YOU WITH A FREE COPY OF THIS STUNNING VIDEO CUNNINGLY WRAPPED IN A COPY OF OUR BROCHURE.



Supplies of this video are limited to the first 100 coupons received from this advertisement. Please reply NOW to avoid disappointment.

Please complete and fax to 0753 868177 or mail to Highway Vehicle Leasing, Freepost SL 234, Berkshire House, Windsor, Berkshire SL4 1TY.

Name: _____
Job Title: _____

Company: _____
Address: _____
Postcode: _____

Telephone number: _____
Type of business: _____
Approximate number of vehicles in your fleet: _____
Current method of acquisition: _____

☐ Please send me more information on Highway Vehicle Leasing (I am particularly interested in [tick as appropriate]):
☐ Contract Hire ☐ Valuing, Contract Hire for newly acquired cars
☐ Contract Purchase
☐ Sale & Leaseback

HIGHWAY
CONTRACT HIRE AND LEASING

FT01

Long term recovery starts with a breakdown

If you haven't had one already, it's time you did. An on-the-spot breakdown in front of a Lex Consultant, that is.

Don't worry, it'll all happen very quickly in the privacy of your own office. And the financial benefits for your company will ensure that you feel better instantly.

Using a notebook computer, our Consultant will give you a breakdown of your company car leasing options. You'll see where tax allowances can be maximised, and receive accurate net cost comparisons.

And because Lex Consultants specialise in finance as well as cars, these figures will be set in the context of your overall financial management strategy.

Feeling better already? Lots of people are. So start a breakdown of your own by calling Julie Freeman on 0800 868555.

Lex Vehicle Leasing

Get a breakdown of your options

Name (Mr/Mrs/Ms) _____
Job title _____
Company name _____
Address _____
Postcode _____
Telephone _____
Business activity _____
Number of company cars _____
Return this coupon to Julie Freeman:
Lex Vehicle Leasing Limited
Globe House, Parkway
Globe Park, Marlow
Buckinghamshire SL7 1LY

FT/494

VEHICLE FLEET MANAGEMENT 8

TEST DRIVE REVIEW OF THE 1994 OFFERINGS FOR FLEET PURCHASERS

Biggest is not always best

Look at the models now available and a message comes through loud and clear - the business driver looking for comfortable, reliable and mile-eating personal transport no longer needs a big executive car.

Having driven all of the latest crop of medium-sized cars on offer to fleet buyers or user-choosers, I reckon they are the equal of vehicles the next size up in everything but bulk.

Prominent among these comprehensively equipped and moderately priced cars are the Audi 80, BMW 3-Series, Citroën Xantia, Ford Mondeo, Honda Accord, Mazda 626 and Xedos 6, Mercedes-Benz C180, Mitsubishi Galant, Nissan Primera, Peugeot 405, Renault Laguna, Rover 600, Saab 900, Toyota

sel, is the Citroën Xantia. I also rate its spaciousness for rear passengers highly.

The Rover 600 has a more distinguished interior than its cheaper mechanical clone, the Honda Accord. Mondeo is Ford's best car for years - the least expensive 1.6-litre is more refined than the 2.0-litre and I find the estate car body more attractive than the saloon or hatchback.

Though built on a Vauxhall (Opel) Calibra platform, the new 900 is a genuine, dyed-in-the-wool Saab. The Renault Laguna, newly arrived in Britain, feels like a scaled-down Safrane.

Some of the C-Class Mercedes-Benz interiors are not to my taste but in every other way the new car is an improvement on that benchmark

business cars - the former 190E. Its ultra-smooth, four valves per cylinder diesel versions are stayers, not sprinters.

For sheer get-up-and-go, the BMW 325TDs is unrivalled.

led among diesels but it sells for £25,000 more than the most upmarket Xantia V25X. Among larger business cars, the latest, more firmly sprung Jaguars seem to have gained in agility while being as refined as ever.

Equally appealing are the 3.0-litre and 4.0-litre V8-engined BMW 530 and 540. So, for that matter, are the sephulcrally silent Mazda Xedos 9 and the sportier Toyota Lexus GS300.

The Ford Granada/Scorpio and Rover 800 are beginning to show their age but the top models in particular are still agreeable to drive. The new Vauxhall (Opel) Omega replacements for the Vauxhall Carlton and Senator go well enough to win business away from Granada/Scorpio.

Whether these excellent new cars will be able to seduce status-conscious user-choosers out of their BMW 5-Series and Mercedes E-Class remains to be seen.

At the bottom of the market the small-is-beautiful, or smaller-is-acceptable, rule can also be applied. Ford's latest Fiestas are vastly improved and now have optional ABS brakes and power-steering.

The even more compact Peugeot 106 range, with much admired refinement and handling, is soon to be expanded by the 1.6-litre engine, power-steered luxury Gentry and sporty XSI versions.

I rate the Escort/Astra sized Peugeot 306 and mechanically similar Citroën ZX highly. And Fiat's new Punto is good enough to set a cat among the pigeons in the sub-Ford Escort size class.



□ Rover 620i: outselling Honda's Accord version



□ The Xantia: helping Citroën to a record UK market share



□ Mondeo GSi: transforming Ford's place in the fleet business



□ Mercedes-Benz's C-series: revived challenge to BMW's 3-series



□ Peugeot 405: UK production phased out, at least temporarily

Alan Bunting studies trends in truck making

Long-life engines keep the costs down

For many of Britain's road transport operators, fleet renewal is being considered for the first time this decade. Vehicle replacement programmes which were effectively frozen in 1980-91 as the recession took hold, are now being reinstated.

Trucks bought in 1986/7, which in normal times would have been traded in two or three years ago, are only now being replaced. Some of the long-haul 38-tonners among them have 800,000 kilometres (500,000 miles) of fleet service behind them.

Received wisdom has repair and overhaul costs of heavy chassis rising unacceptably beyond about 500,000km. But the recession's enforced

though there are more commercial motives at work. In Holland and Germany financial inducements encourage the purchase of Euro 2 compliant trucks ahead of time.

Some of these "cleaner" trucks are being offered in the UK, but the price premium, of £1,500-plus, is expected to deter all but the most public-spirited or image-conscious buyers.

For the truck industry's diesel engineers, the competitive challenge is not so much to reduce pollutant emissions to regulated levels, but to do so with the least possible effect on fuel economy and performance.

Volvo's new-generation FH12 chassis, introduced last year, powered by the first European-designed engine with full electronic injection control, is already showing its

of training - or at least familiarisation - is needed to be sure of fast, smooth shifting, both up and down through the box, in different road and traffic conditions.

Transfleet, the Lex Group truck rental company, has recently commissioned a batch of new 38-tonne trucks equipped with Eaton's SAMT (semi-automated mechanical transmission) for its London-based spot hire operation. A finger switch on the steering column effects gear changes and clutch release and re-engagement is automatic other than for starting away and stopping.

Even in the hands of drivers who, by definition in a rental operation are an unknown

Trucks bought seven or eight years ago are only now being replaced

stretching of service life by 60 per cent or more has brought some pleasant surprises. Fleet engineers have become aware of the remarkable improvements in durability, as well as in day-to-day reliability, achieved by commercial vehicle and component manufacturers.

Thanks to new, often computer-aided, technology, vital components are giving less trouble and lasting longer, while proving at the same time more efficient. Heavy-duty diesel engines built by companies such as Volvo, Cummins and Mercedes bear witness to a progressively greater understanding of why engines wear and fail and how to slow down ageing.

Remarkably, these demonstrable improvements in life and quality have been achieved by engine makers who, at the same time, have had to meet the technical challenges of ever tougher legal exhaust emission limits. The regulations now effectively limit consumption of lubricating oil, which if allowed to get past the pistons or valves into the combustion chamber is burned, adding to particulate (soot) emissions.

DAF, Mercedes, Cummins, Volvo, MAN and Scania are now offering engines which meet so-called Euro 2 emission laws some 2½ years ahead of the October 1996 deadline. By so doing they score environmental "Brownie points".

Tough plastics are replacing steel for bumpers and other parts

quantity, premature gearbox and/or clutch failures have largely been eliminated. The timing of shifts remains in the driver's hands, so he can practise traditional anticipation in gradient or traffic conditions ahead.

As a result, fuel consumption is not adversely affected, as it tends to be with fully-automatic transmissions, either of the familiar torque converter-based type or more recent derivatives of manual boxes.

Though their numbers are declining, many truck buyers in Britain reflect the still-prevalent attitude among their North American counterparts of deep suspicion about new technology in general and electronics in particular. They equate technical simplicity in a truck with reliability and are reluctant to specify "new fangled" equipment until it has proved trouble-free - in someone else's hands - for some years.

They nevertheless welcome less newsworthy but evolutionary change in vehicle specifications. Better corrosion resistance in cabs is an example. New tough plastics are now widely employed instead of steel for bumpers, wing valances and other non-structural parts, with Mercedes and Fiat's Iveco truck division leading the way. Elsewhere, galvanneal steel is now widely used for load-bearing cab panels exposed to moisture and salt spray.

40,000 users make over 600,000 calls a day, without a cellphone or a call charge between them.



Until now you may have thought that the only way to keep in touch with mobile staff was by cellular phone.

Not so! There is an excellent and lower-cost alternative.

NB3 is a no nonsense, two-way mobile radio network, handling both voice and data communications and covering 90% of UK business locations.

NB3 keeps you in vital contact with mobile staff, without the upwardly mobile costs. You pay only a fixed monthly charge. From then on all calls are FREE.

Point by point, it results in considerably lower costs than cellular telephones and we'll send you the figures to prove it.

NB3 offers a wider choice of coverage, facilities and tariff options than any other mobile network. With known fixed costs and no risk of heavy and unexpected bills, what more could you want?

Add to all this our new offer of low cost mobiles from only £199 - remember the calls are free - then ask for our information pack and check the facts.

Fixed charge mobile communications

NB3

It will cost you nothing to look into NB3, but it could cost you dearly if you don't.

Clip the coupon or send your business card. Better still, call NB3 today on 071-396 3396.

National Band Three Ltd, Wren House, Hedgerows Business Park, Colchester Road, Springfield, Chelmsford CM2 5P.

A GEOTEK COMPANY

Please send me the NB3 information pack

Name _____

Title _____

Company _____

Address _____

Postcode _____

Tel. _____

Fax _____

FT 94

Never mind the number - it's the tailoring that counts

Is contract hire a straightjacket for your company?

When you're operating a small or medium sized fleet, contract hire can be a problem. Rigid contract terms, unexpected charges and a lack of flexibility can prove to be inconvenient and costly! That's why you should be talking to PHH.

Our philosophy is to understand your unique problems and provide the right solution, tailored to your particular fleet needs. With no hidden risks and no unpleasant surprises.

Take this opportunity to discover how your company can benefit from a fresh approach to contract hire - talk to PHH now.

Take this opportunity to talk to PHH

I'd like to know more about PHH Contract Hire. Please contact me to discuss my requirements - with no obligation on my part.

Please help us to help you by completing this section

What is your company's main business activity?

Approximately how many vehicles are in your car fleet?

What is your current method of vehicle acquisition?

Outright Purchase ☐ Lease Purchase ☐ Contract Hire (with maintenance) ☐ Leasing (without maintenance) ☐

Name _____

Job title _____

Company _____

Address _____

Postcode _____

Tel no. _____

Mail to: PHH, or call the PHH Contract Hire Hotline on 0793 854590. Contract Hire, PHH Centre, Windmill Hill, Whitehill Way, Swindon SN5 9PE.

PHH

Vehicle Management Services

Complete Control - Total Commitment

150 من الامال